Department for Work & Pensions

Timms Review
Caxton House
Tothill Street
London, SW1H 9NA

November 2026

Co-chair update, November 2026

Dear all,

We are writing to let you know that our final report has now been published. This letter is available in accessible versions, as is the final report.

Our final report is about re-humanising PIP to make it fit for purpose. You can read our full findings in the The Timms Review: final report.

Co-producing a Review of this scale has taken a huge collective effort. Our final report and recommendations reflect the experiences, expertise and time that people generously shared with us.

How your contributions shaped the Review

As a steering group, we knew we could not represent everyone whose views and experiences mattered to the Review. That is why we listened to a wide range of people and organisations, including those who can face barriers to having their voices heard.

We heard from hundreds of organisations and thousands of people. This included people with lived experience of applying for and receiving Personal Independence

Payment (PIP), as well as carers and D/deaf and Disabled People's Organisations. We also heard from charities, assessment providers and think tanks, as well as parliamentarians, clinical experts and academics.

We want to show people how their involvement made a difference. Our final report explains how what we heard shaped our recommendations. We have also published the findings from our evidence and engagement work as annexes to the report.

What the Review recommends

The interim report concluded that while many people highly value PIP, it is no longer fit for purpose. We heard that the process of applying for PIP can be dehumanising, stressful and frustrating. We also heard that a benefit intended to support independence can often discourage it.

The steering group is clear that PIP should support people to live the lives that matter to them, with dignity, choice and control. Our recommendations aim to create a fairer and more supportive system. One that will also help rebuild trust between the government and D/deaf and disabled people and people with long-term health conditions.

Our recommendations focus on two goals.

1. Improve PIP now

Some people told us that the PIP process can feel dehumanising. We believe changes are needed now to

reduce the negative impact it can have on those going through the current process.

We believe the government should:

- make the system simpler, more accessible, more personalised and less stressful
- make assessments and decisions fairer, more consistent and higher quality
- improve DWP systems and processes so they can support a reformed PIP

2. Fundamentally reform PIP

We must move away from the current system that only focuses on what people cannot do. A reformed PIP should better reflect the barriers people face, the support they need and the extra costs they face.

We believe a reformed PIP should:

- be more straight-forward to understand and manage
- better recognise the extra costs and support needs that disabled people face
- keep cash at the centre of PIP awards
- give people the choice to access wider support and services in their communities – their choice should not affect their PIP entitlement

Disabled and non-disabled people's lives are of equal worth. PIP should support D/deaf and disabled people and people with long-term health conditions to live the lives that matter to them.

People should not risk losing PIP because they take part in family or community life, work or education. PIP may be what makes it possible for them to do this.

Thank you

The publication of the report marks the conclusion of the Timms Review. This is the final time we will write in our capacity as co-chairs.

On behalf of the steering group, we want to thank everyone who shared their knowledge and lived experience with the Review. Without your input, there would be no recommendations.

We also want to thank our fellow steering group members for the expertise and experience they brought to the Review. Their important work allowed us to co-produce a vision for a reformed PIP.

The Secretary of State for Work and Pensions will now consider the Review's conclusions and recommendations before the government sets out its next steps.

Yours sincerely,

Dr Clenton Farquharson CBE
Sharon Brennan
Rt Hon. Sir Stephen Timms MP

Co-chairs of the Timms Review