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[REDACTED]
[REDACTED]

Our ref: IR2026/22401
16 November 2026

Dear [REDACTED] ,

INTERNAL REVIEW: Request for Farmed Fish Welfare Inspection Records

Thank you for your email which APHA received on 6 October appealing against our response to your request for information. Your original request was dealt with under Environmental Information Regulations 2004 (EIRs). Your request for an internal review has been handled under the same legislation.

The Internal Review Request

"RE: Internal Review under Regulation 11 of the Environmental Information Regulations 2004 (EIR) – Ref: EIR2026/17288

I am writing to request an Internal Review of APHA's response of 22 September 2026 regarding my request for farmed fish welfare inspection records (Ref: EIR2026/17288).

I am challenging:

1. the refusal to disclose the "Scottish Fish Welfare spreadsheet" under Regulation 12(4)(e);
2. APHA's conclusion that it does not hold the requested information in a structured or extractable form within SAM or another APHA system, relying on Regulation 12(4)(a); and
3. APHA's handling of its duty to provide reasonable advice and assistance under Regulation 9.

I also ask the reviewer to consider whether APHA's response adequately explains how it records, monitors and accounts for its fish-welfare official controls in Scotland.

1. Scottish Fish Welfare spreadsheet – Regulation 12(4)(e)

APHA describes the SharePoint spreadsheet as a "live internal working document" and an administrative tool used to record, monitor and update fish-welfare casework.

APHA's own operational instruction, *Welfare: On-farm: Farmed fish: Scotland* (LIT 70781, Version 2), expressly instructs staff to:

“Update the Scottish Fish Welfare spreadsheet located on SharePoint”

and, when the WF152 is received:

“input the data from the Report into SAM within ten working days of the visit”
“update the local Fish Welfare spreadsheet”.

The fact that the spreadsheet is an internal working document does not, by itself, resolve whether the information can properly be withheld. Even where Regulation 12(4)(e) is engaged, APHA must still apply the public-interest test and the presumption in favour of disclosure.

I therefore ask the reviewer to reconsider whether the spreadsheet can be disclosed in whole or in part.

Please also explain why factual information concerning completed or outstanding official-control activity could not be disclosed separately from any genuinely deliberative material.

2. SAM – information held and search methodology

APHA states that information relating to Scottish fish-farm inspections:

“is not recorded within SAM, or any other APHA system, in a structured format that would enable the requested information to be extracted or reported.”

This requires clarification because it appears difficult to reconcile with APHA’s operational instruction LIT 70781.

The instruction states that:

- the correct CPH and Work Schedule number must be recorded at all stages;
- where necessary, a new CPH is allocated for SAM purposes using the
- 8000 numbering series;
- the Scotland Customer Delivery Team creates the Work Schedule on SAM;
- the Work Schedule Activity is sent to the allocated APHA veterinarian;
- details are recorded on SAM using the
- Capture Assessment Details
- activity; and
- data from each WF152 is to be entered into SAM within ten working days of the visit.

- APHA's response therefore leaves an important question unresolved: **if these activities are created and recorded in SAM as described in APHA's own instruction, why was APHA unable to identify the relevant records?**

If the information exists within individual SAM customer or case records but cannot be extracted as a single dataset, please identify the relevant record types and fields and provide any reasonable existing extract or report.

I am not asking APHA to create a new dataset or manually reconstruct information which it does not hold. I am seeking existing environmental information and existing records or extracts showing how APHA records and monitors these official controls.

If APHA maintains that the information cannot be extracted from SAM, please explain the technical or administrative reason and identify the record or system which APHA regards as the authoritative source for establishing the number and status of fish-welfare controls undertaken in Scotland.

3. Compliance with APHA's own recording requirements

APHA's operational instruction states that WF152 data is to be entered into SAM **within ten working days of the visit** .

I therefore ask the reviewer to establish whether APHA has any existing management information, audit information, quality-assurance information or reporting used to monitor compliance with this requirement.

Please provide, where held:

1. the number of cases during the period covered by my original request where WF152 information was entered into SAM outside the ten-working-day period, if APHA holds such information;
2. any existing checks, audits or quality-control procedures used to ensure that the ten-working-day requirement is followed;

If APHA does not hold information allowing it to determine whether this requirement is being met, please confirm this explicitly and explain how compliance with the requirement is monitored in practice.

This request does not seek the creation of a new dataset. I am asking for existing management, audit or monitoring information concerning APHA's own stated recording requirement.

5. How APHA establishes the overall number and status of controls

Finally, please identify the record, database, register, spreadsheet or other management information that APHA uses to establish:

- how many fish-welfare official-control visits are scheduled;
- how many are completed;
- how many WF152 reports have been received;
- how many have been entered into SAM;
- what non-compliance or corrective actions have been identified;
- what follow-up activity remains outstanding; and
- the overall status of fish-welfare official controls in Scotland.

If no such management record or reporting mechanism exists, please confirm this explicitly and explain how APHA monitors the delivery and completion of its fish-welfare official-control programme.

The central issue for this review is **what underlying records APHA holds and uses to record, monitor and account for official fish-welfare controls in Scotland, and whether those records allow APHA to establish the number and status of controls undertaken."**

Discussion and Investigation

APHA has completed an internal review of the handling of your request EIR2026/17288 following the concerns raised in your correspondence. APHA has considered the points raised in your representations and the further information provided by the relevant business area. APHA has also considered the operational instruction Welfare: On-farm: Farmed fish: Scotland, LIT 70781, Version 2, to which you refer.

As your representations contain overlapping questions, supporting arguments and requests for additional information, APHA has grouped the substantive issues under three review grounds:

1. APHA's application of regulation 12(4)(e) to the Scottish Fish Welfare spreadsheet;
2. APHA's conclusion under regulation 12(4)(a) concerning information held in SAM or other APHA records; and
3. APHA's compliance with its duty to provide reasonable advice and assistance under regulation 9.

An internal review under regulation 11 of the Environmental Information Regulations 2004 reconsiders APHA's handling of the original request. It does not automatically extend the scope of that request or require APHA to undertake a wider operational audit. Additional matters have nevertheless been considered where they are relevant to

establishing what information was held, the adequacy of APHA's searches and whether the EIR was applied correctly.

The decision is to partially uphold your complaint, for the reasons set out below.

Scottish Fish Welfare Spreadsheet: regulation 12(4)(e)

APHA originally withheld the Scottish Fish Welfare spreadsheet under regulation 12(4)(e) because it is a live internal working document used to record and monitor fish welfare casework.

Regulation 12(4)(e) provides that a public authority may refuse to disclose information to the extent that a request involves the disclosure of internal communications. However, the fact that a document is held internally, regularly updated or described as a working document does not, by itself, justify withholding all its contents. The Information Commission explains that the underlying rationale of the exception is to provide public authorities with the necessary space to think and communicate in private.

Where regulation 12(4)(e) is engaged, APHA must also apply the public-interest test under regulation 12(1)(b) and the presumption in favour of disclosure under regulation 12(2). Information may only be withheld where the public interest in maintaining the exception outweighs the public interest in disclosure.

APHA accepts that its original response did not adequately assess the spreadsheet according to its individual contents. In particular, it did not sufficiently explain:

- which information fell within the scope of the request;
- which information constituted an internal communication;
- whether information could be separated and disclosed;
- whether personal data or information outside scope could be redacted; or
- whether any other EIR exception applied.

APHA therefore upholds this part of your complaint.

APHA has reconsidered the version of the spreadsheet held at the date of the original request. The fact that its contents are regularly updated does not, by itself, prevent disclosure. Any information disclosed may be described as representing the position recorded at the date of the request.

Where completed cases can be objectively identified and separated from information properly subject to an exception, APHA has reconsidered that information for disclosure.

APHA is therefore providing a redacted copy of the relevant version of the Scottish Fish Welfare spreadsheet with this review response.

Appendix 01: Scottish Fish Welfare spreadsheet 2020

Appendix 02: Scottish Fish Welfare spreadsheet 2024

Appendix 03: Scottish Fish Welfare spreadsheet 2025

Appendix 04: Scottish Fish Welfare Spreadsheet 2026

These appendices comprise the relevant information recorded by APHA for the years shown. Where no equivalent spreadsheet is provided for another year within the scope of the request, APHA does not hold an equivalent record for that year.

Disclosure outcome

Certain information within the spreadsheet has been withheld under regulation 12(4)(e) where it constitutes internal communications between APHA staff concerning the management and progression of individual cases. This includes internal working comments, provisional assessments and case-management observations where disclosure would intrude upon the private space reasonably required by officers to consider and progress regulatory matters.

APHA has not withheld information merely because a case remains open. Information has been considered separately and disclosed where it can reasonably be separated from information to which an exception applies.

The Information Commission confirms that once information has been identified as an internal communication, regulation 12(4)(e) is engaged, but the information must still be disclosed unless the balance of the public interest in maintaining the exception outweighs the public interest in disclosure. It also makes clear that there is no automatic public interest in withholding information simply because an issue is live.

In accordance with regulation 12(1)(b), APHA has considered whether, in all the circumstances of the case, the public interest in maintaining the exception outweighs the public interest in disclosure. APHA has also applied the presumption in favour of disclosure required by regulation 12(2). This approach is consistent with the Information Commission's published guidance on the application of regulation 12(4)(e).

APHA recognises a significant public interest in transparency concerning the operation of official fish welfare controls.

Disclosure would:

- increase transparency about how APHA manages and monitors fish welfare activity in Scotland;
- assist public understanding of the administration and progression of official-control work;

- provide greater accountability concerning the recording and monitoring of inspections and follow up activity;
- enable scrutiny of APHA's discharge of its regulatory responsibilities; and
- assist understanding of the relationship between the Scottish Fish Welfare spreadsheet, SAM, WF152 reports and the other records used by APHA.

These factors carry weight where the information records factual matters concerning completed regulatory activity.

APHA has also considered the public interest in allowing staff an appropriate private space in which to communicate about the progression of live regulatory work.

The spreadsheet contains internal case-management information used by officers to communicate and coordinate ongoing activity. In relation to information that remains actively under consideration, premature disclosure of provisional internal comments or assessments could inhibit the ability of staff to record candid working observations, identify matters requiring further consideration and discuss appropriate next steps before the relevant facts and regulatory position have been established.

There is therefore a public interest in protecting an appropriate space for officers to communicate internally while live regulatory matters are being progressed.

APHA has given significant weight to the public interest in transparency and accountability.

For this reason, APHA does not consider that regulation 12(4)(e) justifies withholding the spreadsheet in its entirety. Information for which the public interest does not favour maintaining the exception, and to which no other exception applies, is being disclosed.

However, limited internal communications concerning ongoing case-management activity remain redacted. In relation to this information, APHA considers that disclosure at this stage would undermine the private space reasonably required by officers to record provisional observations, consider unresolved matters and determine appropriate next steps before the relevant facts and regulatory position have been established. APHA considers that, in the circumstances of this information, the public interest in maintaining that private space outweighs the public interest in disclosure.

The public interest therefore favours maintaining regulation 12(4)(e) only in respect of this limited information.

This targeted approach is consistent with the Information Commission's guidance that the relevant arguments must relate to the content and sensitivity of the information and the circumstances of the request, rather than relying upon blanket non-disclosure of a class of internal documents.

Personal data: regulations 12(3) and 13

The spreadsheet also contains personal data and identifiers relating to identifiable individuals.

Regulation 12(3) provides that where requested environmental information includes personal data of which the applicant is not the data subject, the information must be considered in accordance with regulation 13.

Personal data is information relating to an identifiable living individual. Identification can be direct or indirect and may arise through identifiers such as name, identification numbers or location information.

APHA has therefore redacted personal information from the spreadsheet where disclosure would identify, or could reasonably enable the identification of, individuals and where disclosure would be unlawful and unfair under data protection legislation, contrary to the principle in Article 5(1)(a) of the UK GDPR that personal data must be processed lawfully, fairly and transparently. This includes, where applicable, names and contact details of private individuals, complainants and other information from which individuals could reasonably be identified. APHA has considered the circumstances for each category of personal data rather than applying a blanket redaction to all names and identifiers.

In this case APHA considers that disclosure of the personal data identified for redaction would be unfair and would contravene the principle requiring personal data to be processed lawfully, fairly and transparently.

The operational information can be disclosed without identifying the individuals concerned. Redaction therefore provides an appropriate balance between transparency about APHA's regulatory work and the data protection rights of individuals.

Accordingly, this information has been withheld under regulations 12(3) and 13 of the EIR.

A separate EIR public interest test is not required in relation to personal data withheld on the basis that disclosure would contravene the data protection principles.

Format of disclosure

APHA is providing the disclosed information in PDF format rather than releasing the live Excel workbook. The PDF copies reproduce the relevant recorded information within scope, subject to the redactions explained above, while excluding workbook functionality and embedded information that does not form part of the information being disclosed.

Information held in SAM and other records: regulation 12(4)(a)

The original response stated that information relating to Scottish fish farm inspections was not recorded in SAM, or another APHA system, in a structured format that enabled the requested information to be extracted or reported.

You challenge this conclusion by reference to LIT 70781, which states that Work Schedule activity and certain assessment information should be recorded in SAM and that data from the WF152 should be entered within ten working days of a visit.

The business area has subsequently confirmed that complete WF152 information is not currently entered into SAM in the manner described in the instruction. LIT 70781 does not fully reflect current recording practice and requires review.

The review has established that SAM contains certain information relating to Scottish fish welfare work, including:

- complaint details;
- work schedule activity;
- some visit notes; and
- the status of Work Schedules where further activity is required.

However, SAM does not contain all WF152 information in dedicated, consistently populated fish welfare fields from which a complete record of Scottish fish welfare can currently be produced.

The business area has also advised that existing reporting functionality cannot reliably identify all relevant fish welfare activity because:

- fish welfare complaints cannot be separately identified;
- not all fish sites are allocated CPH numbers; and
- SAM is not currently used as the complete standalone record of Scottish fish welfare work.

Regulation 12(4)(a) applies where requested information is not held. It should not be applied solely because information is not contained in a single report or because APHA's usual reporting system cannot produce it in the precise form requested.

The review has therefore considered what recorded information APHA held at the date of the original request. The fact that relevant information may exist across individual records does not mean that APHA held, at that date, the particular report, extract, total, analysis or complete dataset requested. Equally, regulation 12(4)(a) should not be applied merely because relevant recorded information is dispersed across different records or cannot be produced through standard SAM reporting functionality.

The relevant distinction is between:

- information that was not held;
- information held within individual records or narrative fields;
- information held but not centrally collated;
- information retrievable through an existing report, query or filter;
- information that could only be located by examining individual records; and
- a new total, analysis or dataset that did not already exist.

APHA therefore partially upholds this part of your complaint.

The original response correctly identified limitations in APHA's ability to produce the requested information through SAM but did not adequately explain the relevant information that is nevertheless held within SAM or distinguish between information that was not held and information that was held but not centrally collated.

How APHA records Scottish fish welfare activity

The internal review has established that APHA does not hold every aspect of Scottish fish farm welfare activity within a single comprehensive record-management or reporting system.

Relevant information is held across several sources:

- Scottish Fish Welfare spreadsheet: the principal consolidated operational tracker;
- SPOL: used to retain WF152 reports and associated reports;
- Fish welfare mailbox: used in receiving and processing records;
- WF152 forms: the underlying visit or inspection reports; and
- Email and local operational records: used in arranging visits, initial receipt of complaints and progressing individual matters where appropriate.

The Scottish Fish Welfare spreadsheet provides the principal consolidated view of work, but it is not the sole repository of the underlying records.

Scheduled and completed visits are principally monitored through the spreadsheet, supported by relevant information in SPOL. Receipt of WF152 reports may be evidenced through the spreadsheet, mailbox and SPOL. Non-compliance and corrective action may be recorded in WF152 reports, SAM notes and limited spreadsheet comments. Outstanding activity may be monitored through the spreadsheet, email records and relevant SAM work schedules.

APHA accepts that the original response should have explained these arrangements more clearly.

Ten-working-day recording requirement

You asked APHA to establish whether it holds information showing compliance with the instruction that WF152 data should be entered into SAM within ten working days of a visit.

The business area has confirmed that complete WF152 information is not currently entered into SAM in the manner described by LIT 70781. APHA therefore does not hold a central record against which compliance with the ten-working-day requirement can be measured. APHA does not hold a central dataset recording:

- when each complete WF152 was entered into SAM;
- the number entered outside the ten-working-day period; or
- a compliance rate against that requirement.

APHA therefore does not hold a recorded total of cases entered outside that period. Producing such a figure would require APHA first to identify and examine relevant underlying records and derive a new total from them.

The discrepancy between LIT 70781 and current recording practice has been referred to the relevant business area.

Questions seeking additional audit, quality-assurance, or management information have been considered where they are relevant to reviewing the original response. To the extent that they seek categories of recorded information not covered by the original request, they do not form part of this internal review. A separate request may be submitted identifying the records, relevant date range and aspect of the recording requirement concerned.

Advice and assistance: regulation 9

Regulation 9 requires APHA to provide applicants with advice and assistance where it would be reasonable to do so.

The original response explained that the requested information was not held in a structured format that enabled it to be extracted or reported. However, it did not adequately explain:

- which relevant records and systems existed;
- what information was held in each system;
- why SAM could not provide a complete and reliable report;
- whether information could be disclosed from the spreadsheet;
- whether any existing report could provide part of the requested information; or
- whether a narrower request might produce useful information.

APHA therefore upholds this part of your complaint.

The original response should have explained that relevant recorded information was distributed across several records and systems while making clear that no single source provided a complete and reliable account of all Scottish fish welfare activity.

The fuller explanation and additional disclosure provided through this review are to remedy that shortcoming.

Internal Review Decision

APHA's decision is to partially uphold your complaint.

Regulation 12(4)(e) complaint upheld in part. APHA accepts that the original response did not adequately justify withholding the Scottish Fish Welfare spreadsheets in their entirety or sufficiently consider whether information could be disclosed following application of the public interest test. APHA has therefore reconsidered the information and is providing redacted copies of the relevant spreadsheets held at the date of the original request. Limited information continues to be withheld under regulation 12(4)(e), following the public interest assessment set out above. Personal data is also withheld under regulations 12(3) and 13.

Regulation 12(4)(a) complaint upheld in part. The original response correctly identified limitations in APHA's ability to produce the requested information from SAM but did not adequately distinguish between information that was not held and relevant recorded information held elsewhere or within individual records.

Regulation 9 complaint upheld. The original response did not provide sufficient advice and assistance concerning the records held, limitations of APHA's systems or alternative sources of recorded information.

APHA apologises that the original response did not explain the position with sufficient clarity. This internal review provides a fuller explanation of APHA's recording arrangements and is accompanied by additional disclosure from the Scottish Fish Welfare spreadsheet, subject to the redactions explained above.

Yours sincerely

APHA Information Rights Team

informationrights@apha.gov.uk

Complaints

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commission for a decision. The Information Commission can be contacted at:

Information Commission
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

For further information please see their website:

https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/

Fish Welfare Spreadsheet 2020

Section One	Office Location	Visit Type	If Complaint: Date received	If Complaint : Origin	Company Name	Site Name and Address	CPH Number	WS Number	Map reference Number	Report taken by	Marine Health contacted	summary of complaint	If complaint: Is a visit required?	VISIT DETAILS	Visiting Officer	Date of visit	Outcome of visit	Date paperwork received	Date paperwork sent to Scottish Government	Comments	Status	Justification of no visit required	Item Type	Path
Fish Welfare - Routine Visit and Complaint Details	Perth	Complaint (WF77)	14/09/2020	Other 3rd Party	Kames Fish Farming	Loch Tralaig, South of Oban NM873165	[redacted]	WS-3433563	[redacted]	[redacted]	Yes	Email received on 12 September 2020 (Saturday) regarding high salmon mortality and fish welfare breaches, pointing out lack of action of workers on site.	Yes	Recording details of Routine/Complaint visit	[redacted]	17/09/2020	Compliant	11/11/2020			Closed		Item	[REDACTED INTERNAL PLATFORM]
Fish Welfare - Routine Visit and Complaint Details	Perth	Routine			MOWI	Lochailort Recirculation Unit Lochailort Inverness-shire PH38 4LZ		WS-3425008						Recording details of Routine/Complaint visit	[redacted]	09/09/2020	Compliant	01/10/2020			Closed		Item	[REDACTED INTERNAL PLATFORM]
Fish Welfare - Routine Visit and Complaint Details	Perth	Routine			Scottish Sea Farms	Barrapoll Unit Rattanditch Kilbeg PA37 1SE								Recording details of Routine/Complaint visit	[redacted]	14/09/2020	Compliant	02/10/2020			Closed		Item	[REDACTED INTERNAL PLATFORM]
Fish Welfare - Routine Visit and Complaint Details	Perth	Complaint (WF77)	13/10/2020	Other 3rd Party	Scottish Sea Farms	Scalpsie Isle of Mull PA42 7AH	[redacted]	WS-3433717	[redacted]	[redacted]	Yes	Email received reporting salmon in very poor health and welfare state and showing obvious signs of suffering. Photos received.	Yes	Recording details of Routine/Complaint visit	[redacted]	22/10/2020	Compliant	23/03/2021			Closed		Item	[REDACTED INTERNAL PLATFORM]
Fish Welfare - Routine Visit and Complaint Details	Inverness	Complaint (WF77)		Other 3rd Party	Grieg Seafood Shetland	Corlarach Dunvegan Pier Dunvegan Skye IV55 8WF	[redacted]				Yes	Allegation that salmon morts would be unsafely stored at Dunvegan Pier	Yes	Recording details of Routine/Complaint visit	[redacted]	25/08/2020	Compliant	16/11/2020			Closed		Item	[REDACTED INTERNAL PLATFORM]
Fish Welfare - Routine Visit and Complaint Details	Inverness	Complaint (WF77)		Other 3rd Party	Grieg Seafood Shetland	Corlarach Dunvegan Pier Dunvegan Skye IV55 8WF	[redacted]				Yes	Allegation that salmon morts would be unsafely stored at Dunvegan Pier	Yes	Recording details of Routine/Complaint visit	[redacted]	25/08/2020	Compliant	16/11/2020			Closed		Item	[REDACTED INTERNAL PLATFORM]
Fish Welfare - Routine Visit and Complaint Details	Perth	Complaint (WF77)	09/11/2020	Other 3rd Party	Scottish Sea Farms	Loch Creran, South Shian, Benderloch, Oban PA37 1SE	[redacted]			[redacted]	Yes	Email from [redacted] saying they were sent footage form a third party showing salmon in very poor health and welfare state, showing obvious signs of suffering due to sea lice infestation.	Yes	Recording details of Routine/Complaint visit	[redacted]	10/11/2020	Compliant	19/11/2020			Closed		Item	[REDACTED INTERNAL PLATFORM]

APHA Internal Document
Released under EIR Reference
IR2026/22401 (November 2026)

Fish Welfare spreadsheet 2024 - Complaints and referrals

Date of Complaint or Referral	Company Name	Farm Location	Site Number	CPH/Customer Number	Office Location	Complaint or Referral	Origin	Report Taken By	Summary of Complaint	Fish Health Inspectorate aware?	Visit Required?	Visit Type	Visit Priority	Visit required By	WS Number	WS Target date	Date of Visit/Remote inspection	Visiting Officer	Outcome	Date Paperwork Received	Date Paperwork Sent to SG	Comments Including justification for non-visits.	Status	Date Closed
08/07/2024	Organic Sea Harvest	Culnacnoc fish farm, Organic Sea Harvest portacabin, Church of Scotland car park, Garafad, Staffin, Isle of Skye IV51 9JX	[redacted]	[redacted]	Inverness	Complaint	Informant	[redacted]	High mortalities	NK	Yes	In person	Medium	15/07/2024	WS-4600529	15/07/2025	20/11/2025	[redacted]	Compliant	13/03/2025		No further inspections required - site no longer operating.	Closed	01/07/2025
11/11/2024	Mowi Scotland Ltd	Torridon Fish Farm, Shieldaig, Strathcarron IV54 8XN	[redacted](TBC)	[redacted]	Inverness	Referral	Other 3rd Party	[redacted]	FHI cleaner fish concerns - November 2024. Case [redacted] - Mowi, Torridon [redacted] - 09/10/24, Torridon Fish Farm Sheildaig	Yes	Yes	Remote	Low	26/11/2024	WS-4547654	26/11/2024	28/01/2025	[redacted]	N/A	11/03/2025		Site fallow - no physical inspection required at this time. Awaiting confirmation of revisit from case vet - email sent 18/03/2025.	Closed	07/05/2025
11/11/2024	Scottish Sea Farms	Shuna Point, South Shian, Connel, Oban PA37 1SB	[redacted]	[redacted]	Perth	Referral	Other 3rd Party	[redacted]	FHI cleaner fish concerns - November 2024.	Yes	Yes	Remote	Low	26/11/2024	WS-4553327	20/12/2024	07/02/2025	[redacted]	Compliant	12/03/2025			Closed	26/03/2025
CLOSED. NEW COMPLAINTS RECORDED ON 2025 SPREADSHEET.																								

FOI/EIR Internal Document
Released under EIR Reference
IR2026/22401
(November 2026)

Fish Welfare spreadsheet 2024 - Routine inspections

Company	Site name	Site Ref	WS Number	Inspection Date	Inspection type - remote/in person	Inspection carried out by	Outcome	Comments
Bakkafrost Scotland	Rubha Stillaig	[redacted]	WS-4505595	29/10/2024	In Person	[redacted]	Compliant	
Otter Ferry Seafish Ltd	Evanachan hatchery and Evanachan salt water	[redacted] - Hatchery [redacted] - salt water	WS-4505762	30/10/2024	In Person	[redacted]	Compliant	
Mowi Scotland Ltd	North Kilbrannan	[redacted]	WS-4505742	31/10/2024	In Person	[redacted]	Compliant	
Bakkafrost Scotland	Loch Fyne - Furnace site	[redacted]	WS-4505712	01/11/2024	In Person	[redacted]	Compliant	

Released under EIR Reference IR2026/22401 (November 2026)
APHA Internal Document

Fish welfare spreadsheet 2025 - Complaints and referrals

Date of Complaint or Referral	Company Name	Farm Location	Site Number	CPH/Customer Number	Office Location	Complaint, referral or follow-up	Origin	Report Taken By	Summary of Complaint	Fish Health Inspectorate aware?	VRA Visit Required? (Y/N)	Visit Priority	Visit required By	WS Number	WS Target date	Date of LRA completion	Visit Type	Date of Visit	Case Vet	Outcome of Visit - Compliant or Non-Compliant?	Date Paperwork Received	Docs associated with case	Comments including justification for non-visits.	Status	Date Closed
04/03/2025	Mowi Scotland Ltd	Corry Fish Farm, Ardmair IV26 2TN	[redacted]	[redacted]	Inverness	Complaint	Informant	[redacted]	Level of salmon mortalities and welfare of wrasse	NK	No	Negligible - No inspection	31/03/2025	WS-4539151	31/03/2025	06/03/2025	Not Required	N/A	[redacted]	N/A	01/07/2025	N/A	After discussion with [redacted] of [redacted] it was assessed that no inspection was required due to low mortality levels in salmon. Concerns about wild wrasse caught in the Wester Ross Protected Area fall out with APHA's remit and were reported to the competent authority.	Visit Pending	01/07/2025
04/03/2025	Scottish Sea Farms	Dunstaffnage Marine Farm, Nr Ganavan, Oban	[redacted]	[redacted]	Perth	Complaint	Informant	[redacted]	Level of salmon mortalities and welfare of wrasse	Yes	Yes	Low	01/04/2025	WS-4650107	01/05/2025	06/03/2025	In Person	01/04/2025	[redacted]	Compliant	18/07/2025	WF77, WF152	Dunstaffage currently harvesting out, await update from case vet. [redacted] 06/03/2025	Visit complete	27/08/2025
04/03/2025	Scottish Sea Farms	Lismore East and West	[redacted]	[redacted]	Perth	Complaint	Informant	[redacted]	Health of cleaner fish (Wrasse) on site and health issues in salmon	NK	Yes	Low	18/03/2025	WS-4597520	01/05/2025	11/03/2025	In Person	01/04/2025	[redacted]	Compliant	23/05/2025	WF77, WF152	Albert investigating current status of site, awaiting update. [redacted] 06/03/2025	Complete	26/02/2026
N/A	Finfish Ltd	Inverpolly Hatchery, Ullapool IV26 2YB	[redacted]	[redacted]	Inverness	Follow-up	N/A	N/A	N/A	Yes	N/A	N/A	30/04/2025	WS-4549263	30/04/2025	N/A	In Person	24/07/2025	[redacted]	Compliant	06/08/2025	WF77, WF152	Site owned by Finfish but operated by Mowi Scotland. Follow up inspection arranged for April 2025.	Visit complete	27/08/2025
29/04/2025	Bakkafrost Scotland	Applecross Hatchery, Kishorn, Ross-shire IV54 8XF	[redacted]	[redacted]	Inverness	Referral	Private Vet	[redacted]	Bakkafrost self-reports increased mortality from smolt/post-smolt unit at Applecross.	Yes	N/A	N/A	N/A	N/A	N/A	N/A	Not Required	N/A	N/A	N/A	N/A	N/A	APHA are due to carry out a routine inspection to this site June 2025 so the matter can be addressed then. Visit details and PPW etc will be captured as a routine inspection rather than a WF77 visit.	NFA until routine indpection June 2025	13/05/2025
08/05/2025	Scottish Sea Farms	Dunstaffnage Marine Farm, Nr Ganavan, Oban	[redacted]	[redacted]	Perth	Complaint	Informant	[redacted]	Letter received from [redacted] reporting welfare concerns at Dunstaffnage and Shuna Point	Yes	No	N/A	N/A	WS-4650144	15/05/2025	19/05/2025	Not Required	N/A	[redacted]	N/A	09/07/2025		This is an ongoing investigation. Please see detailed comments on WF77. WF08 sent to SSF, LA aware. [redacted] 17/07/2025	Complete	27/08/2025
08/05/2025	Scottish Sea Farms	Shuna Point, South Shian, Connel, Oban, PA37 1SB	[redacted]	[redacted]	Perth	Complaint	Informant	[redacted]	Letter received from [redacted] reporting welfare concerns at Dunstaffnage and Shuna Point	Yes	No	Low	N/A	WS-4650158	15/05/2025	19/05/2025	Not Required	N/A	[redacted]	N/A	09/07/2025		This is an ongoing investigation. Please see detailed comments on WF77. WF08 sent to SSF, LA aware. [redacted] 17/07/2025	Complete	27/08/2025
14/05/2025	Mowi Scotland Ltd	Loch Harport, Sladaig, 16 Portnalong, Isle of Skye IV47 8SL	[redacted]	[redacted]	Inverness	Complaint	Informant	[redacted]	Email received from the [redacted] regarding serious welfare concerns at Loch Harport	Yes	Yes	Low	29/05/2025	WS-4593041	29/05/2025	15/05/2025	Remote	27/05/2025	[redacted]	N/A	04/06/2025	WF08, WF77	Case vet advises no WF152 as this was a retrospective emote inspection. WF08 ans WF77 uploaded to SPOL and attached to customer record. [redacted] 04/06/2025.	Closed	04/06/2025
06/06/2025	Scottish Sea Farms	Shuna Point, South Shian, Connel, Oban PA37 1SB	[redacted]	[redacted]	Perth	Complaint	Informant	[redacted]	High Mortality, high sea lice numbers, ill health.	Yes	Yes	Low	20/06/2025	WS-4627762	20/06/2025	10/06/2025	Remote	18/06/2025	[redacted]	Compliant	09/07/2025	WF77, WF152, WF08		Closed	17/07/2025
17/06/2025	Bakkafrost Scotland	Applecross Smolt Unit, Kishorn, Ross-shire IV54 8XN	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Mortality event - cull undertaken	Yes	Yes	Low				17/06/2025	In Person	15/09/2025	[redacted]	Non-compliant	03/03/2026	WF77, WF152, WF08	Visit took place over 2 dates 10/07 and 15/09/2025 - no PPW exisits for 1st visit - WF08 covers both dates. No follow-up inspection required.	Closed.	18/03/2026
23/06/2025	Mowi Scotland Ltd	Torridon Fish Farm, Shieldaig, Strathcarron IV54 8XN	[redacted]	[redacted]	Inverness	Complaint	Other 3rd Party	[redacted]	Retrospective compliant for period Feb - Oct 2024 concerning cleaner fish, various concerns including cruelty.	NK	Yes	Low	07/07/2025			23/06/2025	In Person	10/07/2025	[redacted]	Compliant	03/03/2026	WF152, WF77	Case vet sent wrong WF77 - email sent 10/03/26 asking for correct one. WS created for routine inspection June 2026 and added to spreadsheet. Updated WF77 received 07/05/2026. Routine inspection carried out 10/07/26	Closed	07/05/2026
25/06/2025	Bakkafrost Scotland	Applecross Smolt Unit, Kishorn, Ross-shire IV54 8XF	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Mortality Event	Yes	No	Negligible - No inspection	09/07/2025	N/A	N/A	01/07/2025	Not Required	N/A	[redacted]	N/A	03/03/2026	WF77		Closed	06/03/2026
26/06/2025	Kames Fish Farming Ltd	Port Na Moine, Loch Carignish, By Oban, Argyll PA34 4XA	[redacted] (TBC)	[redacted]	Perth	Complaint	Other 3rd Party	[redacted]	Complaint received via DV mailbox alleging various issues including dead fish in the water, water affected with jellyfish and other concerns outwith APHA's remit.	Yes	No	Negligible - No inspection	N/A	WS-4699389	N/A	23/07/2025	Not Required	N/A	[redacted]	N/A	17/10/2025	WF77		Closed	11/11/2025
07/07/2025	Loch Duart Ltd	Geisgill (Tank Site)	[redacted]	[redacted]	Inverness	Complaint	Other 3rd Party	[redacted]	Concern raised about increase in mortalities.	yes	No	Negligible - No inspection	N/A	N/A	N/A	17/07/2025	Not Required	N/A	[redacted]	N/A	17/07/2025		VRA changed from low to no visit following info from FHI and Loch Duart	Closed	17/07/2025
07/07/2025	Mowi Scotland Ltd	North Shore, Keose Pier, Keose, Isle of Lewis HS2 9JT	[redacted]	[redacted]	Inverness	Complaint	Other 3rd Party	[redacted]	Cleaner fish mortalities	Yes	No	Negligible - No inspection	No	WS-4653552	14/07/2025	14/07/2025	Not Required	N/A	[redacted]	N/A	02/09/2025	WF77	Complaint refers to matters outwith the scope of APHA and also historical welfare concerns - see WF77 for more info.	Closed	02/09/2025
15/07/2025	Bakkafrost Scotland	Aird Salmon Farm, Shieldaig, Ross-shire IV54 8XH	[redacted]	[redacted]	Inverness	Complaint	Other 3rd Party	[redacted]	Fish spotted at site when it was recorded as fallow	Yes	No	Negligible - No inspection	N/A	N/A	N/A	21/07/2025	Not Required	N/A	[redacted]	N/A	N/A	WF77	Issue resolved	closed	01/10/2025
25/07/2025	Bakkafrost Scotland	Quarry Point, Crarae, Furnace, Argyll PA32 8YA	[redacted]	[redacted]	Perth	Complaint	Informant	[redacted]	Email received regarding high mortality rates for May 2025 for 3 Bakkafrost sites	Yes	Yes	Low	08/08/2025	WS-4699457	09/12/2025	28/07/2025	Remote	25/08/2025	[redacted]	Compliant	17/10/2025	WF77, WF152	Remote meeting with company scheduled for 05/08/2025	Closed	11/11/2025
25/07/2025	Bakkafrost Scotland	Gob a Bharra, Stronchullin, Tarbert Road, Ardrishaig PA30 8ET	[redacted]	[redacted]	Perth	Complaint	Informant	[redacted]	Email received regarding high mortality rates for May 2025 for 3 Bakkafrost sites	Yes	Yes	Low	08/08/2025	WS-4699528	09/12/2025	28/07/2025	Remote	25/08/2025	[redacted]	Complaint	17/10/2025	WF77, WF152	Remote meeting with company scheduled for 05/08/2025	Closed	11/11/2025
25/07/2025	Bakkafrost Scotland	Geasgill, Ulva Ferry, Argyll PA73 6LY	[redacted]	[redacted]	Inverness	Complaint	Informant	[redacted]	Email received regarding high mortality rates for May 2025 for 3 Bakkafrost sites	Yes	Yes	Low	08/08/2025	WS-4699510	09/12/2025	28/07/2025	Remote	25/08/2025	[redacted]	Compliant	17/10/2025	WF77, WF152	Remote meeting with company scheduled for 05/08/2025	Closed	11/11/2025
28/07/2025	Mowi Scotland Ltd	Torridon Fish Farm, Shieldaig, Strathcarron IV54 8XN	[redacted]	[redacted]	Inverness	Complaint	Other 3rd Party	[redacted]	Email received from [redacted] regarding the welfare of cleaner fish.	Yes	No	Negligible - No inspection	N/A	WS-4669019	28/07/2025	N/A	Not Required	N/A	[redacted]	N/A		WF77	Complaint refers to historical welfare concerns - visit carried out 28/01/25 regarding this.	Closed	26/09/2025
11/08/2025	Loch Duart Ltd	Outer Bay (Loch Droighnìche)	[redacted]	[redacted]	Inverness	Complaint	Informant	[redacted]	Increased mortalities.	Yes	No	Negligible - No inspection	N/A	WS-4650282	10/09/2025	11/08/2025	Not Required	N/A	[redacted]	N/A	11/08/2025		Visit not required - see comments on WF77	Closed	27/08/2025
20/08/2025	Orkney Trout Ltd	Sourin Hatchery	[redacted]	[redacted]	Inverness	Complaint	Informant	[redacted]	Increased morts - concern that tanks have been abandoned.	NK	Yes	Medium	03/09/2025	WS-4651425	26/09/2025	20/08/2025	In Person	28/08/2025	[redacted]	Non-Compliant	17/11/2025	WF77, WF152		Closed	28/11/2025
26/08/2025	Mowi Scotland Ltd	Lochalort Recirculation Unit, Lochalort PH38 4LZ	[redacted]	[redacted]	Inverness	Referral	Other 3rd Party	[redacted]	Mowi Scotland Ltd - Lochalort Recirculation Hatchery (FS1269) has reported 3,326 (290,074 fish at -5g) for w/c 11/08/2025, attributed to fungus.	Yes	No	Negligible - No inspection	N/A	N/A	N/A	27/08/2025	Not Required	N/A	[redacted]	N/A	09/09/2025	WF77	Mortality improving	Closed	01/10/2025
26/08/2025	Bakkafrost Scotland	Applecross Smolt Unit, Kishorn, Ross-shire IV54 8XF	TBC	[redacted]	Inverness	Complaint	Other 3rd Party	[redacted]	Increased mortality	Yes	No	Negligible - No inspection	N/A	N/A	N/A	Pending	Not Required	N/A	[redacted]	N/A	Pending	WF77	Ongng case, LVRA pending	Awaiting LVRA - Advised by Jenni that VRA will be no visit req. Await updated WF77 from Eileen. SC 19/03/2026	
01/09/2025	Bakkafrost Scotland	Aird Salmon Farm, Shieldaig, Ross-shire IV54 8XH	[redacted]	[redacted]	Inverness	Referral	Other 3rd Party	[redacted]	Concerns raised by [redacted] regarding suspected breaches of fallowing requirements plus salmon suffering from lice and open wounds	NK	No	Negligible - No inspection	N/A	N/A	N/A	09/09/2025	Not Required	N/A	[redacted]	N/A	N/A	WF77	Issue resolved	Closed	01/10/2025
01/09/2025	Bakkafrost Scotland	Quarry Point, Crarae, Furnace, Argyll PA32 8YA	[redacted]	[redacted]	Perth	Referral	Other 3rd Party	[redacted]	Concerns raised by [redacted] regarding salmon suffocating in mort bin.	NK	Yes	Low	14/09/2025	WS-4711250			Remote	25/09/2025	[redacted]	Non-Compliant	04/11/2025	WF77, WF152, WF08	Physical visit to be undertaken only if appropriate sea survival training has been completed [redacted] to discuss with [redacted]	Closed	28/11/2025
01/09/2025	Loch Duart Ltd	Loch Snizort East, Uig, Isle of Skye IV51 9XX	[redacted]	[redacted]	Inverness	Referral	Other 3rd Party	[redacted]	Concerns raised by [redacted] regarding salmon suffocating while being collected for slaughter.	NK	Yes	Low	14/09/2025	WS-4671138		24/09/2025	Remote	24/09/2025	[redacted]	Compliant	24/09/2025	WF77, WF152		Closed	10/10/2025
01/09/2025	Scottish Sea Farms	Shuna Point, South Shian, Connel, Oban PA37 1SB	[redacted]	[redacted]	Perth	Complaint	Other 3rd Party	[redacted]	Concerns raised by [redacted] regarding wounds and lice infestation on salmon.	NK	No	Negligible - No inspection	15/09/2025	WS-4706527	23/10/2025	23/10/2025	Not Required	N/A	[redacted]	N/A	N/A	WF77	Meeting organised with management. Further information received confirms that further action or site visit is not necessary at this stage. Company had taken action for the concerns raised by the complainant before the footage was recorded	Closed	26/02/2026
01/09/2025	Scottish Sea Farms	Kerrera B, South Shian, Connel, Oban, Argyll, PA37 1SB	[redacted]	[redacted]	Perth	Complaint	Informant	[redacted]	Concerns raised by [redacted] regarding wounds and lice infestation on salmon.	NK	No	Negligible - no inspection	N/A	WS-4711128	08/09/2025	13/11/2025	Not Required		[redacted]	N/A	21/11/2025	WF77		Closed	28/11/2025
01/09/2025	Mowi Scotland Ltd	Scalpay, Caol Mhor, Maol Ban, Sconser IV48 8TD	[redacted]	[redacted]	Inverness	Complaint	Informant	[redacted]	Concerns raised by [redacted] re cleaner fish mortality plus lice infestation and wounded fish.	NK	Yes	Low	15/09/2025			02/09/2025	Remote	10/03/2026	[redacted]	Compliant	10/03/2026	WF77, WF152		Closed	19/03/2026
04/09/2025	Bakkafrost Scotland	Applecross Smolt Unit, Kishorn, Ross-shire IV54 8XF	[redacted]	[redacted]	Inverness	Complaint	Informant	[redacted]	Anon complaint regarding the condition of fish received into this farm - high mortalities and injured and disfigured fish.	NK	Yes	Medium	11/09/2025			08/09/2025	In Person	15/09/2025	[redacted]	Non-compliant	03/03/2026	WF77, WF152, WF08	Ref row 11 - 1 visit on 15/09 covers both complaints.	Closed.	19/03/2026
08/09/2025	Mowi Scotland Ltd	Loch Leven (1), Callert, Onich, Fort William PH33 6SA	[redacted]	[redacted]	Inverness	Complaint	Informant	[redacted]	Increased mortality concerns	Yes	Yes	Low	22/09/2025			08/09/2025	Remote	09/09/2025	[redacted]	Compliant	11/03/2026	WF152, WF77	Level of detail in LVRA constitutes remote inspection, awaiting WF152 from [redacted] 10/10/25.	Closed	19/03/2026
08/09/2025	Mowi Scotland Ltd	Ardsesin, Dundonnell, By Garve, Ross-shire IV23 2QU	[redacted]	[redacted]	Inverness	Complaint	Informant	[redacted]	Increased mortality concerns	Yes	Yes	Low	22/09/2025			08/09/2025	Remote	09/09/2025	[redacted]	Compliant	11/03/2026	WF77, WF152	Level of detail in LVRA constitutes remote inspection, awaiting WF152 from [redacted] 10/10/25.	Closed	19/03/2026
18/08/2025	Bakkafrost Scotland	Applecross Smolt Unit, Kishorn, Ross-shire IV54 8XF	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Email from FHI regarding increased mortality	Yes	No	Negligible - No inspection	N/A	N/A	N/A	21/08/2025	Not Required	N/A	[redacted]	N/A	01/10/2025	WF77		Closed.	01/10/2025
18/09/2025	Bakkafrost Scotland	Portree, 8A Lisgarry Place, Portree, Isle of Skye IV51 9BD	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Email from FHI regarding increased mortality	Yes	No	Negligible - No inspection	N/A	N/A	N/A	22/09/2025	Not Required	N/A	[redacted]	N/A	22/09/2025	WF77	Disease related mortality falls under FHI remit – no indication of welfare non-compliance.	Closed	09/10/2025
18/09/2025	Loch Duart Ltd	Outer Bay (Loch Droighnìche)	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Email from FHI regarding increased mortality	Yes	No	Negligible - No inspection		02/10/2025	N/A	24/09/2025	Not Required	N/A	[redacted]	N/A	24/09/2025	WF77		Closed	10/10/2025
18/09/2025	Mowi Scotland Ltd	Tervine Fish Farm, Kilchrenan, Argyll PA33 1HE	[redacted]	[redacted]	Perth	Referral	FHI	[redacted]	Email from FHI regarding increased mortality	Yes	Yes	Low	02/10/2025	WS-4711036		09/10/2025	Remote	17/10/2025	[redacted]	Compliant	04/11/2025	WF77, WF152		Complete	28/11/2025
18/09/2025	Landcatch Natural Selection	Invekerry Smolt Unit, Invekerry, Ross-shire IV21 2AL	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Email from FHI regarding increased mortality	Yes	Yes	Low	02/10/2025	N/A	N/A	29/09/2025	In Person	02/10/2025	[redacted]	Complaint	30/03/2026	WF77, WF152, VCF01	Visit carried out on 02/10/2026 with Highland Council.	Closed	01/04/2026
18/09/2025	Mowi Scotland Ltd	Laddie Wood, Loch Garry, Ardochy, Glengarry, Inverness-shire PH35 4HR	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Email from FHI regarding increased mortality	Yes	No	Negligible - No inspection	N/A	N/A	N/A	22/09/2025	Not Required	N/A	[redacted]	N/A	22/09/2025	WF77	Disease events are remit of the FHI and as such this is not considered to fall under APHA remit.	Closed	09/10/2025
18/09/2025	Mowi Scotland Ltd	Stulaigh	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Email from FHI regarding increased mortality	Yes	No	Negligible - No inspection	N/A	N/A	N/A	22/09/2025	Not Required	N/A	[redacted]	N/A	22/09/2025	WF77	Disease related mortality – remit of FHI.	Closed	09/10/2025
20/10/2025	Bakkafrost Scotland	Portree, 8A Lisgarry Place, Portree, Isle of Skye IV51 9BD	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Email from FHI regarding increased mortality	Yes	Yes	Negligible - No inspection	03/11/2025	N/A	N/A	21/10/2025	Not Required	N/A	[redacted]	N/A	03/02/2026	WF77		Closed	24/07/2026
20/10/2025	Bakkafrost Scotland	Outer Portree, 8A Lisgarry Place, Portree IV51 9BD	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Email from FHI regarding increased mortality	Yes	Yes	Negligible - No inspection	03/11/2025	N/A	N/A	21/10/2025	Not Required	N/A	[redacted]	N/A	21/07/2026	WF77		Closed	24/07/2026
20/10/2025	Mowi Scotland Ltd	Seaforth, The Old Ruin, Maaruig HS3 3AG	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Email from FHI regarding increased mortality	Yes	No	Negligible - no inspection	N/A	WS-4712886	08/12/2025	01/12/2025	Not Required	N/A	[redacted]	N/A	01/12/2025	WF77	Local VRA completed by [redacted] on 21/10/25 and then further allocated to [redacted] updated WF77 to negligible - no inspection. [redacted] 02/12/2025	Closed	02/12/2025
20/10/2025	Mowi Scotland Ltd	Muck, The Pier, Isle of Muck PH41 2RP	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Email from FHI regarding increased mortality	Yes	No	Negligible - no inspection	N/A	WS-4712889	08/12/2025	01/12/2025	Not Required	N/A	[redacted]	N/A	01/12/2025	WF77	Local VRA completed by [redacted] on 21/10/25 and then further allocated to [redacted] updated WF77 to negligible - no inspection. [redacted] 02/12/2025		26/02/2026
22/10/2025	Dawnfresh	Ardnish, Lochalort, Inverness-shire PH38 4LZ	[redacted]	[redacted]	Inverness	Complaint	Other 3rd Party	[redacted]	Letter from [redacted] regarding a footage from August 2025 from a Scottish trout abattoir	NK	Yes	Low	28/10/2025	WS-4767955	N/A	21/10/2025	In Person	04/11/2025	[redacted]	Non-Compliant	03/03/2026	WF77, Harvest station report form	Fish harvesting site for trout. Now operated by Dawnfresh. Visit carried out on 04/11/25.	Closed	17/03/2026
03/11/2025	Loch Duart Ltd	Claishnessie Bay, Badcall Salmon House,, Scourie, Lairg, Sutherland IV27 4TH	[redacted]	[redacted]	Inverness	referral	FHI	[redacted]	Various concerns detailed on WF77	Yes	No	Negligible - no inspection	N/A	N/A	N/A	11/03/2026	Not Required	N/A	[redacted]	N/A	20/03/2026	WF77	Site fallow since 26/01/2026 - NFA for APHA - full comments on WF77.	Closed.	24/03/2026
03/11/2025	Loch Duart Ltd	Calva Bay (Calbha Beag), Badcall Salmon House, Scourie, Lairg, Sutherland IV27 4TH	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Various concerns detailed on WF77	Yes	No	Negligible - no inspection	N/A	N/A	N/A	10/03/2026	Not Required	N/A	[redacted]	N/A	20/03/2026	WF77		Closed.	24/03/2026
03/11/2025	Loch Duart Ltd	Badcall Bay, Badcall Salmon House, Scourie, Lairg, Sutherland IV27 4TH	[redacted]	[redacted]	Inverness	Referral	FHI	[redacted]	Various concerns detailed on WF77	Yes	No	Negligible - no inspection	N/A	N/A	N/A	05/12/2025	Not Required	N/A	[redacted]	N/A	13/03/2026	WF77		Closed	19/03/2026
12/11/2025	Bakkafrost Scotland	West Stronne, Mid Strome, Lochcarron, Ross-shire IV54 8YH	[redacted]	[redacted]	Inverness	Complaint	Other 3rd Party	[redacted]	Letter from [redacted] regarding welfare concerns for fish at West Strome Fish Farm	NK	No	Negligible - No inspection	N/A	WS-4719164	10/12/2025	N/A - LVRA completed on WF	Not Required	N/A	[redacted]	N/A	11/12/2025	WF77	Site Fallow as of 04/12/25	Closed	12/12/2025
02/12/2025	Bakkafrost Scotland	Portree, 8A Lisgarry Place, Portree, Isle of Skye IV51 9BD	[redacted]	[redacted]	Inverness	Complaint	Other 3rd Party	[redacted]	Welfare concerns raised by a member of the public	NK	Yes	Negligible - no inspection	16/12/2025	N/A	N/A	18/12/2025	Not Required	N/A	[redacted]	N/A	02/03/2026	WF77	Disease issue - not welfare and site now Fallow.	Closed	04/03/2026
02/12/2025	Bakkafrost Scotland	Outer Portree, 8A Lisgarry Place, Portree IV51 9BD	[redacted]	[redacted]	Inverness	Complaint	Other 3rd Party	[redacted]	Welfare concerns raised by a member of the public	NK	No	Negligible - no inspection	N/A	N/A	N/A	18/12/2025	Not Required	N/A	[redacted]	N/A	26/01/2026	WF77		Closed	25/02/2026
04/12/2025	Loch Duart Ltd	Loch a Chairn Bhain, Badcall Salmon House, Scourie, Lairg, Sutherland IV27 4TH	[redacted]	[redacted]	Inverness	Complaint	Other 3rd Party	[redacted]	Concerns regarding increased mortality	NK	Yes	Negligible - no inspection	N/A	N/A	N/A	20/03/2026	Not Required	N/A	[redacted]	N/A	24/03/2026	WF77	Justification for non-visit recorded in detail on the WF77.	Closed.	25/03/2026
04/12/2025	Loch Duart Ltd	Badcall Bay, Badcall Salmon House, Scourie, Lairg, Sutherland IV27 4TH	[redacted]	[redacted]	Inverness	Complaint	Other 3rd Party	[redacted]	Concerns regarding increased mortality	NK	No	Negligible - no inspection	N/A	N/A	N/A	05/12/2025	Not Required	N/A	[redacted]	N/A	13/03/2026	WF77		Closed	19/03/2026
04/12/2025	Loch Duart Ltd	Gob Na Hoe, Shore Base, Uig, Isle of Skye IV51 9XX	[redacted]	[redacted]	Inverness	Complaint	Other 3rd Party	[redacted]	Concerns regarding increased mortality	NK	No	Negligible - No inspection	N/A			13/01/2026	Not Required	N/A	[redacted]		13/01/2027	WF77	Further complaint received on 13/01/2026. [redacted] updated this doc with LVRA details as it supercedes this one. Both docs saved to SAM. [redacted] 18/02/2026	Closed	18/02/2026
04/12/2025	Mowi Scotland Ltd	Loch Leven (1), Callert, Onich, Fort William PH33 6SA	[redacted]	[redacted]	Inverness	Complaint	Informant	[redacted]	Welfare concerns raised by a member of the public	Yes	No	Negligible - No inspection	N/A	WS-4712435		05/12/2025	Not Required	N/A	[redacted]	N/A	26/01/2026	WF77		Closed	25/02/2026
09/12/2025	Bakkafrost Scotland	West Strome, Mid Strome, Lochcarron, Ross-shire IV54 8YH	[redacted]	[redacted]	Inverness	Complaint	Informant	[redacted]	Letter from [redacted] regarding welfare concerns for fish at West Strome Fish Farm	NK	No	Negligible - No inspection	N/A	WS-4719164	10/12/2025	09/12/2025	Not Required	N/A	[redacted]	N/A	11/12/2025	WF77	Site Fallow as of 04/12/25	Closed	12/12/2025
16/12/2025	Bakkafrost Scotland	Portree, 8A Lisgarry Place, Portree, Isle of Skye IV51 9BD	[redacted]	[redacted]	Inverness	Complaint	Informant	[redacted]	Letter received from [redacted] expressing welfare concerns.	NK	No	Negligible - No inspection	N/A	N/A	N/A	22/12/2026	Not Required	N/A	[redacted]	N/A	03/02/2026	WF77		Closed	25/02/2026

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Fish welfare spreadsheet 2025 - Harvest Station inspections

Company	Site Name	Site Ref	SAM Customer number/CPH	Inspection Date	WS Number	Routine or Follow-up	Inspection type - remote/in person	Inspection carried out by	Outcome	Documents	Comments
Mowi Scotland Ltd	Mallaig Harvest Station		[redacted]	15/04/2025	WS-4756232	Routine	In person	[redacted]	Compliant	Report Form	
Scottish Sea Farms	South Shian		[redacted]	19/12/2025	TBC	Routine	In person	[redacted]	Compliant	Report Form	
Dawnfresh	Ardnish - see entry on complaints tab for v sit date etc								Non-compliant		

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Fish welfare spreadsheet 2025 - Routine inspections

Company	Site name	Site Ref	SAM Customer Number	WS Number	WS Target Date	Inspection Date	Inspection type - remote/in person	Inspection carried out by	Outcome	Comments														
Bakkafrost Scotland	Applecross Hatchery, Kishorn, Ross-shire IV54 8XF	[redacted]	[redacted]	WS-4566	30/06/2025					Routine inspection to be carried out by [redacted]														
Scottish Sea Farms	Scallastle Fish Farm, Isle of Mull PA65 6AY	[redacted]	[redacted]	W 627833	3/07/2025	19/06/2025	In person	[redacted]	Compliant															
	Finfish Ltd	Inverpolly Hatchery, Ullapool IV26 2YB	[redacted]	[redacted]	Inverness	Follow-up	N/A	N/A	Compliant	Yes	N/A	N/A	30/04/2025	WS-4549263	30/04/2025	N/A	In Person	24/07/2025 [redacted]	Compliant	06/08/2025		Site owned by Finfish but operated by Mowi Scotland. Follow up inspection arranged for April 2025.	Visit complete	27/08/2025

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Fish welfare spreadsheet 2026 - Complaints and referrals

Date of Complaint or Referral	Company Name	Farm Location	Site Number	Species	Site Type	CPH/Customer Number	Office Location	Complaint, referral or follow-up	Summary of Complaint	Local VRA - visit required?	Local VRA - Visit Priority	Date of LVRA completion	Visit Type	Date of Visit	Outcome of Visit - Compliant or Non-Compliant?	Docs associated with case	Follow-up inspection added to worksheet?	Status	Date Closed	All paperwork released on EI relating to this case
13/01/2026	Loch Duart PLC	Gob na Hoe, Shore Base, Uig, Isle of Skye IV51 9XX	[redacted]	Salmon	Fish Farm	[redacted]	Inverness	Complaint	Concerns regarding high mortality	No	Negligible - no inspection	13/01/2026	Not Required	N/A	N/A	WF77		Closed	18/02/2026	
23/03/2026	Scottish Sea Farms Ltd	Fiunary, South Shian, Connel, Oban, Argyll PA37 1SB	[redacted]	Salmon	Fish Farm	[redacted]	Inverness	Complaint	Email received from [redacted] regarding salmon welfare concerns	No	Negligible - no inspection	23/03/2026	Not Required	N/A	N/A	WF77		Closed	01/05/2026	
05/05/2026	Mowi Scotland Ltd	Ardessie, Dundonnell, By Garve, Ross-shire IV23 2QU	[redacted]	Salmon	Fish Farm	[redacted]	Inverness	Complaint	ongoing mortality concerns	No	Negligible - no inspection	08/05/2026	Not Required	N/A	N/A	WF77		Closed	15/07/2026	
13/05/2026	Mowi Scotland Ltd	Ardessie, Dundonnell, By Garve, Ross-shire IV23 2QU	[redacted]	Salmon	Fish Farm	[redacted]	Inverness	Complaint	Concerns at the level of mortalities at Mowi Wester Ross Fisheries site at Ardessie	No	Negligible - no inspection	13/05/2026	Not Required	N/A	N/A	WF77		Closed	20/05/2026	
04/06/2026	Loch Duart PLC	Clashnessie Bay, Badcall Salmon House,, Scourie, Larg, Sutherland IV27 4TH	[redacted]	Salmon	Fish Farm	[redacted]	Inverness	Complaint	Email recieved about concerns: They state that they have lost 10% due to transfer/smolts	No	Negligible - no inspection	08/06/2026	Not Required	N/A	N/A	WF77		Closed	01/07/2026	
07/06/2026	Mowi Scotland Ltd	Ardessie, Dundonnell, By Garve, Ross-shire IV23 2QU	[redacted]	Salmon	Fish Farm	[redacted]	Inverness	Complaint	Complainant has been checking the available information online and is reporting a 4% reported mortality in April at Ardessie.	No	Negligible - no inspection	12/06/2026	Not Required	N/A	N/A	WF77		Closed	30/06/2026	
04/06/2026	Scottish Sea Farms Ltd	Fiunary, South Shian, Connel, Oban, Argyll PA37 1SB	[redacted]	Salmon	Fish Farm	[redacted]	Inverness	Complaint	contacted us to investigate welfare concerns at Fiunary fish farm off the south coast of Morvern in the Sound of Mull	No	Negligible - no inspection	16/06/2026	Not Required	N/A	N/A	WF77		Closed	01/07/2026	
11/06/2026	Mowi Scotland Ltd	Creag an T'Sagairt (Loch Hourn) IV40 8JH	[redacted]	Salmon	Fish Farm	[redacted]	Inverness	Complaint	Complaint about the recent mortality events that have taken place at Mowi's Creag an t'Sagairt farm	No	Negligible - no inspection	17/06/2026	Not Required	N/A	N/A	WF77		Closed	01/07/2026	
03/07/2026	Mowi Scotland Ltd	Creag an T'Sagairt (Loch Hourn) IV40 8JH	[redacted]	Salmon	Fish Farm	[redacted]	Inverness	Complaint	Concerns re increased mortality due to virat disease	No	Negligible - no inspection	06/07/2026	Not Required	N/A	N/A	WF77		Closed	15/07/2026	
03/07/2026	Mowi Scotland Ltd	Loch Alsh (Sron), Railway Pier, Ross-shire IV40 8AT	[redacted]	Salmon	Fish Farm	[redacted]	Inverness	Complaint	Concerns re increased mortality due to virat disease	No	Negligible - no inspection	N/A	Not Required	N/A	N/A	WF77		Closed	08/07/2026	

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Company	Site name	Office	FS Number	SAM Customer Number	Inspection Date	Visit Type	Species inspected	Inspection type - remote/in person	Outcome	Docs associated with visit	Status	Date Closed

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Fish welfare spreadsheet 2026 - Routine inspections

Company	Site name	Site Address	Office	Site Ref	Type	SAM Customer Number	Visit Type	Inspection Date	Inspection type - remote/in person	Species inspected	Outcome	Docs associated with visit

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Fish welfare spreadhseet 2026 - Follow-up inspections

Date of original complaint	Company	Site name and address	Office	Site Ref	Type	Species	SAM Customer Number	Inspection Date	Inspection type - remote/in person	Species inspected	Outcome	Docs associated with visit	Original complaint or referral reference

No complete work available for release

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