Department of Health & Social Care

Easy Read

NHS Constitution for England

What do you think about it?



A constitution is a set of rules that says how an organisation works.

Easy Read

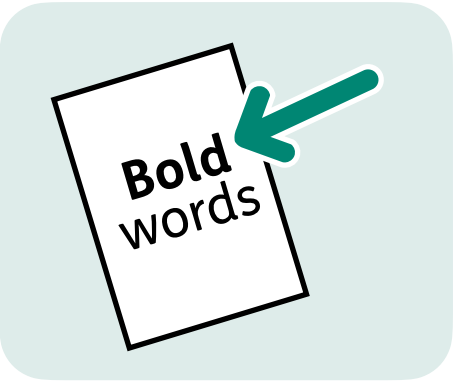


This is an Easy Read version of some information.

It uses easier words and pictures.



Some people may still want help to read it.



Some words are **bold** to show they are important.



We explain bold words if they are hard to understand.

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About this survey

Department of Health & Social Care

This survey is from the Department of Health and Social Care.



We want to find out what people think of the **NHS Constitution for England**.



The **NHS Constitution** is a set of rules about how the NHS should work.

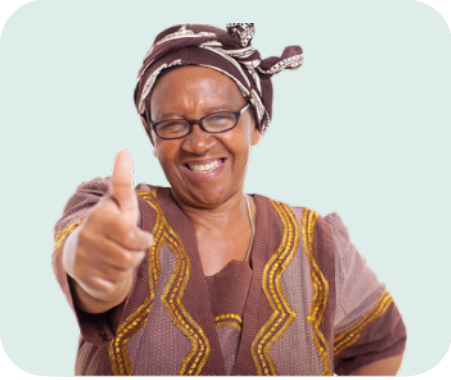


You can read an easy read copy of the NHS Constitution here: www.gov.uk/government/publications/nhs-constitution-for-england-alternative-formats

How to tell us what you think



This survey has some questions about the NHS Constitution.



You can tell us what you think about the NHS Constitution by filling in this survey.



You can fill in this survey online here: https://consultations.dhsc.gov.uk/nhs-constitution-for-england-what-do-you-think-about-it



You need to click **Submit** at the end of the survey, or we will not get your answers.



Or you can print out this survey and fill in a paper copy.

If you have filled in a paper copy, please send it back to:



NHS Constitution Team

3rd Floor

39 Victoria Street

Westminster

London

SW1H 0EU



You need to tell us what you think by midnight on 11 February 2027.

You can fill in the survey if you:



- Live in England.



- Are 16 years old or over.



If you have any questions about this survey, please email us at nhsconstitution@dhsc.gov.uk

About the NHS Constitution



The **NHS Constitution** is a set of rules about how the NHS should work



It tells everyone what their **rights** are when they use or work in the NHS.

Rights are things that people have by law, like the right to vote or the right to always feel safe.



The government wants to understand how the NHS Constitution affects patients and staff.

About you



These questions will help us to understand what different groups of people think of the NHS Constitution.



You do not have to answer all of the questions in this part of the survey if you do not want to.



If you do not want to answer a question, you can tick the box **I do not want to say**.



Question 1: Are you answering these questions...?

- [ ] As a member of the public

- [ ] Because of my work

You might be answering because of your work if you work in health and care or use the NHS Constitution in your job



Question 2: Where do you live in England?

- [ ] North East England
- [ ] North West England
- [ ] Yorkshire and the Humber
- [ ] East Midlands
- [ ] West Midlands
- [ ] East of England
- [ ] London
- [ ] South East England
- [ ] South West England
- [ ] I do not want to say



Question 3: How old are you?

- [ ] 16 to 24
- [ ] 25 to 34
- [ ] 35 to 44
- [ ] 45 to 54
- [ ] 55 to 64
- [ ] 65 to 74
- [ ] 75 to 84
- [ ] 85 or above
- [ ] I do not want to say



Question 4: Are you...?

- [ ] Female
- [ ] Male
- [ ] I do not want to say



Question 5: Is your **gender** the same as the one you were given when you were born?

Your **gender** is whether you are a man, a woman or something else.

- [ ] Yes
- [ ] No
- [ ] I do not want to say



Question 6: What is your **ethnic group**?

Your **ethnic group** is the country your family comes from and your race.

- [ ] White
- [ ] Mixed or more than 1 ethnic group
- [ ] Asian or British Asian
- [ ] Black, Black British, Caribbean or African
- [ ] Other, including Arab or any other ethnic group
- [ ] I do not want to say



Question 7: Are you a parent or carer for a child?

- [ ] Yes
- [ ] No
- [ ] I do not want to say



Question 8a: Do you have a disability or long-term health condition that you expect to last for more than a year?

- [ ] Yes
- [ ] No
- [ ] I do not want to say



Question 8b: If you ticked yes to Question 8a, does your disability or health condition make it difficult for you to do daily activities?

- [ ] Yes, a lot
- [ ] Yes, a little
- [ ] Not at all
- [ ] I do not want to say



Question 9: Are you a carer for someone who needs support because of a health condition or old age?

- [ ] Yes
- [ ] No
- [ ] I do not want to say



Question 10: If you are telling us what you think because of your work, what type of job do you have?

- [ ] Academic - someone who works at a university
- [ ] Clinician - someone who works with patients
- [ ] Someone who works for a private company that provides health or care services
- [ ] Someone who speaks up for patients

There are more answers on the next page.

- [ ] Policymaker - someone who writes rules about health or care
- [ ] Public health professional - someone who thinks about how we can make people healthier
- [ ] Regulator - someone who checks that health or care services are working well
- [ ] Researcher - someone who finds out new information
- [ ] I do not want to say
- [ ] Other - please write it here:



Question 11: Do you work for the NHS?

- [ ] Yes
- [ ] No
- [ ] I do not want to say

Questions for everyone to answer



Question 12a: Before filling in this survey, had you heard of the NHS Constitution?

- [ ] Yes
- [ ] No



Question 12b: If you ticked yes, what did you know about the NHS Constitution?

Please tick all boxes that apply to you.

- [ ] I knew that it can be used by patients and staff to make sure the NHS works in a fair way

- [ ] I knew that it can only be changed by politicians after finding out what the public, patients and staff think

- [ ] I knew that it comes with a handbook which gives guidance about the different rules

There are more answers on the next page.

- [ ] I knew that it keeps the NHS safe for the future
- [ ] I knew that it keeps the **principles** of the NHS safe

  Principles are ideas about how the NHS should work
- [ ] I knew that it tells patients and staff what they need to do
- [ ] I knew that it tells patients and staff what they can expect from the NHS
- [ ] I knew that it will be checked carefully every 10 years

There are more answers on the next page.

- [ ] I did not know any of these things

- [ ] Other - please tell us here:

What you think about the NHS Constitution

The NHS Constitution explains:



- The rules that the NHS in England has to follow.



- The promises that the NHS must make to staff, patients and the public.



- The **rights** that patients have when they are being treated by the NHS.

  Rights are things that every person should have by law. Like the right to be safe.



All NHS organisations and private organisations that work with the NHS must follow the NHS Constitution.



Question 13: How much do you agree or disagree with having an NHS Constitution?

Please tick 1 box below.

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	I do not know
☐	☐	☐	☐	☐	☐

Questions for people who do not work in the NHS



Question 14: If you wanted to know more about your rights when using the NHS, where would you look or who would you ask?

Please tick all answers that apply to you.

- [ ] A charity or support organisation
- [ ] A hospital
- [ ] The Department of Health and Social Care website

There are more answers on the next page.

- [ ] An internet search
- [ ] My doctor or a nurse at the doctor's surgery
- [ ] Other staff at my doctor's surgery
- [ ] NHS Constitution document or handbook on the GOV.UK website
- [ ] NHS website
- [ ] I do not know
- [ ] Other - please tell us here:



Question 15: How much do you agree or disagree with this idea?

The NHS Constitution helps me to understand and use my rights when I use the NHS.

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	I do not know
☐	☐	☐	☐	☐	☐



Question 16: In the last year, how have you used the NHS Constitution?

Please tick all the boxes that apply to you.

I have used the NHS Constitution...

- [ ] When talking to staff about my care or someone I am caring for
- [ ] To challenge decisions that staff have made
- [ ] To help when telling a service what I thought about their support
- [ ] To help me make a decision

There are more answers on the next page.

- [ ] I have not used the NHS Constitution in the last year

- [ ] Other - please tell us here:



Question 17: How likely is it that you will use the NHS Constitution in the next year?

Very likely	Likely	Neither likely or unlikely	Unlikely	Very unlikely	I do not know
☐	☐	☐	☐	☐	☐

Questions for people who work in the NHS



Question 18: In the last year, how have you used the NHS Constitution in your work? Please tick all that apply to you.

I have used the NHS Constitution...

- [ ] When talking to a patient
- [ ] When talking to other staff
- [ ] To help me make a decision

There are more answers on the next page.

☐ I have not used the NHS Constitution in the last year

☐ Other - please tell us here:



Question 19: In the last year, how has the NHS Constitution affected your work?

Please tick all the boxes that apply to you.

The NHS Constitution has...

- [ ] Helped me to talk openly with patients, their families and carers
- [ ] Helped me to improve the services I provide
- [ ] Made sure patients are treated respectfully
- [ ] Helped me to understand what patients think of the services I provide

There are more answers on the next page.

- [ ] Improved how I work with my employer
- [ ] Improved my own health, wellbeing or safety
- [ ] Supported me to involve patients in decisions about their care
- [ ] The NHS Constitution has not affected my work in the last year
- [ ] I do not know
- [ ] Other - please tell us here:



Question 20: How likely is it that you will use the NHS Constitution in the next year?

Very likely	Likely	Neither likely or unlikely	Unlikely	Very unlikely	I do not know
☐	☐	☐	☐	☐	☐

Anything else you would like to tell us



This question is for everyone to answer.

Question 21: Is there anything else you would like to tell us about the NHS Constitution?

Please do not include any personal information in your answer.

Keeping your information safe and private



We will keep any information you have given us safe and private.



We follow the law about how we should do this.



You can find out more information about this on our website here:

www.gov.uk/government/publications/dhsc-privacy-notice

The website is not in Easy Read.

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