PFI Advice & Support

For contract management and expiry.

Targeted support when you need it.

NISTA's PFI Centre of Excellence (CoE) provides targeted support to contracting authorities where additional help is needed to manage contract issues, prepare for expiry or respond to project risks.

Support is agreed with you based on your needs and may include advice, review activity, workshops or follow-up support.

NISTA has a large pool of expert Associates who bring deep technical, commercial, financial and operational experience to work alongside you.

To discuss potential support, contact us by emailing pfi-operations@nista.gov.uk or via your sponsoring department.

Advice and support

We can provide you with expert advice and support on specific contract management issues, including:

- Expiry preparation.
- Contract management support reviews.
- Operational issues.
- Project resets.
- Disputes, distress or other significant contractual events.
- Asset condition surveys.
- Implementation of survey findings.
- Post-expiry service planning.
- Benchmarking and market testing.
- Insurance risk sharing.
- Decarbonisation.

Expiry health checks

Expiry health checks (EHCs) help you understand your readiness for expiry and identify practical actions to reduce risk. They provide structured feedback on your current position, including recommendations to improve readiness.

Setting up for expiry

Setting up for expiry (SUfE) support helps you start preparing early for PFI expiry, before a formal expiry health check takes place. It can help you understand what needs to be done, establish the right governance and begin planning for contract expiry.

Contract management support

We can also support you to review your current contract management arrangements and identify practical actions to strengthen day-to-day management of PFI contracts.

This may include support linked to contract management reviews, action planning or use of contract management tools, where appropriate.

National Infrastructure
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Authority

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