Medicines & Healthcare products Regulatory Agency

Our plan to involve patients and the public

2026 to 2030



Easy Read



This is an Easy Read version of some information.

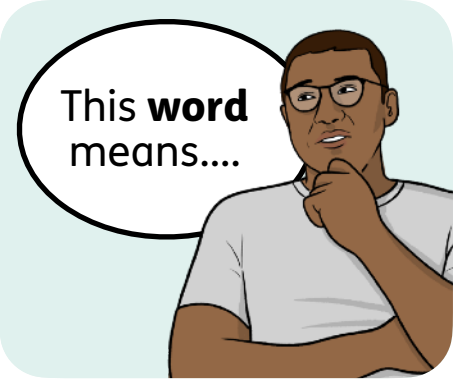
It uses easier words and pictures.



Some people may still want help to read it.



Some words are **bold** to show they are important.



We explain bold words if they are hard to understand.

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About this booklet

Medicines & Healthcare products Regulatory Agency

We are the **Medicines and Healthcare Products Regulatory Agency**.

We are called the **MHRA** for short.



We make sure that new **healthcare products** in the UK are safe and work well.

Healthcare products include medicines, medical equipment and healthcare technology.



This is our plan to involve patients and the public in our work over the next 3 years.

What we will work on

Over the next 3 years, we will mainly work on:



- Working with patients to make choices about healthcare products.



- Understanding more about health conditions that people pay less attention to.



- Keeping patients safe.



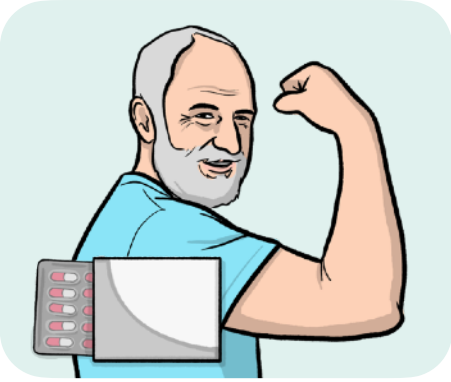
- Supporting science to help with making new and better healthcare products.

Why it is important to involve people

Involving people in our work means that we can:



- Check that we are giving people clear advice.



- Learn about how healthcare products could change people's lives.



- Make sure everyone has a chance to speak up.

Involving people in our work also means that we can:



- Help people to trust us.



- Learn about which new healthcare products would make the most difference to people's lives.

Our principles



Our **principles** are what we believe in.



We will follow these principles when we involve patients and the public.



We will explain our principles over the next 3 pages.

Giving people chances to speak up



When people speak up, they can help us learn more about what they need.

We will:



- Give people chances to get involved.



- Work with many different groups of people.

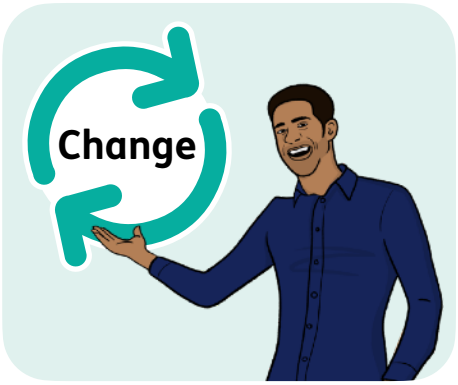
  This includes people with rare diseases.

Being open about what we do

We will:



- Be clear about why we are getting people involved in our work.



- Show people how they can make a difference.

Working together

We will:



- Work with other organisations to make sure they involve different groups of people.



- Change the way that we work, based on what people tell us.

Who we work with



We involve different groups of people in different ways.

The public



We listen to members of the public, who are not already involved in our work.



We listen to them in groups and online.

This helps us to find out what the public thinks about our work.

Reporting patients



Reporting patients are people who have contacted us.



They might have told us that their healthcare product is not safe.



We write down what they tell us and share it.



This helps to make sure healthcare products are safer in the future.

Engaged patients



Engaged patients are people who often work with us.



They understand a lot about what we do.



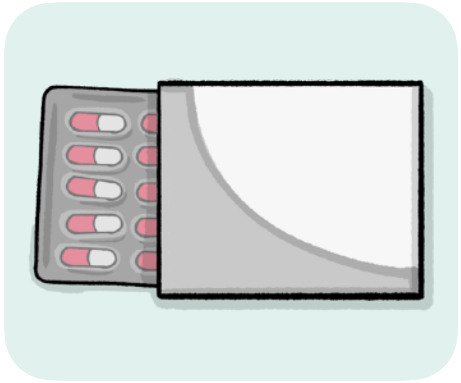
They can tell us a lot about how we could change.

Patient and Public Community



In 2024, we started a group called our **Patient and Public Community**.

This group helps us with many different things, including:



- New healthcare products.



- Making sure that patients have the right health information.

Patient experts



Patient experts are patients who are very involved with our work.



They know a lot about health and care.



They know a lot of other people who have the same health condition as they do.



This means they can help us to make choices that affect a lot of people.

What we will do



We have plans for the next 3 years.

Year 1

In the first year, we will:



- Get more people to join our Patient and Public Community.



- Listen to people, to help us decide whether healthcare products are safe and useful.

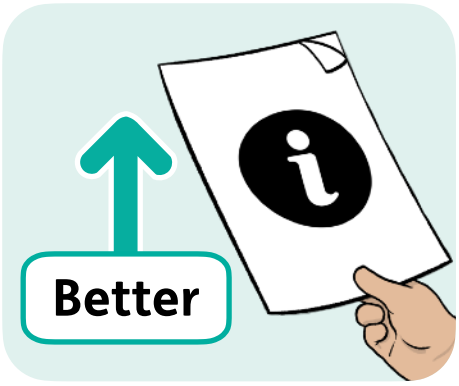
In the first year, we will also:



- Check all of the ways that we are involving patients.



- Work with people with rare health conditions to make their care better.



- Involve patients and the public in our work to make better information for patients.



- Make sure that everyone has a fair chance to tell us what they think.

In the first year, we will also:



- Make sure that patients' ideas about **AI** make a difference to our work.

  AI stands for
  Artificial Intelligence.

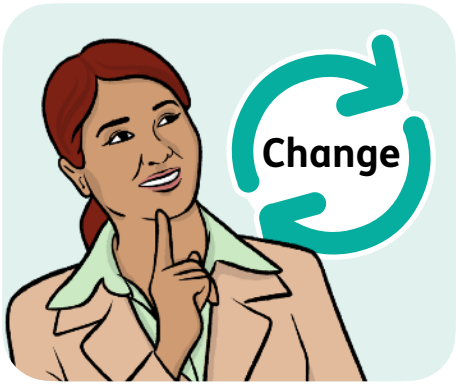
  AI is technology that can learn and do tasks like a person.



- Support our staff to work with patients and the public.



- Check that we are including different groups of people.



In year 1, we will also explain how people's thoughts and ideas have changed our work.

Year 2



In the second year, we will:

- Carry on with our most important work.



- Check if we have achieved everything we wanted to in year 1.

Year 3



In the third year, we will:

- Find out if our work has made a difference to patients.



- Learn about how to get even better at involving patients and the public.

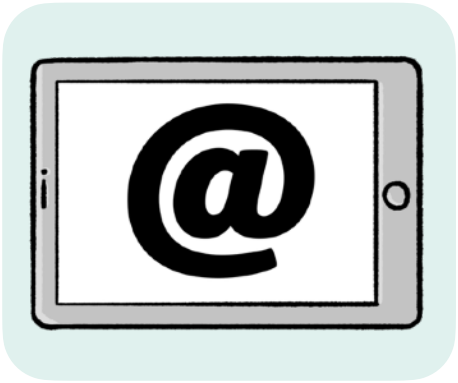


- Keep changing how we work as the world changes.

Find out more



You can look at our website here:
https://www.gov.uk/government/publications/patient-and-public-involvement-and-engagement-plan-2026-2030



You can also email us:
info@mhra.gov.uk



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www.easy-read-online.co.uk/easy-read-feedback-survey

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