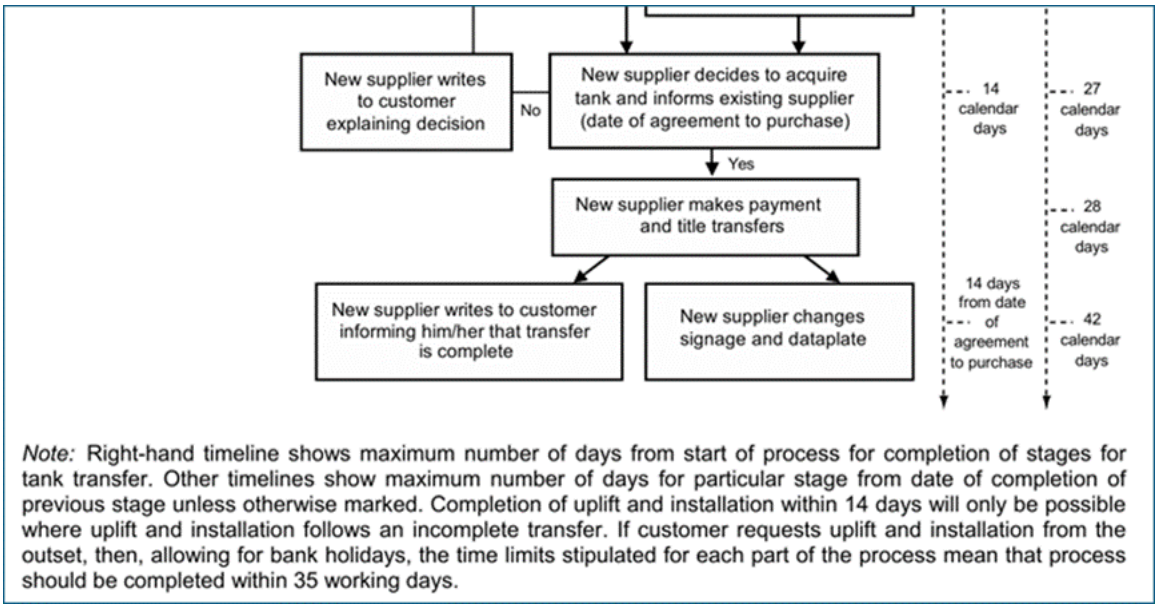
CMA Markets Strategic Review Provisional Decision Consultation Response from Avanti

1. Currently in the Explanatory Note Annex 1, the Incoming Supplier “makes payment & the title transfers”, however in practice it is accepted amongst Suppliers the switch completes & the title transfers upon acceptance of the Supplier Switch Notice 2, payment is then made by the invoice due date. To align with this practice, could the below be amended by replacing “supplier makes payment” with “SSN2 accepted & title transfers”. With an additional box added to the chart “New supplier makes payment by invoice due date”.



Note: Right-hand timeline shows maximum number of days from start of process for completion of stages for tank transfer. Other timelines show maximum number of days for particular stage from date of completion of previous stage unless otherwise marked. Completion of uplift and installation within 14 days will only be possible where uplift and installation follows an incomplete transfer. If customer requests uplift and installation from the outset, then, allowing for bank holidays, the time limits stipulated for each part of the process mean that process should be completed within 35 working days.