CMA Markets Strategic Review Provisional Decision Consultation Response from Avanti

1. Section 4, include confirmation the Letter of Authority (LOA) can be received & accepted in multiple formats, such as a clear photo of the original hard copy, PDF, digital signatures (completed via an acceptable e-signature tool), etc.

2. 7.10 states “The existing supplier shall undertake a final meter reading for each customer and/or metered estate manager at or immediately prior to the date of the agreement to purchase and once obtained it shall be provided to the new supplier”. Please update to clarify, the Existing Supplier should provide the Incoming Supplier with tank gauge & meter readings, within 56 days of receiving the SSNME1.