Hertford,Watford HLPAS-Specific Information

This document contains:

1. Acts of assistance for In-Court Duty Schemes
2. Corresponding and neighbouring Housing and Debt Procurement Areas
3. HLPAS Area Guide

Please note that the HLPAS Specific Information – Hertford and Watford has been amended since it was first published to clarify the description of the historical possession listing information on page 4. The underlying data has not changed.

1. ACTS OF ASSISTANCE FOR IN COURT DUTY SCHEMES

HLPAS Area	Courts Covered in HLPAS	Acts of assistance available for In Court Duty Scheme for 12 months
Hertford	Hertford County Court and Family Court	504
Watford	Watford County Court and Family Court	

2. CORRESPONDING AND NEIGHBOURING HOUSING AND DEBT PROCUREMENT AREAS

HLPAS Area	Corresponding LAA Housing and Debt Procurement Area	Local Authorities included in the Procurement Area	Neighbouring Housing and Debt Procurement Areas
Hertford, Watford	North Hertfordshire South Hertfordshire	North Hertfordshire District Council East Hertfordshire District Council Stevenage Borough Council Welwyn Hatfield Borough Council	Cambridgeshire West Essex South Hertfordshire Bedfordshire North Hertfordshire West Essex Enfield

		Broxbourne Borough Council Dacorum Borough Council Hertsmere Borough Council Three Rivers District Council Watford Borough Council St Albans City and District Council	Barnet Harrow Hillingdon Buckinghamshire Bedfordshire

3. HLPAS AREA GUIDES

Housing Loss Prevention Advice Service (HLPAS): Hertford, Watford

This HLPAS Area Guide provides information on the In-Court Duty Scheme stage of the Hertford, Watford HLPAS from 1 December 2026.

About the court location(s) in this HLPAS Area

The court location(s) to be served in this HLPAS Area:

Court covered by the HLPAS Area	Address	Current Possession Listing Days
Hertford County Court and Family Court	Shire Hall Fore Street Hertford SG14 1DF	Wednesdays (First of the Month)
Watford County Court and Family Court	3rd Floor Cassiobury House 11-19 Station Road Watford WD17 1EZ	Mondays and Tuesdays (weeks one and three) Tuesdays (Weeks two and four)

Applicants will be awarded a number of Matter Starts to deliver Early Legal Advice in each full Schedule period. For this Contract and Schedules, the volume of Matter starts to be issued are as follows:

Schedule dates	Volume of Early Legal Advice Matter Starts
1 December 2026 – 31 August 2027	113
1 September 2027 – 30 June 2028	125

Details of the Acts of Assistance which will be issued to Providers to deliver the In-Court Duty Scheme for this HLPAS area are set out in Section 1 of this HLPAS Specific Information.

Early Legal Advice volumes of Clients advised by the HLPAS Provider:

	Early Legal Advice Claims	
Time Period	1 Aug 2024 – 31 Aug 2025	1 Sep 2025 – 31 Aug 2026
Volume of cases	Unavailable*	Unavailable*

*Currently unable to access the relevant data due to the cyber incident

In-Court volumes in this HLPAS Area[1]

The table below indicates historical data for Hertford, Watford:

Acts of Assistance are numbers of Clients advised by the HLPAS Provider:

Scheme	Acts of assistance undertaken by the previous HLPAS provider	
Time Period	1 Aug 2024 – 31 Aug 2025	1 Sept 2025 – 31 Aug 2026
Hertford, Watford	679	649

[1]Acts of Assistance data is drawn from the Legal Aid Agency's internal Management Information. Listing information has been provided by HMCTS

Historical Listing Information is the number of possession cases listed in each time period. These figures represent the overall number of clients that could be eligible for HLPAS advice.[2]

Court	*Time period*	*Total number of Listings*[3]	*Listing Information – Types of Hearing*			
			Mortgage	*Accelerated Landlord*	*Private Landlord*	*Social Landlord*
Hertford County Court	*Q1 - Q4 2023*	*327*	*56*	*64*	*64*	*143*
Hertford County Court	*Q1 - Q4 2024*	*372*	*87*	*66*	*74*	*145*
Hertford County Court	*Q1 - Q4 2025*	*379*	*101*	*66*	*95*	*117*
Hertford County Court	*Q1 - Q2 2026*	*134*	*42*	*22*	*34*	*36*
Watford County Court	*Q1 - Q4 2023*	*2018*	*266*	*628*	*548*	*576*
Watford County Court	*Q1 - Q4 2024*	*2261*	*379*	*688*	*546*	*648*
Watford County Court	*Q1 - Q4 2025*	*2166*	*474*	*568*	*543*	*581*
Watford County Court	*Q1 - Q2 2026*	*1209*	*217*	*362*	*337*	*293*

All information relating to the volume and value of work included within this HLPAS Area Guide is based on information available to the LAA including information that has been reported by HLPAS Providers. This information should not be relied upon by prospective bidders. The LAA gives no guarantees or warranties regarding the accuracy of any information or regarding the actual volume or value of any HLPAS Contract Work during the contract term.

[2]The number of matters is indicative of footfall in the court and clients eligible for the HLPAS service. However, clients may opt to not utilise the HLPAS service for a variety of reasons.
[3] Claims listed and warrants