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Legal Department

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[redacted]

Ref No: **FOI 25_112**

18th July 2025

Dear [redacted]

Thank you for your email of 4th June 2025 which contained your request for information and please accept our apologies for the delay in responding. The Government Legal Department ("GLD") have processed your request for information under the Freedom of Information Act 2000 ("the Act").

Request

Specifically, the GDPR breaches linked to AI chatbots that occurred in reference to the FOI 25_084, released 07.05.25.

For the incident I would like:

[1] a copy of any documents which report or document the incident being raised within the GLD, including any email confirmation.
[2] a copy of any documents which report or document the remedies or action taken after the incident - including any email confirmation.
[3] a copy of any documentation containing the decision not to report the GDPR breach to the ICO.
[4] the exact date and time the incident the GDPR breach occurred.

Response

Pursuant to Section 1(1)(a) of the Act, GLD informs you that it partially holds[1] the information you have requested.

Unfortunately, in accordance with the Governments Security Classification Policy and its general principal of sharing information on a 'need-to-know' basis, GLD does not publish detailed information about security incidents. The report also contain personal information about GLD staff, details of circumstances provided in confidence and with no expectation of being published.

Having reviewed the incident for you, subject to the Section 16 of the Act, whereby GLD has an obligation to provide advice and assistance to applicants, I am able to inform you that department wide communications were issued for staff to complete mandatory Security and Data Protection training alongside internal advice on the uses of AI chatbots.

The decision to report/or not to report a data breach incidents to the ICO sits with GLD's Data Protection Officer and their team.

Your Rights

[1] Some information is held, but not all

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original correspondence. Please use the contact details provided at the top of this letter in order to request an internal review relating to your original request.

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ICO.org.uk

Yours sincerely,

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