



Government Legal Department

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Ref No: **FOI 25_153**

19 August 2025

Dear [REDACTED]

Thank you for your email of 22 July 2025 which contained your request for information. The Government Legal Department ("GLD") have processed your request for information under the Freedom of Information Act 2000 ("the Act").

Under section 1(1)(a), GLD confirms that it holds some of the information you requested.

I am aware that similar requests may have been submitted previously, but I would appreciate the most recent and up-to-date information available as of today's date.

1. Network Provider(s)

Please confirm the name(s) of the current mobile network provider(s) (e.g. EE, Vodafone, O2/Telefonica, Three).

Virgin Media O2 Business (VMO2).

2. Annual Average Spend

Please provide the annual average spend for each mobile network provider. If a new contract has been awarded recently, an estimated annual spend is sufficient.

GLD is applying an exemption contained in Section 21 of the Act (information accessible by other means). This is because the information is already accessible to you as it is in the public domain. Where information is already accessible to you, GLD is not required to provide it as you can access the information here <https://www.contractsfinder.service.gov.uk/Search>

3. Number of Connections

Please provide the total number of mobile connections, broken down by:

- Voice-only devices
- Voice and data devices
- Data-only devices

The information requested is not centrally recorded due to regular changes, although the latest internal figure for data-only devices is approximately 150.

4. Contract Duration

Please confirm the length of each contract and whether any extension options are included.

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5. Contract Start Date

Please provide the actual contract start date(s) for each provider. (Please do not include the framework start date unless it is also the date of the signed agreement.)

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6. Contract Expiry Date

Please confirm the expiry date(s) of the current agreement(s). If the contract is rolling, please specify.

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7. Contract Review Date

Please indicate when the organisation intends to review or retender the mobile phone contract(s).

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8. Responsible Officer

Please provide the name, job title, direct phone number and email address of the individual(s) responsible for managing this contract.

The person responsible for this is not a member of the Senior Civil Service (SCS). This information is withheld from disclosure in reliance on the exemption in section 40(2) of the FOIA. The details are of individuals below Senior Civil service level who do not work in public facing roles and would have no expectation that their details would be published. Section 40(2) states that information is exempt from disclosure if it constitutes the personal data of a third party and its disclosure under the Act would breach any of the data protection principles of the Data Protection Act 2018.

If full contact details cannot be disclosed, the job title will suffice.

If the service was purchased through a procurement framework, please also provide the name of the framework and its reference number.

9. Managed Service Provider (if applicable)

If the mobile phone services are managed via a third-party provider, please confirm the name of the network provider, the number of connections, and the name/job title of the person responsible internally.

Not applicable, the service is managed internally.

10. Aggregation

Is this mobile phone contract part of a wider aggregation exercise with other organisations? If so, please specify.

No.

11. Current Tendering or Future Plans

If the current contract has expired or is operating on a rolling basis, please confirm the organisation's intentions moving forward.

If your organisation is currently out to tender, please provide the anticipated award date and any available details.

No current tendering at the time of this request.

12. Recent Contract Award (if applicable)

If this contract was awarded within the past three months, please provide the shortlist of suppliers who submitted bids.

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Your Rights

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original correspondence. Please use the contact details provided at the top of this letter in order to request an internal review relating to your original request.

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

www.ICO.org.uk

Yours sincerely,

Freedom of Information Team

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102 Petty France, Westminster

London SW1H 9GL

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