



Ridgeback Comet, Speed and Motion Bicycles	
Aspect	Details
Images	 For the full list of images, please see the Ridgeback website.
PSD Number	2609-0070
Product Type	Hobby/sports equipment – Cycles (Powered)
Product Identifiers	Brand: Ridgeback For a full list of models and SKUs, please see Annex A.
Product Description	Bicycles in a range of colours and models. Ridgeback Comet, Motion and Speed models in all sizes sold from 2020 onwards, with the prefix 'RB21' could all potentially be affected by the identified safety issue.
Country of Origin	Vietnam
Counterfeit	No
Risk Level	Medium
Risk Type	Injuries
Risk Description	The product presents a risk of injuries as the tyres may fail while the bicycle is in use. This could cause the rider to lose control and fall. The product does not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	The product has been recalled from end users by Ridgeway. Owners are advised to follow the instructions in the Annex below to check their tyres. Alternatively, contact your local Ridgeback Dealer to arrange an inspection and replacement if required. For further information, access the Ridgeback website at the following link: Ridgeback Safety Notice
Online Marketplace	N/A
Notifier	Local Authority Trading Standards



Annex A – Affected Products

Product SKU	Description
RB21010LG	Bike Rb 21 Comet Lg
RB21010MD	Bike Rb 21 Comet Md
RB21010SM	Bike Rb 21 Comet Sm
RB21010XL	Bike Rb 21 Comet Xl
RB21010XXL	Bike Rb 21 Comet Xxl
RB21011LG	Bike Rb 21 Comet Lg Black
RB21011MD	Bike Rb 21 Comet Md Black
RB21011SM	Bike Rb 21 Comet Sm Black
RB21011XL	Bike Rb 21 Comet Xl Black
RB21011XXL	Bike Rb 21 Comet Xxl Black
RB21020LG	Bike Rb 21 Comet Open Frame Lg
RB21020MD	Bike Rb 21 Comet Open Frame Md
RB21020SM	Bike Rb 21 Comet Open Frame Sm
RB21020XL	Bike Rb 21 Comet Open Frame Xl
RB21021LG	Bike Rb 21 Comet Open Frame Lg Black
RB21021MD	Bike Rb 21 Comet Open Frame Md Black
RB21021SM	Bike Rb 21 Comet Open Frame Sm Black
RB21021XL	Bike Rb 21 Comet Open Frame Xl Black
RB21030LG	Bike Rb 21 Motion Lg
RB21030MD	Bike Rb 21 Motion Md
RB21030SM	Bike Rb 21 Motion Sm
RB21030XL	Bike Rb 21 Motion Xl
RB21030XXL	Bike Rb 21 Motion Xxl
RB21031LG	Bike Rb 21 Motion Lg Navy
RB21031MD	Bike Rb 21 Motion Md Navy
RB21031SM	Bike Rb 21 Motion Sm Navy
RB21031XL	Bike Rb 21 Motion Xl Navy
RB21031XXL	Bike Rb 21 Motion Xxl Navy
RB21040LG	Bike Rb 21 Motion Open Frame Lg
RB21040MD	Bike Rb 21 Motion Open Frame Md
RB21040SM	Bike Rb 21 Motion Open Frame Sm
RB21040XL	Bike Rb 21 Motion Open Frame Xl
RB21041LG	Bike Rb 21 Motion Open Frame Lg Navy
RB21041MD	Bike Rb 21 Motion Open Frame Md Navy
RB21041SM	Bike Rb 21 Motion Open Frame Sm Navy
RB21041XL	Bike Rb 21 Motion Open Frame Xl Navy
RB21050LG	Bike Rb 21 Speed Lg
RB21050MD	Bike Rb 21 Speed Md
RB21050SM	Bike Rb 21 Speed Sm
RB21050XL	Bike Rb 21 Speed Xl
RB21050XXL	Bike Rb 21 Speed Xxl

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <https://www.gov.uk/guidance/product-recalls-and-alerts>



RB21051LG	Bike Rb 21 Speed Lg Grey
RB21051MD	Bike Rb 21 Speed Md Grey
RB21051SM	Bike Rb 21 Speed Sm Grey
RB21051XL	Bike Rb 21 Speed Xl Grey
RB21051XXL	Bike Rb 21 Speed Xxl Grey
RB21060LG	Bike Rb 21 Speed Open Frame Lg
RB21060MD	Bike Rb 21 Speed Open Frame Md
RB21060SM	Bike Rb 21 Speed Open Frame Sm
RB21060XL	Bike Rb 21 Speed Open Frame Xl
RB21061LG	Bike Rb 21 Speed Open Frame Lg Grey
RB21061MD	Bike Rb 21 Speed Open Frame Md Grey
RB21061SM	Bike Rb 21 Speed Open Frame Sm Grey
RB21061XL	Bike Rb 21 Speed Open Frame Xl Grey

The images below show the reported tyre failure. The location of this failure is offset to the centre line of the tread pattern. It can be visible with the tyre inflated to the recommend pressure listed on the sidewall.





Manufacturer instructions for checking your tyres:

1. Inflate each tyre to the recommended pressure. Check the tyre sidewall for the recommended pressure and inflate the tyre accordingly. The reported defect may be visible when the tyre is correctly inflated.
2. Clean the tyres. Make sure both tyres are clean and free from dirt or mud that could obscure the tread
3. Use good lighting. Position the bicycle in a well-lit area so that the tread can be examined clearly.
4. Inspect the tyre tread. Carefully check the straight tread lines running along either side of the tyre's centre line. Look for a failure offset from the centre line of the tread pattern.
5. Check whether the tread and seams are uniform. A tyre with uniform tread and seams is described in the recall notice as not affected.
6. Take action if either tyre may be affected. Stop riding the bicycle immediately and contact a local Ridgeback dealer to arrange an inspection. If the tyres are found to be defective, replacement tyres will be provided.