



ONOFF S9 Carbon MTB Handlebar	
Aspect	Details
Images	
PSD Number	2609-0008
Product Type	Hobby/sports equipment - Cycles Parts - Frames/Stems
Product Identifiers	Brand: ONOFF Model: S9 Please access Annex A on page 2 for details on affected bicycle models that are equipped with the S9 Carbon MTB Handlebar.
Product Description	Black carbon bicycle handlebars used to steer and control the bicycle whilst riding.
Country of Origin	Taiwan
Counterfeit	No
Risk Level	Not provided
Risk Type	Injuries
Risk Description	Due to a manufacturing deviation, some handlebars were produced with insufficient wall thickness, resulting in reduced structural strength. Under normal riding conditions, the handlebar may crack or fracture. The handlebar failure may lead to a sudden loss of control which can then result in falls, collisions and injuries. The product does not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	The product has been recalled from end users by Blue Factory Team, as manufacturer of OnOff bicycle components and the Mondraker brand. Users should verify their bike's number using the serial number checker on the Mondraker recall page: https://mondraker.com/wo/en/recall-s9. The bike serial number can be found on the down tube or on the bottom of the bottom bracket. If the bike is confirmed as affected, stop using it immediately and contact the place of purchase/Mondraker dealer to arrange a free replacement. A new, reinforced version of the handlebar will be fitted. Please see: https://mondraker.com/wo/en/shops for a full list of Mondraker dealers. For further information please email: recall@mondraker.com
Online Marketplace	N/A
Notifier	Local Authority Trading Standards.



Annex A – Affected bike models

The following bicycle models equipped with the OnOff S9 MTB Carbon Handlebar are affected by this Product Recall:

MODEL YEAR	MODEL
2024	Neat RR
2025	Neat RR SL
2025	Dune Carbon XR
2025	Foxy Carbon RR
2025	Crafty Carbon RR SL
2025	Crafty Carbon XR
2026	Crafty Carbon XR
2026	Crafty Carbon RR S
2026	Crafty Carbon RR SL
2026	Crafty Unlimited GULF
2026	Crafty Carbon Unlimited
2026	Foxy Carbon RR
2026	Level XR
2026	Raze Carbon RR
2027	Zendit RR S
2027	Zendit RR
2027	Zendit XR