

Office of the Traffic Commissioner

(West Midlands)

Notices and Proceedings

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Correspondence should be addressed to:

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(West Midlands)
Quarry House
Quarry Hill
Leeds
LS2 7UE

Telephone: 020 4551 8711

Website: www.gov.uk/traffic-commissioners

The next edition of Notices and Proceedings will be published on: 07/09/2026

Copies of Notices and Proceedings can be made available for inspection under Regulation 4 of The Public Service Vehicles (Traffic Commissioners: Publication and Inquiries) Regulations 1986 at www.gov.uk/government/organisations/traffic-commissioners

Arrangements for copies to be purchased can be made by emailing enquiries@otc.gov.uk

Remember to keep your bus registrations up to date - check yours on <https://www.gov.uk/manage-commercial-vehicle-operator-licence-online>

Notices and Proceedings

Important Information

All correspondence relating to public inquiries should be sent to:

Office of the Traffic Commissioner
(West Midlands)
38 George Road
Edgbaston
Birmingham
B15 1PL

The public counter at the Birmingham office is open for the receipt of documents between 10am and 3pm Monday Friday. Access to offices can only be guaranteed with a minimum of 24 hours prior notice. There is no facility to make payments of any sort at the counter.

The telephone number for enquires is: 020 4551 8711 and will be open Monday to Thursday from 9am to 5pm and Friday 9am to 4.30pm.

Most correspondence from the Office of the Traffic Commissioner will now be sent to operators digitally through the Vehicle Operator Licensing (VOL) Service or by email.

The best and most efficient way to reach us is digitally. Please upload documents through your VOL user account or send a direct message through VOL. There may be delays if you send correspondence to us by post.

If you wish to make an objection to a public service vehicle application it is recommended you send the details to PSVOperatorLicensing@otc.gov.uk clearly stating 'Objection' in the subject line.

If you are an existing operator without a VOL user account, and you would like one, please email Notifications@vehicle-operator-licensing.service.gov.uk and a member of staff will contact you as soon as possible to arrange this. You will need to answer some security questions.

General Notes

Layout and presentation – Entries in each section (other than in section 5) are listed in alphabetical order. Each entry is prefaced by a reference number, which should be quoted in all correspondence or enquiries.

Further notes precede sections where appropriate.

Accuracy of publication – Details published of applications and requests reflect information provided by applicants. The Traffic Commissioner cannot be held responsible for applications that contain incorrect information.

Our website includes details of all applications listed in this booklet. The website address is: www.gov.uk/traffic-commissioners

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Section 1 – PSV Operator Licensing

A **statutory objector** may inspect a public service vehicle operator's licence or application under Regulation 4 of The Public Service Vehicles (Operators' Licences) Regulations 1995 by setting out their authority and requesting arrangements are made for inspecting the record by emailing – enquiries@otc.gov.uk

Objections against applications for licences must be made in writing by a Chief Officer of Police or by a local authority within 21 days of the date on which notice of an application is published in Notices and Proceedings. Objections must be made on the grounds that one or more of the requirements mentioned in Sections 14(1) and (3) of the Public Passenger Vehicles Act 1981 are not satisfied in relation to the application. A copy of the objection must be sent by the objector to the applicant at the same time that it is sent to the Traffic Commissioner. The onus of proof in terms of the grounds on which an objection is lodged lies with the objector. There is no right of objection against an application for a special licence submitted under Section 12 of the Transport Act 1985.

Classification of Operator Licences – There are four classes of licence:

- A **Standard International (SI)** licence authorises the use of any description of public service vehicle on both national and international operations;
- A **Standard National (SN)** licence authorises the use of any description of public service vehicle on national operations;
- A **Restricted licence (R)** authorises the use of:
 - a) public service vehicles not adapted to carry more than eight passengers; and
 - b) those not adapted to carry more than sixteen passengers when used otherwise than in the course of a business of carrying passengers or by a person whose main occupation is not the operation of public service vehicles adapted to carry more than eight passengers;
- A **Special Restricted (SR)** licence, issued under Section 12 of the Transport Act 1985, authorises the holder of a taxi or private hire vehicle licence to operate local services.

Appeals in connection with PSV Operator Licences must be lodged with the Upper Tribunal – Administrative Appeal Chamber (Transport), 5th Floor, Rolls Building, 7 Rolls Buildings, Fetter Lane, London, EC4A 1NL not later than one month after the date of the letter conveying the Traffic Commissioner's (or Deputy Traffic Commissioner's) decision. Appellants can obtain guidance on lodging appeals, including downloading the appeal form, from the website: www.administrativeappeals.tribunals.gov.uk

Any previous entry in Notices and Proceedings is indicated by the publication number in brackets.

Our website contains details of all applications listed in this section. The address is: www.gov.uk/traffic-commissioners

Section 1.1 – New Applications Received

PD2093152 SN **Zain Ali**

1 LUX, UNIT 51, ST. ENOCH CENTRE, 55 ST. ENOCH SQUARE, GLASGOW,
G1 4BW
Operating Centre: GLASGOW CITY COUNCIL, 231 GEORGE STREET,
GLASGOW
Authorisation: 1 vehicle(s)
Transport Manager(s): Zain Ali

PD2093720 SN **WEST MIDLANDS BUS LIMITED**

Director(s): Sarah Elizabeth East, Rafael Fernandez De La Pena
NATIONAL EXPRESS LTD, NATIONAL EXPRESS HOUSE, DIGBETH,
BIRMINGHAM, B5 6DD
Operating Centre: PENSNETT GARAGE, SECOND AVENUE, PENSNETT
TRADING ESTATE, KINGSWINFOR, DY6 7UH
Authorisation: 102 vehicle(s)
Operating Centre: FOX HOLLIES ROAD, ACOCKS GREEN, BIRMINGHAM,
B27 7US
Authorisation: 154 vehicle(s)
Operating Centre: LIVERPOOL STREET, BIRMINGHAM, B9 4DS
Authorisation: 209 vehicle(s)
Operating Centre: CARL STREET, WALSALL, WS2 7BE
Authorisation: 189 vehicle(s)
Operating Centre: OAK LANE, WEST BROMWICH, B70 8PR
Authorisation: 166 vehicle(s)
Operating Centre: FORD STREET, COVENTRY, CV1 5WT
Authorisation: 167 vehicle(s)
Operating Centre: YARDLEY WOOD GARAGE, YARDLEY WOOD ROAD,
BIRMINGHAM, B14 4BN
Authorisation: 116 vehicle(s)
Operating Centre: PARK LANE, WOLVERHAMPTON, WV10 9QG
Authorisation: 173 vehicle(s)
Operating Centre: NATIONAL EXPRESS WEST MIDLANDS, ASTON LANE,
BIRMINGHAM, B20 3BW
Authorisation: 174 vehicle(s)
Transport Manager(s): Nigel Thomas, James Green, Matthew Dale, Graham
Livesey, Kelly Jones, Jeetender Singh Sanghara, Jaiden Lewis, Sikandar Ayub
Khan, James Allison

Section 1.2 – New Applications Granted

No entries

Section 1.3 – New Applications Refused

No entries

Section 1.4 – Variation Applications Granted

No entries

Section 1.5 – Variation Applications Refused

No entries

Section 1.6 – Licences Surrendered

No entries

Section 1.7 – Application Withdrawn Prior to Determination

PD2093152 SN **Zain Ali**

Section 1.8 – Licences Revoked Without a Public Inquiry

No entries

Section 1.9 – Conditions Imposed Under Section 16.3 of the Public Passenger Vehicles Act 1981 (without a Public Inquiry)

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Section 2 – Registration of Local Bus Services

When an application is sent to the Office of the Traffic Commissioner, a copy of all application forms and supporting documents must also be sent to each of the county councils and unitary authorities in whose area the service will operate. Failure to do so may delay acceptance of that application.

Some of the periods of notice applicable before the operation of registered services, including variations or cancellations, are at the discretion of the Traffic Commissioner. In such cases the application must be accompanied by a written explanation of why a short notice period is required.

Copies of local bus service registrations can be made available for inspection under section 56 of the Public Passenger Vehicles Act 1981 by emailing – copyregistrations@otc.gov.uk

Our website contains details of all applications listed in this section. The address is: www.gov.uk

Multi operator travelcards and BODS

Operators with registered local bus services in England will be aware of obligations to provide information on routes and timetables, fares, and vehicle location data to the Bus Open Data Service. A recent Bus Open Data (BODS) development is the ability to accept fares details for multi operator travelcards, thus it is now a mandatory requirement for this information to be provided to BODS. Failure to do so may result in regulatory action by the Traffic Commissioners. Equally importantly, details of these products will not be available on BODS and therefore journey planners and apps may not contain these products.

To prevent multiple recording of such tickets (and prevent inadvertent recording of conflicting information), BODS has been set up to receive a “master” notification for each multi operator travelcard product from one “lead” operator, with all other participating operators then able to provide only the details of the routes/services included in the scheme product. The nominated lead operator need not be the operator administering or controlling the scheme, and indeed many such schemes are led by the local transport authority or an independent third party. As such, it will be necessary to agree within the scheme who the “lead” operator is to be.

The “lead” operator must supply to BODS details of the geographic scope of the multi operator travelcard, the products that are available (child day, adult week, adult month etc) and the prices of these, how these products can be paid for, and the National Operator Codes (NOCs) of the other participating operators. They also need to advise which of their own services are included. Once these data have been uploaded to BODS, all the other participating operators will be notified and will then be able to upload details of their services that are included in the scheme.

It is imperative that operators act quickly to agree the “lead” operator and commence the process of uploading data to BODS. In case of any queries, please refer these to the [BODS helpdesk](#).

Section 2.1 – Registration of New Services

No entries

Section 2.2 – Registration of New Services Granted Under Short Notice

PD1126532/22 **GOING MY WAY LTD, 3 BASSETT CLOSE, CHEADLE, STOKE-ON-TRENT, ST10 1UU**
From: Main Road, Cauldon Lowe
To: Churnet View Middle School
Via: Waterhouses, Bottomhouses, Leek High School
Name or No.: 327
Service type: Normal Stopping / School or Works
Effective date: 02 September 2026
Other details: School days only
AM and PM school run

Section 2.3 – Applications to Vary Existing Services

PC2030765/11 **EVOLVE BUS & COACH LTD., WOODSIDE FARM, WOODYARD LANE, FOSTON, DERBY, DE65 5PY**
Operating between The Acorn Inn, Burton-on-Trent and Burton High Street given service number Little Acorn effective from 10 August 2026. To amend Timetable.

PC2030765/5 **EVOLVE BUS & COACH LTD., WOODSIDE FARM, WOODYARD LANE, FOSTON, DERBY, DE65 5PY**
Operating between Duke Street, Tutbury and Stand 3 New Street, Burton on Trent given service number Tutbury Jinnie effective from 10 April 2026. To amend Timetable.

Section 2.4 – Applications to Vary Existing Services Granted Under Short Notice

PC2030765/11	EVOLVE BUS & COACH LTD., WOODSIDE FARM, WOODYARD LANE, FOSTON, DERBY, DE65 5PY Operating between The Acorn Inn, Burton-on-Trent and Burton High Street given service number Little Acorn effective from 04 June 2026. To amend Timetable.
PC2030765/5	EVOLVE BUS & COACH LTD., WOODSIDE FARM, WOODYARD LANE, FOSTON, DERBY, DE65 5PY Operating between Duke Street, Tutbury and Stand 3 New Street, Burton on Trent given service number Tutbury Jinnie effective from 05 December 2025. To amend Timetable.
PD0001111/843	WEST MIDLANDS TRAVEL LIMITED, NATIONAL EXPRESS HOUSE, MILL LANE, DIGBETH, BIRMINGHAM, B5 6DD Operating between Coventry Rail Station and Nuneaton given service number 20 / 20A / 20B effective from 29 August 2026. To amend Timetable.
PD1020869/6	LAKESIDE COACHES LIMITED, THE COACH CENTRE, ELLESMERE BUSINESS PARK, OSWESTRY ROAD, ELLESMERE, SY12 0EW Operating between Ellesmere, Cross Street and Shrewsbury BusStation/meole Brace School given service number 501 effective from 01 September 2026. To amend Timetable.

Section 2.5 – Cancellations of Existing Services

No entries

Section 2.6 – Cancellations of Existing Services Granted Under Short Notice

PD2042107/22	MINSTERLEY MOTORS LTD, UNIT 2/A, THE FARRIERS, ANNSCROFT, SHREWSBURY, SY5 8AN Operating between Montgomery and Shrewsbury Bus Station given service number 558 effective from 31 August 2026.
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Section 3 – Traffic Regulation Conditions

Section 3.1 – Requests

Section 3.2 – Determinations

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Section 4 – Public Inquiries

Anyone wishing to observe a physical or virtual public inquiry must request to do so from the relevant Office of the Traffic Commissioner in advance of the hearing. Due to space or technology restrictions we may not be able to accommodate all requests.

Please contact Westmidlandshc@otc.gov.uk for further information.

There is no obligation on the traffic commissioner to provide a transcript of proceedings. Any decision to release will refer to the reasons for the request and there may be restrictions placed on its use. That request should be made via the relevant Office of The Traffic Commissioner and the applicant must understand that they will be liable for the cost of producing the transcript. This will vary according to demand and size of content.

Appeals in connection with PSV Operator Licences must be lodged with the Upper Tribunal – Administrative Appeal Chamber (Transport), 5th Floor, Rolls Building, 7 Rolls Buildings, Fetter Lane, London, EC4A 1NL not later than one month after the date of the letter conveying the Traffic Commissioner’s (or Deputy Traffic Commissioner’s) decision. Appellants can obtain guidance on lodging appeals, including downloading the appeal form, from the website: www.administrativeappeals.tribunals.gov.uk

Section 4.1 – Notice of Public Inquiries to be Held

No entries

Section 4.2 – Decisions Taken at Public Inquiries

Public Inquiry (93793) held at The Public Inquiry Room (Birmingham), B15 1PL, 38 George Road, Edgbaston, Birmingham, on 18 August 2026 commenced at 10:00 (Previous Publication:(2770))
Previous hearing on 01 July 2026 was adjourned.

PD2069824 SN

SHAKESPEARE COACHES LTD

Director(s): INDERPAUL SINGH MANKU

41 BISHOPS AVENUE, BROMLEY, BR1 3ET

S17 - Licence suspended for 28 days with effect from 00:15 hours on Wednesday, 19 August 2026 until 00:15 hours on Wednesday, 16 September 2026.

Undertakings accepted:

i. Shakespeare Coaches Ltd will provide original or copies (verified by the issuing bank or building society) of financial evidence in the name of Shakespeare Coaches Ltd covering the period 1 November 2026 to 31 January 2027 to the Office of the Traffic Commissioner at Birmingham by no later than 26 February 2027. This must show that the operator has continued to meet the required level of available finance throughout the period by reference to an average balance, dependent on the rates applicable at that time. Rates to be found in the Senior Traffic Commissioner's Statutory Document No. 2 <https://www.gov.uk/government/publications/traffic-commissioners-finance-march-2019>. [Where originals are not available each statement must be stamped and authenticated by the bank/building society.]

ii. Shakespeare Coaches Ltd will identify an independent body to carry out an audit of transport safety and compliance systems in January 2027. The audit will assess the systems for complying with maintenance and drivers' hours requirements, and the effectiveness with which those systems are implemented. The audit should cover at least the applicable elements detailed in the guidance on Operator Compliance Audits available at: www.gov.uk/government/publications/operator-compliance-audits.

A copy of the report together with the operator's detailed proposals for implementing the report's recommendations is to be uploaded to the licence record via the Vehicle Operator Licensing self-service account, or, if the operator does not have a self-service account, emailed to notifications@vehicle-operator-licensing.service.gov.uk by 26 February 2027.

iii. The operator will by 31 January 2027 only engage drivers as employees subject to PAYE and National Insurance contributions in accordance with current HMRC guidance and Senior Traffic Commissioner guidance and will submit evidence of these arrangements to the Office of the Traffic Commissioner at Birmingham by no later than 26 February 2027.

iv. By 30 November 2026 Inderpaul Singh Manku will either:

- attend in person an operator licence management training course; or
- participate in a virtual online operator licence management course.

Courses must be run by one of the following bodies:

- a trade association (Logistics UK/RHA/BAR/CPT),
- a professional body (IoTA/CILT/SOE/IRTE),
- a JAAPT accredited training centre or an exam centre approved by an accredited body to offer the transport manager CPC qualification in passenger transport, or,
- a firm of solicitors (or their associated training organisation) with significant experience with road transport regulatory and compliance issues (defined as having represented road transport operators and/or transport managers in at least 20 public inquiries over the past two years).

Virtual online courses must satisfy the criteria for such courses established by the traffic commissioners. Whether attending in person or participating in an online course, proof of attendance must be submitted by e-mail to the Office of the Traffic Commissioner at Birmingham within seven days of completing the course and by no later than 31 December 2026.

Section 4.3 – Notice of Transport Manager Public Inquiries to be Held

TM Public Inquiry (Case ID: 482476, Public Inquiry ID: 107496) for PAUL BROATCH to be held at Quarry House (Leeds), LS2 7UE, Quarry House, Leeds,
on 29 September 2026 commencing at 10:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 482543, Public Inquiry ID: 107522) for Mr IQBAL AHMED to be held at Quarry House (Leeds), LS2 7UE, Quarry House, Leeds,
on 7 October 2026 commencing at 02:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481937, Public Inquiry ID: 107317) for Mr KULWANT SINGH to be held at The Public Inquiry Room (Birmingham), B15 1PL, 38 George Road, Edgbaston, Birmingham,
on 22 September 2026 commencing at 10:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481912, Public Inquiry ID: 107307) for SIMON CHRISTOPHER SHORT to be held at The Court Room (Cambridge), CB2 8BF, Eastern Traffic Area, Eastbrook, Shaftesbury Road, Cambridge,
on 29 September 2026 commencing at 14:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 482012, Public Inquiry ID: 107353) for CARLA LINDLEY to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,
on 29 September 2026 commencing at 14:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 482481, Public Inquiry ID: 107502) for CHRISTOPHER RANDELL to be held at Quarry House (Leeds), LS2 7UE, Quarry House, Leeds,
on 7 October 2026 commencing at 10:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

Section 4.4 – Decisions Taken at Transport Manager Public Inquiries

TM Public Inquiry (Case ID: 481447, Public Inquiry ID: 107176) for STUART CHARLES HARPER to be held at Quarry House (Leeds), LS2 7UE, Quarry House, Leeds,
on 12 August 2026 commencing at 02:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

NFA issued

TM Public Inquiry (Case ID: 481238, Public Inquiry ID: 107100) for MOSCHOULA DOURIS to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,
on 13 August 2026 commencing at 10:00 (Previous Publication:(2768))

Sch.3 - The good repute of Moschoula Douris is retained but tarnished.

TM Public Inquiry (Case ID: 481459, Public Inquiry ID: 107181) for ALLAN MILLER to be held at Level 6 (Edinburgh), EH1 3EG, The Stamp Office, 10 Waterloo Place, Edinburgh, on 14 August 2026 commencing at 10:00 (Previous Publication:(2769))

Warning

TM Public Inquiry (Case ID: 479992, Public Inquiry ID: 107228) for Mr INDERPAUL SINGH MANKU to be held at The Public Inquiry Room (Birmingham), B15 1PL, 38 George Road, Edgbaston, Birmingham, on 18 August 2026 commencing at 10:00 (Previous Publication:(2770))

Schedule 3 - Repute not lost

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Section 5 – Corrections

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Section 6 – Special Notices

On 5th March 2023 the West Midlands Combined Authority (WMCA) became the Bus Service Registration Authority for local bus services within the West Midlands, using powers granted by the Transport Act 1985. The Authority is now responsible for processing applications to register, vary or cancel local bus services that operate wholly within the West Midlands Combined Authority area. These services will not appear in the Notices and Proceedings and can be viewed at <https://www.tfwm.org.uk/who-we-are/what-we-do/bus-services/bus-service-registrations-within-the-west-midlands/>. For other services which operate cross-border, the Traffic Commissioner remains the registration authority.

Services that have been transferred to WMCA will show as ‘Admin Cancelled’ on the gov.uk website.

West Midlands Combined Authority (WMCA) Franchising Scheme

The West Midlands Combined Authority (WMCA) have published their intention to introduce a bus franchising scheme. A Transition Notice has been published and is available here: <https://governance.wmca.org.uk/documents/s25457/WMCA%20Bus%20Franchising%20Transitional%20Notice%2015May25%20Version%20for%20Publication.pdf>.

Any application to vary or cancel a registration for services wholly within the franchising area are subject to an extended notice period of up to 112 days. New registrations will continue under the usual timeframes.

On commencement of the scheme the West Midlands Combined Authority (WMCA) will take responsibility for registering services wholly within the franchising area. These services will no longer appear in Notices & Proceedings, and Traffic Commissioner records will be marked as “Admin Cancelled” on GOV.UK.

Carriage of passengers to designated association football matches.

Legal Requirements

PSV operators are reminded of the terms of section 1(1) of the Sporting Events (Control of Alcohol) Act 1985, as amended by the Public Order Act 1986, which prohibits the carriage of alcohol on a PSV that is being used for the principal purpose of carrying passengers for the whole or part of a journey to or from a designated sporting event.

PSV operators are also reminded of the terms of section 2A of the Sporting Events (Control of Alcohol) Act 1985, as amended by the Public Order Act 1986, which prohibits the possession of a firework or an article or substance, whose main purpose is the emission of a flare, smoke or a visible gas, at any time during the period of, while entering or trying to enter a designated sporting event.

A 'designated sporting event' generally means certain association football matches, whether national or international, as defined in Schedule 2 of the Sports Grounds and Sporting Events (Designation) Order 2005 (as amended). It is an offence for an operator of a PSV (or his servant or agent) to knowingly cause or permit the carriage of alcohol on journeys to which these Regulations apply.

Voluntary Guidelines on the carriage of passengers to association football matches - England and Wales

For many years the PSV industry has complied with a voluntary code of practice whereby operators taking passengers to a designated sporting event meet certain guidelines set by the police. This has worked very well, and it has seldom been necessary for a traffic commissioner to take any further action against an operator who has contravened the guidelines. Nevertheless the police in England and Wales are concerned that incidents of football related violence and disorder do still occur.

The guidelines were drafted in conjunction with the Confederation of Passenger Transport (CPT), the Crown Prosecution Service (CPS), the Coach Operators Federation (COF) and the Association of Transport Coordinating Officers (ATCO) and are set out below:

- a. PSV operators taking bookings from groups of supporters are to notify the relevant Dedicated Football Officer (DFO), at least 48 hours before the event, of the number of supporters expected to travel, the number of vehicles booked, the name and the contact number for the person who made the booking. Once available the operator must also notify the VRM and driver's name to the relevant Dedicated Football Officer.

For the purpose of these guidelines, the relevant Dedicated Football Officer means the DFO for the club that the fans are travelling to support. For example, West Ham are playing a premier league game away to Leeds United. Operator A has been contracted to transport West Ham fans from Romford and the relevant DFO is the DFO for West Ham. Operator B has been contracted to carry Leeds United fans to the game from Barrow in Furness. In this case the relevant DFO is the DFO for Leeds.

- b. Vehicles are not to stop within 10 miles of the venue either enroute to, or on departure from the event unless prior agreement is obtained from the relevant Dedicated Football Officer.

- c. Unless directed by a police officer, PSVs may stop at premises where intoxicating liquor is sold only if it is sold ancillary to a substantial meal. Prior agreement for meal stops where alcohol is available should be sought from the operator's relevant Dedicated Football Officer.
- d. PSVs are to arrive at the venue no earlier than two hours before and not later than one hour before the scheduled start of the game, unless otherwise directed by police.
- e. PSVs are not to set down or uplift passengers at any unauthorised locations without prior permission of the police.
- f. PSVs must leave the venue within 30 minutes of the finish of the event, unless directed otherwise by a police officer or ground safety officer.
- g. PSV operators are to follow all reasonable instruction given by police or enforcement officers at all times. This includes, but is not limited to, routing and stopping arrangements.
- h. Intoxicating liquor, flares and similar pyrotechnics, must not be carried on PSVs travelling to or from designated grounds. Operators will draw hirers' attention to the requirements of the law, and drivers shall, as far as reasonably practical, supervise boarding passengers and check that they are not obviously carrying intoxicating alcohol, flares and similar pyrotechnics. Drivers will not be expected to carry out baggage or body searches, nor will they be expected to confiscate alcohol or to remove passengers without police assistance. Operators may add a condition of entry to the PSV that a voluntary search may be undertaken.
- i. PSV operators are to notify the Dedicated Football Officer at the destination upon arrival at an away football ground, of any chanting demonstrating hostility based on race, ethnicity religion or beliefs, sexual orientation, disability, and transgender identity or chanting of an otherwise grossly offensive or inflammatory nature which had taken place during the journey to the ground.
- j. PSV operators are to have established safeguarding policies when carrying persons under the age of 18 years old. This is to include arrangements for the nomination of at least one responsible adult for the minors carried.

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