

Dear Sirs,

I came out of semi- retirement in 2021, after 40 years in practice as a Veterinary Surgeon, as I was appalled at the way in which my former clients were being treated by the various corporate practices they were having to use. In the last 5 years we have built up a 12 vet single site small animal practice which is still growing with approximately 40 new clients being added weekly.

The reason for our success is the excessive charges and poor service provided by our corporate competition. I can see nothing in your review that will cause them to alter their business model to the benefit of their clients and patients.

I hope that you will encourage people to set up new independent veterinary practices, thereby increasing the competition you desire, by allowing them a period (3 years?) free from any Levy for RCVS monitoring until they are established.

I trust that any ombudsman appointed will have the ability to question some of the ludicrous fees being quoted to me by many of my new clients, £1,400-00 for a GA wart removal being the most recent.

Yours sincerely

[Redacted Signature]

