

Office of the Traffic Commissioner

(West of England)

Notices and Proceedings

Publication Number: 3077

Publication Date: 13/08/2026

Objection Deadline Date: 03/09/2026

Correspondence should be addressed to:

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Telephone: 020 4551 8711
Website: www.gov.uk/traffic-commissioners

The next edition of Notices and Proceedings will be published on: 20/08/2026

Copies of Notices and Proceedings can be made available for inspection under Regulation 4 of The Public Service Vehicles (Traffic Commissioners: Publication and Inquiries) Regulations 1986 at www.gov.uk/government/organisations/traffic-commissioners

Arrangements for copies to be purchased can be made by emailing enquiries@otc.gov.uk

Remember to keep your bus registrations up to date - check yours on <https://www.gov.uk/manage-commercial-vehicle-operator-licence-online>

Notices and Proceedings

Important Information

All post relating to public inquiries should be sent to:

Office of the Traffic Commissioner
(West of England)
Jubilee House
Croydon Street
Bristol
BS5 0DA

The public counter at the Bristol office is open for the receipt of documents between 10am and 3pm Monday Friday. Access to offices can only be guaranteed with a minimum of 24 hours prior notice. There is no facility to make payments of any sort at the counter.

The telephone number for enquires is: 020 4551 8711 and will be open Monday to Thursday from 9am to 5pm and Friday 9am to 4.30pm.

Most correspondence from the Office of the Traffic Commissioner will now be sent to operators digitally through the Vehicle Operator Licensing (VOL) Service or by email.

The best and most efficient way to reach us is digitally. Please upload documents through your VOL user account or send a direct message through VOL. There may be delays if you send correspondence to us by post.

If you wish to make an objection to a public service vehicle application it is recommended you send the details to PSVOperatorLicensing@otc.gov.uk clearly stating 'Objection' in the subject line.

If you are an existing operator without a VOL user account, and you would like one, please email Notifications@vehicle-operator-licensing.service.gov.uk and a member of staff will contact you as soon as possible to arrange this. You will need to answer some security questions.

General Notes

Layout and presentation – Entries in each section (other than in section 5) are listed in alphabetical order. Each entry is prefaced by a reference number, which should be quoted in all correspondence or enquiries.

Further notes precede sections where appropriate.

Accuracy of publication – Details published of applications and requests reflect information provided by applicants. The Traffic Commissioner cannot be held responsible for applications that contain incorrect information.

Our website includes details of all applications listed in this booklet. The website address is: www.gov.uk/traffic-commissioners

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Section 1 – PSV Operator Licensing

A **statutory objector** may inspect a public service vehicle operator's licence or application under Regulation 4 of The Public Service Vehicles (Operators' Licences) Regulations 1995 by setting out their authority and requesting arrangements are made for inspecting the record by emailing – enquiries@otc.gov.uk

Objections against applications for licences must be made in writing by a Chief Officer of Police or by a local authority within 21 days of the date on which notice of an application is published in Notices and Proceedings. Objections must be made on the grounds that one or more of the requirements mentioned in Sections 14(1) and (3) of the Public Passenger Vehicles Act 1981 are not satisfied in relation to the application. A copy of the objection must be sent by the objector to the applicant at the same time that it is sent to the Traffic Commissioner. The onus of proof in terms of the grounds on which an objection is lodged lies with the objector. There is no right of objection against an application for a special licence submitted under Section 12 of the Transport Act 1985.

Classification of Operator Licences – There are four classes of licence:

- A **Standard International (SI)** licence authorises the use of any description of public service vehicle on both national and international operations;
- A **Standard National (SN)** licence authorises the use of any description of public service vehicle on national operations;
- A **Restricted licence (R)** authorises the use of:
 - a) public service vehicles not adapted to carry more than eight passengers and;
 - b) those not adapted to carry more than sixteen passengers when used otherwise than in the course of a business of carrying passengers or by a person whose main occupation is not the operation of public service vehicles adapted to carry more than eight passengers;
- A **Special Restricted (SR)** licence, issued under Section 12 of the Transport Act 1985, authorises the holder of a taxi or private hire vehicle licence to operate local services.

Appeals in connection with PSV Operator Licences must be lodged with the Upper Tribunal – Administrative Appeal Chamber (Transport), 5th Floor, Rolls Building, 7 Rolls Buildings, Fetter Lane, London, EC4A 1NL not later than one month after the date of the letter conveying the Traffic Commissioner's (or Deputy Traffic Commissioner's) decision. Appellants can obtain guidance on lodging appeals, including downloading the appeal form, from the website: www.administrativeappeals.tribunals.gov.uk

Any previous entry in Notices and Proceedings is indicated by the publication number in brackets.

Our website contains details of all applications listed in this section. The address is: www.gov.uk/traffic-commissioners

Section 1.1 – New Applications Received

PH2093633 R **BRYANSTON GROUP OF SCHOOLS LIMITED**
Director(s): Austin Cullaney, Hannah Attride, Eric Benedict, Paul Barnett,
John Fortescue
THORNGROVE SCHOOL, PANTINGS LANE, HIGHCLERE, NEWBURY,
RG20 9PS
Operating Centre: THORNGROVE SCHOOL, PANTINGS LANE, HIGHCLERE,
NEWBURY, RG20 9PS
Authorisation: 2 vehicle(s)

Section 1.2 – New Applications Granted

No entries

Section 1.3 – New Applications Refused

No entries

Section 1.4 – Variation Applications Granted

PH1147523 SI **PLASTOW'S TRAVEL LTD**
Director(s): James Samuel Baker
COLLETS GARAGE, 134 LONDON ROAD, WHEATLEY, OXFORD, OX33
1JH
Increase at existing operating centre: 134 LONDON ROAD, WHEATLEY,
OXFORD, OX33 1JH
New authorisation at this operating centre will be: 11 vehicle(s)
New licence authorisation will be 11 vehicle(s)

Section 1.5 – Variation Applications Refused

No entries

Section 1.6 – Licences Surrendered

No entries

Section 1.7– Applications Withdrawn Prior to Determination

No entries

Section 1.8 – Licences Revoked Without a Public Inquiry

No entries

Section 1.9 – Conditions Imposed Under Section 16.3 of the Public Passenger Vehicles Act 1981 (without a Public Inquiry)



Section 2 – Registration of Local Bus Services

When an application is sent to the Office of the Traffic Commissioner, a copy of all application forms and supporting documents must also be sent to each of the county councils and unitary authorities in whose area the service will operate. Failure to do so may delay acceptance of the application.

Some of the periods of notice applicable before the operation of registered services, including variations or cancellations, are at the discretion of the Traffic Commissioner. In such cases the application must be accompanied by a written explanation of why a short notice period is required.

Copies of local bus service registrations can be made available for inspection under section 56 of the Public Passenger Vehicles Act 1981 by emailing – copyregistrations@otc.gov.uk

Our website contains details of all applications listed in this section. The address is: www.gov.uk/traffic-commissioners

Multi operator travelcards and BODS

Operators with registered local bus services in England will be aware of obligations to provide information on routes and timetables, fares, and vehicle location data to the Bus Open Data Service. A recent Bus Open Data (BODS) development is the ability to accept fares details for multi operator travelcards, thus it is now a mandatory requirement for this information to be provided to BODS. Failure to do so may result in regulatory action by the Traffic Commissioners. Equally importantly, details of these products will not be available on BODS and therefore journey planners and apps may not contain these products.

To prevent multiple recording of such tickets (and prevent inadvertent recording of conflicting information), BODS has been set up to receive a “master” notification for each multi operator travelcard product from one “lead” operator, with all other participating operators then able to provide only the details of the routes/services included in the scheme product. The nominated lead operator need not be the operator administering or controlling the scheme, and indeed many such schemes are led by the local transport authority or an independent third party. As such, it will be necessary to agree within the scheme who the “lead” operator is to be.

The “lead” operator must supply to BODS details of the geographic scope of the multi operator travelcard, the products that are available (child day, adult week, adult month etc) and the prices of these, how these products can be paid for, and the National Operator Codes (NOCs) of the other participating operators. They also need to advise which of their own services are included. Once these data have been uploaded to BODS, all the other participating operators will be notified and will then be able to upload details of their services that are included in the scheme.

It is imperative that operators act quickly to agree the “lead” operator and commence the process of uploading data to BODS. In case of any queries, please refer these to the [BODS helpdesk](#).

Section 2.1 – Registration of New Services

No entries

Section 2.2 – Registration of New Services Granted Under Short Notice

No entries

Section 2.3 – Applications to Vary Existing Services

CB002368/B1830	THE HENDY AND PENDLE CHARITABLE TRUST, 27 MOUNT ARARAT ROAD, , RICHMOND, SURREY, TW10 6PQ Service Number 23A, operating between Warminster Station and Chitterne. Effective date Saturday 15 August 2026
PH1020951/541	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Polzeath and Callywith College, Bodmin given service number 184 effective from 30 August 2026. To amend Route.
PH1020951/542	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Newquay and Callywith College, Bodmin given service number 185 effective from 30 August 2026. To amend Route.
PH1020951/543	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Mevagissey and Callywith College, Bodmin given service number 186 effective from 30 August 2026. To amend Route and Timetable.
PH1020951/544	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Fowey and Callywith College, Bodmin given service number 187 effective from 30 August 2026. To amend Timetable.
PH1020951/545	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between St Stephen and Callywith College, Bodmin given service number 188 effective from 30 August 2026. To amend Route and Timetable.
PH1020951/546	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Biscovey and Callywith College, Bodmin given service number 189 effective from 30 August 2026. To amend Route and Timetable.
PH1020951/236	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Saltash and Mount Batten given service number 2 effective from 30 August 2026. To amend Timetable.
PH2023619/14	FARESAVER LIMITED, THE COACH YARD, BUMPERS FARM, VINCIENTS ROAD, CHIPPENHAM, SN14 6NQ Operating between Bath Bus Station and Bath, Dorchester Street given service number 228 effective from 30 August 2026. To amend Timetable.
PH1020951/381	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Plymouth City Centre and Elburton & Plympton given service number 4 / 4B / 4A effective from 30 August 2026. To amend Timetable.
PH1020951/453	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Plymouth Royal Parade and Whitleigh given service number 13S / 13 effective from 30 August 2026. To amend Timetable.

PH0005305/113	DEALTOP LIMITED, UNIT 2, LANGDON BUSINESS PARK, OIL MILL LANE, CLYST ST. MARY, EXETER, EX5 1AF Operating between Okehampton Railway Station, Okehampton and Exeter Bus Station, Exeter given service number 66 effective from 30 August 2026. To amend Timetable.
PH1020951/456	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Plymouth Royal Parade and Derriford Hospital given service number 27 effective from 30 August 2026. To amend Route and Timetable.
PH1020951/40	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Plymouth City Centre and Buckfastleigh given service number 38 effective from 30 August 2026. To amend Stopping Places.
PH1020951/575	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Holsworthy and Tavistock given service number 84 effective from 30 August 2026. To amend Timetable.
PH1020951/446	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Tavistock and Okehampton given service number 118 effective from 30 August 2026. To amend Timetable.
PH1020951/368	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Coypool Park & Ride and Plymouth, Royal Parade given service number 200 effective from 30 August 2026. To amend Stopping Places.
PH1020951/548	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Penzance Bus Station and Duchy College, Rosewarne given service number CC1 effective from 30 August 2026. To amend Route and Timetable.
PH1020951/549	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Okehampton Railway Station and Duchy College, Stoke Climsland given service number DC1 effective from 30 August 2026. To amend Timetable.
PH1020951/554	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between St Blazey and Bodmin General Station given service number DC4 effective from 30 August 2026. To amend Timetable.
PH1020951/557	STAGECOACH DEVON LTD, MATFORD PARK DEPOT, MATFORD PARK ROAD, EXETER, EX2 8FD Operating between Bodmin General Station and Duchy College Stoke Climsland given service number DC4 effective from 30 August 2026. To amend Timetable.

Section 2.4 – Applications to Vary Existing Services Granted Under Short Notice

No entries

Section 2.5 – Cancellations of Existing Services

PH1098723/149	XELABUS LIMITED, UNIT 1 BARTON FARM, CHICKENHALL LANE, EASTLEIGH, SO50 6RP Operating between Bitterne Shops, Southampton and Bitterne Shops, Southampton given service number Hoppa 1 / Hoppa 3 / Hoppa 2 effective from 28 August 2026.
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PF0001493/170 **RED ROSE TRAVEL LTD, THE BLINKING OWL GARAGE, OXFORD ROAD, HADDENHAM, AYLESBURY, HP17 8TT**
Operating between Town Hall, High Street, Thame, Oxfordshire and Town Hall, High Street, Thame, Oxfordshire given service number 121 effective from 31 August 2026.

Section 2.6 – Cancellations of Existing Services Granted Under Short Notice

No entries

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Section 3 – Traffic Regulation Conditions

Section 3.1 – Requests

Section 3.2 – Determinations

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Section 4 – Public Inquiries

Anyone wishing to observe a physical or virtual public inquiry must request to do so from the relevant Office of the Traffic Commissioner in advance of the hearing. Due to space or technology restrictions we may not be able to accommodate all requests.

Please contact westernhc@otc.gov.uk for further information.

There is no obligation on the traffic commissioner to provide a transcript of proceedings. Any decision to release will refer to the reasons for the request and there may be restrictions placed on its use. That request should be made via the relevant Office of The Traffic Commissioner and the applicant must understand that they will be liable for the cost of producing the transcript. This will vary according to demand and size of content.

Appeals in connection with PSV Operator Licences must be lodged with the Upper Tribunal – Administrative Appeal Chamber (Transport), 5th Floor, Rolls Building, 7 Rolls Buildings, Fetter Lane, London, EC4A 1NL not later than one month after the date of the letter conveying the Traffic Commissioner’s (or Deputy Traffic Commissioner’s) decision. Appellants can obtain guidance on lodging appeals, including downloading the appeal form, from the website: www.administrativeappeals.tribunals.gov.uk

Section 4.1 – Notice of Public Inquiries to be Held

Public Inquiry (94242) to be held at Jubilee House (Bristol), BS5 0GB, Croydon Street, Bristol, on 10 September 2026 commencing at 10:30

PH1133014 R

RIVIERA EXECUTIVE CARS LTD

Director(s): UMAR SALEEM

TAPLOW RAILWAY STATION, APPROACH ROAD, TAPLOW, MAIDENHEAD, SL6 0NP

S17 - Consideration of disciplinary action under Section 17 (The Public Passenger Vehicles Act 1981)

S28 - Consideration of disciplinary action under Section 28 (The Transport Act 1985)

Impounding hearing (166) to be held at Office of the Traffic Commissioner for the East of England, Eastbrook, Shaftesbury Road, Cambridge, CB2 8BF, on 1 September 2026 commencing at 10:30

UPH2093083

Impounded Vehicle - UXZ4813

Callinan Coaches, Kiniska, Claregalway, IRELAND, H91Y 4D9

The applicants listed above have applied for the return of UXZ4813 under the following; The Public Service Vehicles (Enforcement Powers) Regulations 2009 (a) that, at the time the vehicle was detained, the person using the vehicle held a valid licence (whether or not authorising the use of the vehicle); ; The Public Service Vehicles (Enforcement Powers) Regulations 2009 (b) that, at the time the vehicle was detained, the vehicle was not being, and had not been, used in contravention of section 12(1) of the Act; ; The Public Service Vehicles (Enforcement Powers) Regulations 2009 (c) that, although at the time the vehicle was detained it was being, or had been, used in contravention of section 12(1) of the Act, the owner did not know that it was being, or had been, so used; ; The Public Service Vehicles (Enforcement Powers) Regulations 2009 (d) that, although knowing at the time the vehicle was detained that it was being, or had been, used in contravention of section 12(1) of the Act, the owner (i) had taken steps with a view to preventing that use; and (ii) has taken steps with a view to preventing any further such use;

Section 4.2 – Decisions Taken at Public Inquiries

No entries

Section 4.3 – Notice of Transport Manager Public Inquiries to be Held

TM Public Inquiry (Case ID: 481906, Public Inquiry ID: 107301) for GRZEGORZ SERAFIN to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,

on 9 September 2026 commencing at 14:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481907, Public Inquiry ID: 107303) for ADRIAN MARK PAYNE to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,

on 10 September 2026 commencing at 10:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481894, Public Inquiry ID: 107293) for BRIAN JOHNSON to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,

on 8 September 2026 commencing at 10:30

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481896, Public Inquiry ID: 107294) for BRIAN DEREK TAYLOR to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,

on 8 September 2026 commencing at 10:30

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 480644, Public Inquiry ID: 107282) for ANDREW PETER HARRIS to be held at The Court Room (Cambridge), CB2 8BF, Eastern Traffic Area, Eastbrook, Shaftesbury Road, Cambridge,

on 15 September 2026 commencing at 14:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481345, Public Inquiry ID: 107289) for TRACY JANE QUINN to be held at Quarry House (Leeds), LS2 7UE, Quarry House, Leeds,

on 8 September 2026 commencing at 10:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481346, Public Inquiry ID: 107291) for Ms LAUREN LOCKHART to be held at Quarry House (Leeds), LS2 7UE, Quarry House, Leeds,

on 8 September 2026 commencing at 10:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481344, Public Inquiry ID: 107287) for Mr JOHN THOMAS FOSTER to be held at Quarry House (Leeds), LS2 7UE, Quarry House, Leeds,

on 8 September 2026 commencing at 10:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 482015, Public Inquiry ID: 107360) for VASILE GHEORGHESCU to be held at Quarry House (Leeds), LS2 7UE, Quarry House, Leeds,

on 9 September 2026 commencing at 10:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

Section 4.4 – Decisions Taken at Transport Manager Public Inquiries

TM Public Inquiry (Case ID: 480625, Public Inquiry ID: 106938) for MARIA UHANSKA to be held at The Court Room (Cambridge), CB2 8BF, Eastern Traffic Area, Eastbrook, Shaftesbury Road, Cambridge,

on 28 July 2026 commencing at 14:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3, repute lost for a period of 12 months

TM Public Inquiry (Case ID: 480635, Public Inquiry ID: 106940) for DEREK STUART TAYLOR to be held at The Court Room (Cambridge), CB2 8BF, Eastern Traffic Area, Eastbrook, Shaftesbury Road, Cambridge,

on 29 July 2026 commencing at 10:00 (Previous Publication:(3071))

The good repute of Transport manager Derek Stuart Taylor is retained but severely tarnished.

TM Public Inquiry (Case ID: 480797, Public Inquiry ID: 106997) for CHRISTINA ROSEY ANN STREET to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,
on 29 July 2026 commencing at 14:00 (Previous Publication:(3069))

Sch.3 - Consideration of Transport Managers Repute under Schedule 3 - Christina Rosey Ann Street is disqualified from acting as a transport manager on any operator's licence with effect from 28 August 2026 until further order.

TM Public Inquiry (Case ID: 480798, Public Inquiry ID: 106999) for RACHAEL JACKSON to be held at The IBIS Styles Hotel Haydock, 4 Galway Crescent, Piele Road, Haydock St Helens WA11 0GR,

on 30 July 2026 commencing at 10:30

Sch.3 - Consideration of Transport Managers Repute under Schedule 3 - Ms Jackson's repute as a transport manager is tarnished but not lost. She is, however, warned and reminded that if levels of compliance by any operator for which she has responsibility as a transport manager fall below acceptable standards, as has happened here, then this is very likely to directly impact upon her own personal repute as a transport manager.

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Section 5 – Corrections

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Section 6 – Special Notices

On 1st May 2023 the West of England Combined Authority and North Somerset Council became the Bus Service Registration Authority for local bus services within the West of England and North Somerset area, using powers granted by the Transport Act 1985. The Authorities are now responsible for processing applications to register, vary or cancel local bus services that operate wholly within the West of England Combined Authority area and North Somerset. These services will not appear in the Notices and Proceedings and can be viewed at <https://travelwest.info/bus/registrations/register-of-local-bus-services-applications/>. For other services which operate cross-border, the Traffic Commissioner remains the registration authority.

Services that have been transferred to West of England Combined Authority and North Somerset Council will show as 'Admin Cancelled' on the gov.uk website.

Carriage of passengers to designated association football matches.

Legal Requirements

PSV operators are reminded of the terms of section 1(1) of the Sporting Events (Control of Alcohol) Act 1985, as amended by the Public Order Act 1986, which prohibits the carriage of alcohol on a PSV that is being used for the principal purpose of carrying passengers for the whole or part of a journey to or from a designated sporting event.

PSV operators are also reminded of the terms of section 2A of the Sporting Events (Control of Alcohol) Act 1985, as amended by the Public Order Act 1986, which prohibits the possession of a firework or an article or substance, whose main purpose is the emission of a flare, smoke or a visible gas, at any time during the period of, while entering or trying to enter a designated sporting event.

A 'designated sporting event' generally means certain association football matches, whether national or international, as defined in Schedule 2 of the Sports Grounds and Sporting Events (Designation) Order 2005 (as amended). It is an offence for an operator of a PSV (or his servant or agent) to knowingly cause or permit the carriage of alcohol on journeys to which these Regulations apply.

Voluntary Guidelines on the carriage of passengers to association football matches - England and Wales

For many years the PSV industry has complied with a voluntary code of practice whereby operators taking passengers to a designated sporting event meet certain guidelines set by the police. This has worked very well, and it has seldom been necessary for a traffic commissioner to take any further action against an operator who has contravened the guidelines. Nevertheless the police in England and Wales are concerned that incidents of football related violence and disorder do still occur.

The guidelines were drafted in conjunction with the Confederation of Passenger Transport (CPT), the Crown Prosecution Service (CPS), the Coach Operators Federation (COF) and the Association of Transport Coordinating Officers (ATCO) and are set out below:

- a. PSV operators taking bookings from groups of supporters are to notify the relevant Dedicated Football Officer (DFO), at least 48 hours before the event, of the number of supporters expected to travel, the number of vehicles booked, the name and the contact number for the person who made the booking. Once available the operator must also notify the VRM and driver's name to the relevant Dedicated Football Officer.

For the purpose of these guidelines, the relevant Dedicated Football Officer means the DFO for the club that the fans are travelling to support. For example, West Ham are playing a premier league game away to Leeds United. Operator A has been contracted to transport West Ham fans from Romford and the relevant DFO is the DFO for West Ham. Operator B has been contracted to carry Leeds United fans to the game from Barrow in Furness. In this case the relevant DFO is the DFO for Leeds.

- b. Vehicles are not to stop within 10 miles of the venue either enroute to, or on departure from the event unless prior agreement is obtained from the relevant Dedicated Football Officer.
- c. Unless directed by a police officer, PSVs may stop at premises where intoxicating liquor is sold only if it is sold ancillary to a substantial meal. Prior agreement for meal stops where alcohol is available should be sought from the operator's relevant Dedicated Football Officer.
- d. PSVs are to arrive at the venue no earlier than two hours before and not later than one hour before the scheduled start of the game, unless otherwise directed by police.
- e. PSVs are not to set down or uplift passengers at any unauthorised locations without prior permission of the police.

- f. PSVs must leave the venue within 30 minutes of the finish of the event, unless directed otherwise by a police officer or ground safety officer.
- g. PSV operators are to follow all reasonable instruction given by police or enforcement officers at all times. This includes, but is not limited to, routing and stopping arrangements.
- h. Intoxicating liquor, flares and similar pyrotechnics, must not be carried on PSVs travelling to or from designated grounds. Operators will draw hirers' attention to the requirements of the law, and drivers shall, as far as reasonably practical, supervise boarding passengers and check that they are not obviously carrying intoxicating alcohol, flares and similar pyrotechnics. Drivers will not be expected to carry out baggage or body searches, nor will they be expected to confiscate alcohol or to remove passengers without police assistance. Operators may add a condition of entry to the PSV that a voluntary search may be undertaken.
- i. PSV operators are to notify the Dedicated Football Officer at the destination upon arrival at an away football ground, of any chanting demonstrating hostility based on race, ethnicity religion or beliefs, sexual orientation, disability, and transgender identity or chanting of an otherwise grossly offensive or inflammatory nature which had taken place during the journey to the ground.
- j. PSV operators are to have established safeguarding policies when carrying persons under the age of 18 years old. This is to include arrangements for the nomination of at least one responsible adult for the minors carried.

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