

Office of the Traffic Commissioner

(East of England)

Notices and Proceedings

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Correspondence should be addressed to:

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Website: www.gov.uk/traffic-commissioners

The next edition of Notices and Proceedings will be published on: 19/08/2026

Copies of Notices and Proceedings can be made available for inspection under Regulation 4 of The Public Service Vehicles (Traffic Commissioners: Publication and Inquiries) Regulations 1986 at www.gov.uk/government/organisations/traffic-commissioners. Arrangements for copies to be purchased can be made by emailing enquiries@otc.gov.uk

Notices and Proceedings

Important Information

All correspondence relating to public inquiries should be sent to:

Office of the Traffic Commissioner
(East of England)
Eastbrook
Shaftesbury Road
Cambridge
CB2 8DR

The public counter at the Cambridge office is open for the receipt of documents between 10am and 3pm Monday Friday. Access to offices can only be guaranteed with a minimum of 24 hours prior notice. There is no facility to make payments of any sort at the counter.

The telephone number for enquires is: 020 4551 8711 and will be open Monday to Thursday from 9am to 5pm and Friday 9am to 4.30pm.

Most correspondence from the Office of the Traffic Commissioner will now be sent to operators digitally through the Vehicle Operator Licensing (VOL) Service or by email.

The best and most efficient way to reach us is digitally. Please upload documents through your VOL user account or send a direct message through VOL. There may be delays if you send correspondence to us by post.

If you wish to make an objection to a public service vehicle application it is recommended you send the details to PSVOperatorLicensing@otc.gov.uk clearly stating 'Objection' in the subject line.

If you are an existing operator without a VOL user account, and you would like one, please email Notifications@vehicle-operator-licensing.service.gov.uk and a member of staff will contact you as soon as possible to arrange this. You will need to answer some security questions.

General Notes

Layout and presentation – Entries in each section (other than in section 5) are listed in alphabetical order. Each entry is prefaced by a reference number, which should be quoted in all correspondence or enquiries.

Further notes precede sections where appropriate.

Accuracy of publication – Details published of applications and requests reflect information provided by applicants. The Traffic Commissioner cannot be held responsible for applications that contain incorrect information.

Our website includes details of all applications listed in this booklet. The website address is: www.gov.uk/traffic-commissioners

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Section 1 – PSV Operator Licensing

A **statutory objector** may inspect a public service vehicle operator's licence or application under Regulation 4 of The Public Service Vehicles (Operators' Licences) Regulations 1995 by setting out their authority and requesting arrangements are made for inspecting the record by emailing – enquiries@otc.gov.uk

Objections against applications for licences must be made in writing by a Chief Officer of Police or by a local authority within 21 days of the date on which notice of an application is published in Notices and Proceedings. Objections must be made on the grounds that one or more of the requirements mentioned in Sections 14(1) and (3) of the Public Passenger Vehicles Act 1981 are not satisfied in relation to the application. A copy of the objection must be sent by the objector to the applicant at the same time that it is sent to the Traffic Commissioner. The onus of proof in terms of the grounds on which an objection is lodged lies with the objector. There is no right of objection against an application for a special licence submitted under Section 12 of the Transport Act 1985.

Classification of Operator Licences – There are four classes of licence:

- A **Standard International (SI)** licence authorises the use of any description of public service vehicles on both national and international operations;
- A **Standard National (SN)** licence authorises the use of any description of public service vehicles on national operations;
- A **Restricted licence (R)** authorises the use of:
 - a) public service vehicles not adapted to carry more than eight passengers; and
 - b) those not adapted to carry more than sixteen passengers when used otherwise than in the course of a business of carrying passengers or by a person whose main occupation is not the operation of public service vehicles adapted to carry more than eight passengers;
- A **Special Restricted (SR)** licence, issued under Section 12 of the Transport Act 1985, authorises the holder of a taxi or private hire vehicle licence to operate local services.

Appeals in connection with PSV Operator Licences must be lodged with the Upper Tribunal – Administrative Appeal Chamber (Transport), 5th Floor, Rolls Building, 7 Rolls Buildings, Fetter Lane, London, EC4A 1NL not later than one month after the date of the letter conveying the Traffic Commissioner's (or Deputy Traffic Commissioner's) decision. Appellants can obtain guidance on lodging appeals, including downloading the appeal form, from the website: www.administrativeappeals.tribunals.gov.uk

Any previous entry in Notices and Proceedings is indicated by the publication number in brackets.

Our website contains details of all applications listed in this section. The address is: www.gov.uk/traffic-commissioners

Section 1.1 – New Applications Received

No entries

Section 1.2 – New Applications Granted

PF2092736 SN **KNIGHT LINE LTD**
Director(s): GLENN KNIGHT
51 HILLCROFT, DUNSTABLE, LU6 1TT
Operating Centre: Unit 25A, PARK AVENUE INDUSTRIAL ESTATE, SUNDON
PARK ROAD, Luton, LU3 3BP
Authorisation: 1 vehicle(s)
Transport Manager(s): CHARLOTTE GREENWOOD
New Undertaking: Vehicles with eight passenger seats or less will not be operated under the licence without the prior written agreement of the Traffic Commissioner who may require you to agree to certain undertakings. Attached to Licence.
New Undertaking: Limousines and novelty type vehicles are not to be operated under this operator's licence. Attached to Licence.

Section 1.3 – New Applications Refused

No entries

Section 1.4 – Variation Applications Granted

No entries

Section 1.5 – Variation Applications Refused

No entries

Section 1.6 – Licences Surrendered

No entries

Section 1.7– Applications Withdrawn Prior to Determination

No entries

Section 1.8 – Licences Revoked Without a Public Inquiry

No entries

Section 1.9 – Conditions Imposed Under Section 16.3 of the Public Passenger Vehicles Act 1981 (without a Public Inquiry)

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Section 2 – Registration of Local Bus Services

When an application is sent to the Office of the Traffic Commissioner, a copy of all application forms and supporting documents must also be sent to each of the county councils and unitary authorities in whose area the service will operate. Failure to do so may delay acceptance of the application.

Some of the periods of notice applicable before the operation of registered services, including variations or cancellations, are at the discretion of the Traffic Commissioner. In such cases the application must be accompanied by a written explanation of why a short notice period is required.

Copies of local bus service registrations can be made available for inspection under section 56 of the Public Passenger Vehicles Act 1981 by emailing – copyregistrations@otc.gov.uk

Our website contains details of all applications listed in this section. The address is: www.gov.uk/traffic-commissioners

Multi operator travelcards and BODS

Operators with registered local bus services in England will be aware of obligations to provide information on routes and timetables, fares, and vehicle location data to the Bus Open Data Service. A recent Bus Open Data (BODS) development is the ability to accept fares details for multi operator travelcards, thus it is now a mandatory requirement for this information to be provided to BODS. Failure to do so may result in regulatory action by the Traffic Commissioners. Equally importantly, details of these products will not be available on BODS and therefore journey planners and apps may not contain these products.

To prevent multiple recording of such tickets (and prevent inadvertent recording of conflicting information), BODS has been set up to receive a “master” notification for each multi operator travelcard product from one “lead” operator, with all other participating operators then able to provide only the details of the routes/services included in the scheme product. The nominated lead operator need not be the operator administering or controlling the scheme, and indeed many such schemes are led by the local transport authority or an independent third party. As such, it will be necessary to agree within the scheme who the “lead” operator is to be.

The “lead” operator must supply to BODS details of the geographic scope of the multi operator travelcard, the products that are available (child day, adult week, adult month etc) and the prices of these, how these products can be paid for, and the National Operator Codes (NOCs) of the other participating operators. They also need to advise which of their own services are included. Once these data have been uploaded to BODS, all the other participating operators will be notified and will then be able to upload details of their services that are included in the scheme.

It is imperative that operators act quickly to agree the “lead” operator and commence the process of uploading data to BODS. In case of any queries, please refer these to the [BODS helpdesk](#).

Section 2.1 – Registration of New Services

- PF0002189/255 **KONECTBUS LIMITED, 5-7 JOHN GOSHAWK ROAD, RASHES GREEN INDUSTRIAL ESTATE, DEREHAM, NR19 1SY**
 From: Stanwell Street, Colchester
 To: Harwich Railway Station
 Via: Dedham, Manningtree
 Name or No.: 102
 Service type: Normal Stopping
 Effective date: 27 July 2026
 Other details: Monday to Saturday.
- PF0007038/383 **LINCOLNSHIRE ROAD CAR COMPANY LIMITED, WARNEFORD HOUSE, RUNCORN ROAD, LINCOLN, LN6 3QP**
 From: Spalding Bus Station
 To: Boston Bus station
 Via:
 Name or No.: 3
 Service type: Normal Stopping
 Effective date: 17 August 2026
 Other details: New Monday to Friday service from Boston to Spalding.
- PF0000238/69 **COACH SERVICES LTD, 1A HOWLETT WAY, THETFORD, IP24 1HZ**
 From: Croxton Road, adj. Woodlands Drive, Thetford
 To: High Lodge, Thetford Forest
 Via: Thetford
 Name or No.: HL1
 Service type: Normal Stopping
 Effective date: 27 July 2026
 End date: 31 August 2026
 Other details: Monday & Friday only from the 27/06/2026 to the 31/08/2026

Section 2.2 – Registration of New Services Granted Under Short Notice

- PF0000454/215 **STEPHENSONS OF ESSEX LTD, RIVERSIDE INDUSTRIAL ESTATE, SOUTH STREET, ROCHFORD, SS4 1BS**
 From: ASDA, Merchant Street, South Woodham Ferrers
 To: Broomfield Hospital, Chelmsford
 Via: Stow Maries - Cold Norton - Purleigh - Maldon - Little Baddow - Danbury
 Name or No.: 99
 Service type: Normal Stopping
 Effective date: 27 July 2026
 Other details: Monday to Friday. No service on Saturday, Sundays & Bank Holidays

Section 2.3 – Applications to Vary Existing Services

- PB0001484/544 **LINCOLNSHIRE ROAD CAR COMPANY LIMITED, WARNEFORD HOUSE, RUNCORN ROAD, LINCOLN, LN6 3QP**
 Operating between Grimsby Town Centre and Louth King Edward School given service number 51B effective from 06 September 2026. To amend Timetable.
- PD1050801/5 **DIAMOND BUS (EAST MIDLANDS) LTD, WETMORE ROAD INDUSTRIAL ESTATE, BURTON-ON-TRENT, DE14 1QL**
 Operating between Branston and Ashby Market Street given service number 9 / 19A / 19C / 801 effective from 20 August 2026. To amend Timetable.

PF0002252/145	P C COACHES OF LINCOLN LTD, 17 CROFTON ROAD, LINCOLN, LN3 4NL Operating between Louth Bus Station, Church Street, Louth and Mablethorpe, Seacroft Road, Mablethorpe given service number 50A effective from 27 July 2026. To amend Timetable.
PF0002252/120	P C COACHES OF LINCOLN LTD, 17 CROFTON ROAD, LINCOLN, LN3 4NL Operating between Louth Bus Station and Horncastle Interchange given service number 24 effective from 27 July 2026. To amend Timetable.
PF0000599/407	FIRST ESSEX BUSES LTD, WESTWAY, CHELMSFORD, CM1 3AR Operating between Layer Breton Hill and Colchester, Osborne St given service number 85 effective from 29 July 2026. To amend Route, Start & Finish Point and Timetable.
PF1018256/100	SANDERS COACHES LIMITED, HEMPSTEAD ROAD BUSINESS CENTRE, HOLT, NR25 6EE Operating between Stalham, Old Rail Station and Norwich City FC given service number NC11 effective from 01 August 2026. To amend Timetable.
PF0000599/415	FIRST ESSEX BUSES LTD, WESTWAY, CHELMSFORD, CM1 3AR Operating between Chelmsford Bus Station and Harlow Bus Station (temporary stop) given service number 19A effective from 02 August 2026. To amend Timetable.
PF0007085/175	ARRIVA MIDLANDS LTD, 4 WESTMORELAND AVENUE, THURMASTON, LEICESTER, LE4 8PH Operating between Memorial Square, Coalville and Agar Nook, Coalville given service number 12 / 11 effective from 22 August 2026. To amend Stopping Places and Timetable.
PF0007085/15	ARRIVA MIDLANDS LTD, 4 WESTMORELAND AVENUE, THURMASTON, LEICESTER, LE4 8PH Operating between Coalville and Ibstock given service number 15 effective from 22 August 2026. To amend Timetable.
PF0007085/229	ARRIVA MIDLANDS LTD, 4 WESTMORELAND AVENUE, THURMASTON, LEICESTER, LE4 8PH Operating between Measham and Loughborough given service number LC16 effective from 22 August 2026. To amend Route, Stopping Places and Timetable.
PF0007085/173	ARRIVA MIDLANDS LTD, 4 WESTMORELAND AVENUE, THURMASTON, LEICESTER, LE4 8PH Operating between St. Margarets Bus Station, Leicester and Swadlincote Bus Station given service number 29S / X29 / 29 / 29A effective from 22 August 2026. To amend Stopping Places and Timetable.
PF0007038/76	LINCOLNSHIRE ROAD CAR COMPANY LIMITED, WARNEFORD HOUSE, RUNCORN ROAD, LINCOLN, LN6 3QP Operating between Lincoln Bus Station and Sleaford Railway station given service number 31X / 31 effective from 31 August 2026. To amend Stopping Places and Timetable.
PF0007085/17	ARRIVA MIDLANDS LTD, 4 WESTMORELAND AVENUE, THURMASTON, LEICESTER, LE4 8PH Operating between Leicester and Oadby given service number 31A / X31 / 31 effective from 22 August 2026. To amend Timetable.
PF0007085/191	ARRIVA MIDLANDS LTD, 4 WESTMORELAND AVENUE, THURMASTON, LEICESTER, LE4 8PH Operating between Memorial Square, Coalville and High Street, Loughborough given service number X16 / 16A / 16 effective from 22 August 2026. To amend Route, Stopping Places and Timetable.
PF1018256/46	SANDERS COACHES LIMITED, HEMPSTEAD ROAD BUSINESS CENTRE, HOLT, NR25 6EE Operating between North Walsham and Carrow Road, Norwich City Football Club given service number NC3 effective from 01 August 2026. To amend Route, Stopping Places and Timetable.

PF0002466/18	BRYLAINE TRAVEL LIMITED, 291 LONDON ROAD, BOSTON, PE21 7DD Operating between Coningsby Interchange Shelter, Silver Street, Coningsby and Lincoln Bus Station given service number B5 / B5X / B5A effective from 27 July 2026. To amend Route, Stopping Places and Timetable.
PF1099732/38	GRANT PALMER LIMITED, UNIT 2C, COMMERCE WAY, FLITWICK INDUSTRIAL ESTATE, FLITWICK, BEDFORD, MK45 5BP Operating between Luton Interchange and Luton Interchange given service number C / CX effective from 09 August 2026. To amend Route, Stopping Places and Timetable.
PF1056524/230	CENTREBUS NORTH LTD, 43 WENLOCK WAY, LEICESTER, LE4 9HU Operating between Bus Station, Grantham and Beastmarket Hill, Nottingham given service number LC9 effective from 21 August 2026. To amend Route, Stopping Places and Timetable.

Section 2.4 – Applications to Vary Existing Services Granted Under Short Notice

No entries

Section 2.5 – Cancellations of Existing Services

PF0000323/447	FIRST EASTERN COUNTIES BUSES LIMITED, DAVEY HOUSE, 7B CASTLE MEADOW, NORWICH, NR1 3DE Operating between Horsford, Memorial Rd and Hellesdon High School given service number 936 effective from 30 August 2026.
PF0001493/170	RED ROSE TRAVEL LTD, THE BLINKING OWL GARAGE, OXFORD ROAD, HADDENHAM, AYLESBURY, HP17 8TT Operating between Town Hall, High Street, Thame, Oxfordshire and Town Hall, High Street, Thame, Oxfordshire given service number 121 effective from 31 August 2026.

Section 2.6 – Cancellations of Existing Services Granted Under Short Notice

No entries

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Section 3 – Traffic Regulation Conditions

Section 3.1 – Requests

Section 3.2 – Determinations

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Section 4 – Public Inquiries

Anyone wishing to observe a physical or virtual public inquiry must request to do so from the relevant Office of the Traffic Commissioner in advance of the hearing. Due to space or technology restrictions we may not be able to accommodate all requests.

Please contact Easternhc@otc.gov.uk for further information.

There is no obligation on the traffic commissioner to provide a transcript of proceedings. Any decision to release will refer to the reasons for the request and there may be restrictions placed on its use. That request should be made via the relevant Office of The Traffic Commissioner and the applicant must understand that they will be liable for the cost of producing the transcript. This will vary according to demand and size of content.

Appeals in connection with PSV Operator Licences must be lodged with the Upper Tribunal – Administrative Appeal Chamber (Transport), 5th Floor, Rolls Building, 7 Rolls Buildings, Fetter Lane, London, EC4A 1NL not later than one month after the date of the letter conveying the Traffic Commissioner's (or Deputy Traffic Commissioner's) decision. Appellants can obtain guidance on lodging appeals, including downloading the appeal form, from the website: www.administrativeappeals.tribunals.gov.uk

Section 4.1 – Notice of Public Inquiries to be Held

No entries

Section 4.2 – Decisions Taken at Public Inquiries

Public Inquiry (93981) held at The Court Room (Cambridge), CB2 8BF, Eastern Traffic Area, Eastbrook, Shaftesbury Road, Cambridge, on 29 July 2026 commenced at 10:00 (Previous Publication:(2747))

PF2083373 SN

MARTIN'S MINIBUS HIRE LTD

Director(s): DEREK TAYLOR

2 THE ORCHARD, POTTERSPURY, TOWCESTER, NN12 7UZ

S17 - Licence revoked with immediate effect.

S28 - Director Derek Taylor is is disqualified from holding or obtaining a PSV operator's licence in any traffic area within Great Britain for a period of 12 months from the date of the Public Inquiry.

Section 4.3 – Notice of Transport Manager Public Inquiries to be Held

TM Public Inquiry (Case ID: 481906, Public Inquiry ID: 107301) for GRZEGORZ SERAFIN to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,

on 9 September 2026 commencing at 14:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481907, Public Inquiry ID: 107303) for ADRIAN MARK PAYNE to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,

on 10 September 2026 commencing at 10:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481894, Public Inquiry ID: 107293) for BRIAN JOHNSON to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,

on 8 September 2026 commencing at 10:30

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481896, Public Inquiry ID: 107294) for BRIAN DEREK TAYLOR to be held at The Public Inquiry Room (Warrington), WA3 2SH, Suite 4, Stone Cross Place, Stone Cross Lane North, Golborne, Warrington,

on 8 September 2026 commencing at 10:30

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 480644, Public Inquiry ID: 107282) for ANDREW PETER HARRIS to be held at The Court Room (Cambridge), CB2 8BF, Eastern Traffic Area, Eastbrook, Shaftesbury Road, Cambridge,

on 15 September 2026 commencing at 14:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481345, Public Inquiry ID: 107289) for TRACY JANE QUINN to be held at Quarry House (Leeds), LS2 7UE, Quarry House, Leeds,

on 8 September 2026 commencing at 10:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481346, Public Inquiry ID: 107291) for Ms LAUREN LOCKHART to be held at Quarry House (Leeds), LS2 7UE, Quarry House, Leeds,

on 8 September 2026 commencing at 10:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

TM Public Inquiry (Case ID: 481344, Public Inquiry ID: 107287) for Mr JOHN THOMAS FOSTER to be held at Quarry House (Leeds), LS2 7UE, Quarry House, Leeds,

on 8 September 2026 commencing at 10:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

Section 4.4 – Decisions Taken at Transport Manager Public Inquiries

TM Public Inquiry (Case ID: 480816, Public Inquiry ID: 107009) for MALCOLM BENTHAM to be held at Quarry House (Leeds), LS2 7UE, Quarry House, Leeds,

on 20 July 2026 commencing at 14:00 (Previous Publication:(2745))

Sch.3 - Consideration of Transport Managers Repute under Schedule 3

Transport Manager, Malcolm Bentham, receives a strong formal warning. He has given a personal undertaking not to be a TM again in the future and will step back from the operation within 12 weeks

TM Public Inquiry (Case ID: 480625, Public Inquiry ID: 106938) for MARIA UHANSKA to be held at The Court Room (Cambridge), CB2 8BF, Eastern Traffic Area, Eastbrook, Shaftesbury Road, Cambridge,

on 28 July 2026 commencing at 14:00

Sch.3 - Consideration of Transport Managers Repute under Schedule 3, repute lost for a period of 12 months

TM Public Inquiry (Case ID: 480635, Public Inquiry ID: 106940) for DEREK STUART TAYLOR to be held at The Court Room (Cambridge), CB2 8BF, Eastern Traffic Area, Eastbrook, Shaftesbury Road, Cambridge,

on 29 July 2026 commencing at 10:00 (Previous Publication:(2747))

The good repute of Transport manager Derek Stuart Taylor is retained but severely tarnished.

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Section 5 – Corrections

Section 6 – Special Notices

On 1st August 2021 Hertfordshire County Council became the Bus Service Registration Authority for local bus services within Hertfordshire, using powers granted by the Transport Act 1985. The Authority is now responsible for processing applications to register, vary or cancel local bus services that operate wholly within the county of Hertfordshire. These services will not appear in the Notices and Proceedings and can be viewed at <https://www.intalink.org.uk/registrations>. For other services which operate cross-border (except those into London), the Traffic Commissioner remains the registration authority.

Services that have been transferred to Hertfordshire County Council will show as ‘Admin Cancelled’ on the gov.uk website.

Cambridgeshire & Peterborough Combined Authority (CPCA) Franchising Scheme

The Cambridgeshire & Peterborough Combined Authority (CPCA) have published their intention to introduce a bus franchising scheme. A Transition Notice has been published and is available here: <https://cambridgeshirepeterborough-ca.gov.uk/wp-content/uploads/CPCA-Bus-Franchising-Transitional-Notice-FINAL.pdf>.

Any application to vary or cancel a registration for services wholly within the franchising area are subject to an extended notice period of up to 112 days. New registrations will continue under the usual timeframes.

On commencement of the scheme the Cambridgeshire & Peterborough Combined Authority (CPCA) will take responsibility for registering services wholly within the franchising area. These services will no longer appear in Notices & Proceedings, and Traffic Commissioner records will be marked as “Admin Cancelled” on GOV.UK.

Carriage of passengers to designated association football matches.

Legal Requirements

PSV operators are reminded of the terms of section 1(1) of the Sporting Events (Control of Alcohol) Act 1985, as amended by the Public Order Act 1986, which prohibits the carriage of alcohol on a PSV that is being used for the principal purpose of carrying passengers for the whole or part of a journey to or from a designated sporting event.

PSV operators are also reminded of the terms of section 2A of the Sporting Events (Control of Alcohol) Act 1985, as amended by the Public Order Act 1986, which prohibits the possession of a firework or an article or substance, whose main purpose is the emission of a flare, smoke or a visible gas, at any time during the period of, while entering or trying to enter a designated sporting event.

A 'designated sporting event' generally means certain association football matches, whether national or international, as defined in Schedule 2 of the Sports Grounds and Sporting Events (Designation) Order 2005 (as amended). It is an offence for an operator of a PSV (or his servant or agent) to knowingly cause or permit the carriage of alcohol on journeys to which these Regulations apply.

Voluntary Guidelines on the carriage of passengers to association football matches - England and Wales

For many years the PSV industry has complied with a voluntary code of practice whereby operators taking passengers to a designated sporting event meet certain guidelines set by the police. This has worked very well, and it has seldom been necessary for a traffic commissioner to take any further action against an operator who has contravened the guidelines. Nevertheless the police in England and Wales are concerned that incidents of football related violence and disorder do still occur.

The guidelines were drafted in conjunction with the Confederation of Passenger Transport (CPT), the Crown Prosecution Service (CPS), the Coach Operators Federation (COF) and the Association of Transport Coordinating Officers (ATCO) and are set out below:

- a. PSV operators taking bookings from groups of supporters are to notify the relevant Dedicated Football Officer (DFO), at least 48 hours before the event, of the number of supporters expected to travel, the number of vehicles booked, the name and the contact number for the person who made the booking. Once available the operator must also notify the VRM and driver's name to the relevant Dedicated Football Officer.

For the purpose of these guidelines, the relevant Dedicated Football Officer means the DFO for the club that the fans are travelling to support. For example, West Ham are playing a premier league game away to Leeds United. Operator A has been contracted to transport West Ham fans from Romford and the relevant DFO is the DFO for West Ham. Operator B has been contracted to carry Leeds United fans to the game from Barrow in Furness. In this case the relevant DFO is the DFO for Leeds.

- b. Vehicles are not to stop within 10 miles of the venue either enroute to, or on departure from the event unless prior agreement is obtained from the relevant Dedicated Football Officer.
- c. Unless directed by a police officer, PSVs may stop at premises where intoxicating liquor is sold only if it is sold ancillary to a substantial meal. Prior agreement for meal stops where alcohol is available should be sought from the operator's relevant Dedicated Football Officer.

- d. PSVs are to arrive at the venue no earlier than two hours before and not later than one hour before the scheduled start of the game, unless otherwise directed by police.
- e. PSVs are not to set down or uplift passengers at any unauthorised locations without prior permission of the police.
- f. PSVs must leave the venue within 30 minutes of the finish of the event, unless directed otherwise by a police officer or ground safety officer.
- g. PSV operators are to follow all reasonable instruction given by police or enforcement officers at all times. This includes, but is not limited to, routing and stopping arrangements.
- h. Intoxicating liquor, flares and similar pyrotechnics, must not be carried on PSVs travelling to or from designated grounds. Operators will draw hirers' attention to the requirements of the law, and drivers shall, as far as reasonably practical, supervise boarding passengers and check that they are not obviously carrying intoxicating alcohol, flares and similar pyrotechnics. Drivers will not be expected to carry out baggage or body searches, nor will they be expected to confiscate alcohol or to remove passengers without police assistance. Operators may add a condition of entry to the PSV that a voluntary search may be undertaken.
- i. PSV operators are to notify the Dedicated Football Officer at the destination upon arrival at an away football ground, of any chanting demonstrating hostility based on race, ethnicity religion or beliefs, sexual orientation, disability, and transgender identity or chanting of an otherwise grossly offensive or inflammatory nature which had taken place during the journey to the ground.
- j. PSV operators are to have established safeguarding policies when carrying persons under the age of 18 years old. This is to include arrangements for the nomination of at least one responsible adult for the minors carried.

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