



IAA Newsletter

July 2026

Welcome



Welcome to our July newsletter.

As we move into the second half of the year, I would like to take this opportunity to thank our stakeholders for your continued commitment to promoting high-quality immigration advice and services. Your support is greatly valued by the Immigration Advice Authority.

Over the past quarter, we have continued to focus on developing resources that help our advisers in their professional practice. I am pleased that we recently launched ten new training videos, designed to provide practical support and guidance. We have also published a new guidance document to help current advisers and prospective advisers navigate regulatory requirements with greater confidence and clarity.

I would like to extend my thanks to everyone who has taken the time to provide feedback on these developments, as well as on other aspects of our regulation. It has been particularly encouraging to hear the positive response, and the insights continue to shape our work and the support we provide.

I hope you find this edition of the newsletter informative and useful, and I thank you once again for your ongoing support.

Gaon Hart
Immigration Services Commissioner

IAA campaign continues to drive awareness

It has now been over two months since the launch of the IAA's first national communications campaign, which has achieved significant success. The campaign has generated over 1.2 million impressions and driven a 122.6% increase in visits to our portal services, allowing those seeking immigration advice to find regulated support nearby.

As part of the next phase of the campaign, awareness posters have been distributed to 186 targeted NHS GP surgeries across the country, helping to further extend our reach and raise awareness among advice seekers.

The campaign has been strongly supported by our valued stakeholders, registered advisers and organisations. We encourage you to explore our [stakeholder toolkit](#), which includes awareness posters in 26 different languages, ready-to-use social media content for sharing across your own channels, and printable awareness materials that can be displayed within your centres and community spaces.

Together, we can help ensure that advice seekers across the country are aware of the services available and know where to turn for trusted support.

Upcoming changes to competence assessments

Our contract with our current competence assessment provider is coming to an end. In line with standard procurement processes, we are undertaking a tender exercise to appoint a new provider for future assessment services.

The new contract presents an opportunity to enhance and modernise the assessment process. We are exploring improvements that will simplify arrangements while maintaining the high professional standards expected

across the sector and creating a more streamlined experience for candidates. This includes strengthening the assessment of ethics and understanding of the Code of Standards as an important component of professional competence.

During the transition, there may be some disruption to assessments scheduled over the coming months. Work is underway to minimise any impact and maintain continuity. Applicants will be kept informed of any developments. Anyone affected by disruption as a result of this transition will not be disadvantaged or penalised in their assessment.

Further information on timelines, procurement progress and any changes to assessment arrangements will be shared on our website as it becomes available, alongside guidance to support applicants through the transition.

New IAA guidance for advisers and prospective advisers

We recently published a new guidance document designed to make it easier for advisers and prospective advisers to find the information they need about IAA registration, regulation and professional standards.

[Read the guidance.](#)

Developed with input from registered advisers, the guidance brings together key information in one clear, easy-to-navigate resource, providing support throughout the journey with the IAA.

The guidance covers:

- Applying to become an IAA-registered adviser
- Using the IAA portal
- Registration and continued registration requirements
- Raising your level of authorisation
- Professional standards and regulatory expectations
- Key processes and practical guidance for advisers

New training video series to support advisers

As part of our ongoing commitment to supporting our advisers, we recently shared access to a new suite of IAA-commissioned training videos.

The series was developed in direct response to feedback from our adviser survey, which identified a strong demand for high-quality, practical training to support day-to-day practice. Ten videos are now available, covering key areas of immigration advice and practice:

- Suitability
- Migrant Victims of Domestic Abuse Concession (MDVAC) and domestic abuse
- National Referral Mechanism (NRM) and trafficking cases
- Appeals in the Upper Tribunal
- Student visas
- Settlement in the UK
- When and how to instruct a barrister
- Article 8 – family and private life
- Making family applications
- AI in the Tribunal

These resources are intended for advisers and primary contacts only. Links have been shared directly by email.



Immigration Advice Authority

PO Box 567, Dartford, Kent, DA1 9WX

This email was sent to {{contact.EMAIL}}

You've received this email because you've opted in to receive communications from the Immigration Advice Authority.

[Unsubscribe](#)