



Department
for Work &
Pensions

Changes to Carer's Allowance

Tell us what you think



About this easy read survey



This is the easy read of a bigger survey called **Carer's Allowance Call for Evidence**.



This easy read tells you about the main things in the bigger survey.



The survey is about support for unpaid carers.



We are asking people what they think. Please answer our questions.

Unpaid Carers



An unpaid carer is a person who cares for someone.

And they do not get paid to care for the person.



They might care for someone in their family, a neighbour or a friend.



Carers can help with every day things. Things like shopping, getting dressed and cooking.



An unpaid carer might help someone for an hour every day.



Or they might care for someone most of the time.



Carer's Allowance

Some unpaid carers can get **Carer's Allowance**.



Carer's Allowance is a benefit.
This means it is money from the Government.



There are rules about who can get Carer's Allowance.



You must live in England or Wales.



You must care for someone for 35 hours a week or more.



If you have a job, you must earn less than £204 per week.

Problems with Carer's Allowance



Some people have found the rules about Carer's Allowance hard to understand.



Some people get other benefits too like PIP and Universal Credit.



The rules for Carer's Allowance are hard to understand when you get different benefits too.



Some people were paid too much Carer's Allowance. And then they were asked to pay it back.



These things caused people a lot of problems.

Carer's Allowance Review



There was a **review** about carers being paid too much Carer's Allowance.



A **review** is when you check how something works. And if it needs changing.



The review had 40 ideas about things to change for Carer's Allowance.



The UK Government will make most of the changes.



But we need to learn more about people's experiences first.

This will help us to make the changes in the right way.

How to tell us what you think



Send your answers back to us by
Tuesday 18th August 2026.

By Post



Write your answers in the boxes in
this survey. Then post it back to us.



Send your answers to:

Carer's Allowance Reform
Devolution, Pensioner Benefits &
Carer's Allowance Directorate
Department for Work and Pensions
Floor Two
Caxton House
London
SW1H 9NA

By email

You can write your answers in an email if you want to.



Send your email to:

carercallforevidence@dwp.gov.uk

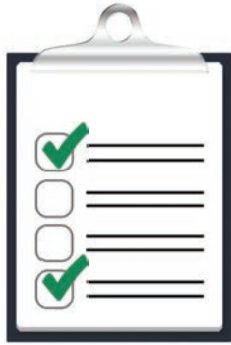


When you answer our questions, you should try not to put any **personal information**.



Personal information is information that tells people who you are.

Things like your name, phone number and address.



Our questions

You do not have to answer all of them if you do not want to.

Question 1

Tick 1 box to tell us about you.

☐

I get Carer's Allowance

☐

I am a carer but I do not get Carer's Allowance.

☐

I get care from family or a friend

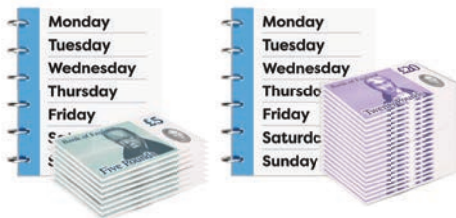
☐

Something else: Please tell us here



Question 2

Do you understand the rules about how much carers can earn when they work.



Question 3

Some carers have a job where their pay goes up and down each week.



1 week they might earn £180.



But the next week they might earn £280.



This makes it hard to follow the rule about not earning more than £204 a week.



How can we make things easier for carers who work but earn different amounts of money each week?
Please write your answer in this box:



Question 4

Tell us which of these things matter the most to you.



Write **1** in the box next to the most important thing.

Then **2** for the next most important. Then **3, 4, 5** and then **6** for the one you think is the least important.

☐

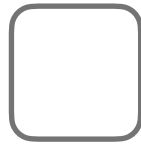
Carer's Allowance must be simple and easy to understand.

☐

People need to know how paid work affects Carer's Allowance.

☐

Everyone is different and have different needs.



Rules about Carer's Allowance should be **flexible**.
Flexible means it can change if it needs to.



Make sure that carers do not get paid too much Carer's Allowance.



Make sure that the government has enough money to pay Carer's Allowance.



Question 5

How much should carers be able to earn each week before their Carer's Allowance is stopped?



Question 6

How can we help people to understand all the rules about Carer's Allowance?



Question 7

There are rules about Carer's Allowance and other benefits.
How can we make the rules easier to understand?

Question 8:

At the moment, most carers get Carer's Allowance every week. They get their money at the start of the week.



We could pay carers monthly, at the end of the month.

It would be easier to make sure they get the right amount.



What do you think about this idea?

Questions about you



These questions let us know more about the people who fill in this call for evidence.



You don't have to answer the questions if you don't want to.



We will keep what you tell us private. No one will know who you are from the answers that you give.



If you are filling in this in for someone else please answer these questions about them.



Question 9: How old are you?

Please tick 1 box

☐

Under 25

☐

25 to 34

☐

35 to 44

☐

45 to 54

☐

55 to 64

☐

Older than 65

☐

I don't want to say





Question 10: What is your **ethnic group**? Your **ethnic group** is your race, background and culture.

Please tick 1 box

☐

Asian, or Asian British

☐

Black, Black British, Caribbean or Black British

☐

Mixed ethnic group or from more than 2 ethnic groups

☐

White

☐

Other ethnic group.
Please write your ethnic group
in this box:

☐

I don't want to say

Question 11: What is your sex?

☐

Female. You are a woman

☐

Male. You are a man

☐

You can tell us what sex you are if you want to:

☐

I don't want to say



Question 16: Where do you live?

Please tick 1 box.

☐

England

☐

Scotland

☐

Wales

☐

Northern Ireland

☐

I live outside the UK

☐

I don't want to say