



UK Government

The Community and Engagement Survey 2025-26

What is the survey about?

This study plays a vital role in deciding how public money is spent on sports, arts, culture and other facilities in your local area.

Everyone who completes the survey will receive a £10 shopping voucher.

Who should complete the questionnaire?

We are interested in the views of everyone aged 16 or over in your household. Please read the rest of the information on this page, then turn over the page to start the survey.

How do I fill in the questionnaire?

1. Most questions can be answered by putting a cross in the box next to the answer that applies to you, like this: ☒
2. Some questions will ask you to: ➔ **Please cross one box only** and some will ask you to:
➔ **Please cross all boxes that apply.**
3. Some questions may not apply to you and you will be taken to the next one that does by following an arrow like this: ➔ **Go to Q43** or a box like this: **Go to Q62**

or between questions like this:  If you didn't select any activities or online events or performances at both Q14 and Q15, please answer Q16
4. If you change your mind about an answer you have given, completely block out the box you have crossed like this, ☐ and then put a cross in your preferred box.
5. Please use **black or blue ink** to complete the questionnaire.

Where can I get more information?

🌐 : <https://www.cesurvey.dcms.gov.uk>

✉ : cesurvey@veriangroup.com

☎ : 0800 158 2952 (9am-5pm)

Information about how your data is processed and information about your rights in relation to the data we collect is available on the back of the accompanying letter. You can also access our survey privacy notice by visiting the following page:

<https://www.cesurvey.dcms.gov.uk/surveyprivacynotice>

Section 1: About you

Thank you for choosing to take part in the Community and Engagement Survey. In this first section we would like to find out a little about you and your household.

By 'your household' we mean the group of people (not necessarily related) living at your address who share cooking facilities with you and also share a living room or sitting room or dining area. The information is used to understand the experiences of different groups and will not identify you or anyone in your household.

Q1 Including you, how many people aged 16 or over are currently living in your household? If you live by yourself, please cross 1

➡ Please cross one box only ☒

- | | |
|----------------------------|-----------------------------|
| ☐ 1 | ☐ 4 |
| ☐ 2 | ☐ 5 |
| ☐ 3 | ☐ 6+ |

Q2 What is your sex?

A question about gender identity will follow

- ☐ Female
- ☐ Male
- ☐ Prefer not to say

Q3 Is the gender you identify with the same as your sex registered at birth?

If you do not wish to answer, please cross prefer not to say

- ☐ Yes
- ☐ No - please write in gender identity

- ☐ Prefer not to say

Q4 What is your age?

Please write in your age below.

If age provided
➡ go to Q6

- ☐ Prefer not to say

Q5 What age band are you in?

➡ Please cross one box only ☒

- | | |
|-----------------------------------|--|
| ☐ 16 to 19 | ☐ 55 to 59 |
| ☐ 20 to 24 | ☐ 60 to 64 |
| ☐ 25 to 29 | ☐ 65 to 69 |
| ☐ 30 to 34 | ☐ 70 to 74 |
| ☐ 35 to 39 | ☐ 75 to 79 |
| ☐ 40 to 44 | ☐ 80 to 84 |
| ☐ 45 to 49 | ☐ 85 or over |
| ☐ 50 to 54 | ☐ Prefer not to say |

Q6 What is your marital status?

➡ Please cross one box only ☒

- ☐ Never married and never legally registered in a civil partnership
- ☐ Married ➡ Go to Q8
- ☐ In a legally registered civil partnership
➡ Go to Q8
- ☐ Separated, but still legally married
- ☐ Separated, but still legally in a civil partnership
- ☐ Divorced
- ☐ Formerly in a civil partnership which is now legally dissolved
- ☐ Widowed
- ☐ A surviving member of a legally registered civil partnership
- ☐ Prefer not to say

Q7 Are you living with someone in this household as a couple?

- ☐ Yes
☐ No
☐ Prefer not to say

Q8 How many children aged under 16 currently live in your household?

➡ Please cross one box only ☒

- ☐ 0 ➡ Go to Section 2
☐ 1
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6+
☐ Prefer not to say ➡ Go to Section 2

Q9 And how many of your own children aged under 16 currently live in your household, including any children that you foster or have formally adopted?

Please only count children if it is their main residence. If children live at more than one address, their main residence is the one at which they spend most nights of the week. Do not count children at boarding school who may be home for the holidays.

➡ Please cross one box only ☒

- ☐ 0 ➡ Go to Section 2
☐ 1
☐ 2
☐ 3
☐ 4
☐ 5
☐ 6+
☐ Prefer not to say ➡ Go to Section 2

Q10 How old is your child / How old are your children?

➡ Please cross all boxes that apply ☒

- ☐ 0-4
☐ 5-10
☐ 11-15
☐ Prefer not to say

Section 2: Contact with family and friends

The next few questions are about whether you feel a sense of connection with any of the people in your life.

Q11 Which of the following statements apply to the different connections and relationships you have with people in your life? There is at least one person in my life who...

➡ Please cross all boxes that apply ☒

- ☐ I share interests or experiences with
☐ Understands what I'm going through day-to-day
☐ Has the same values or beliefs as me
☐ Wants the same things from life as me
☐ I can talk to about anything without judgement
☐ I can truly be myself with
☐ I have a close relationship with

Go to Q12

- ☐ I don't currently have any of these types of connections
☐ Prefer not to say

Go to Section 3

Q12 And which of these people do you feel these connections with?

➡ Please cross all boxes that apply ☒

- ☐ My spouse, civil partner, other partner, boyfriend or girlfriend
☐ Other family members
☐ My friends
☐ People I work or study with
☐ My neighbours
☐ People who live in my local area or community
☐ People in my religion
☐ People I have shared interests with (online or in person)
☐ Someone else (please write in)

Q13 Thinking about the people you feel a sense of connection with, in which of the following ways do you interact with them?

➡ Please cross all boxes that apply ☒

- ☐ Meet up in person
- ☐ Phone or video call
- ☐ Text messages or voice notes (such as via WhatsApp or Messenger etc.)
- ☐ Traditional written communication (postal letters, greetings cards etc.)
- ☐ Sharing memes or short videos (via TikTok, Snapchat, social media or messaging apps)
- ☐ Comment on social media posts, stories or photos
- ☐ Messaging or communicating via gaming platforms or apps
- ☐ Another way of connecting (please write in)

Section 3: Your community

The next questions are about your neighbourhood. By neighbourhood we mean a few minutes walking distance from your home.

Q14 How strongly do you feel you belong to your immediate neighbourhood?

➡ Please cross one box only ☒

- ☐ Very strongly
- ☐ Fairly strongly
- ☐ Not very strongly
- ☐ Not at all strongly
- ☐ Don't know

Q15 Roughly how many years have you lived in your current neighbourhood?

--	--	--

- ☐ Don't know

Q16 How often do you chat to your neighbours, more than to just say hello?

➡ Please cross one box only ☒

- ☐ On most days
- ☐ Once or twice a week
- ☐ Once or twice a month
- ☐ Less than once a month
- ☐ Never
- ☐ Don't have any neighbours
- ☐ Don't know

Q17 To what extent would you agree or disagree that people in your neighbourhood pull together to improve the neighbourhood?

➡ Please cross one box only ☒

- ☐ Definitely agree
- ☐ Tend to agree
- ☐ Tend to disagree
- ☐ Definitely disagree
- ☐ Nothing needs improving

Q18 Thinking about the people who live in this neighbourhood, to what extent do you believe they can be trusted?

➡ Please cross one box only ☒

- ☐ **Many** of the people can be trusted
- ☐ **Some** of the people can be trusted
- ☐ **A few** of the people can be trusted
- ☐ **None** of the people can be trusted
- ☐ Just moved here
- ☐ Don't know

Section 4: Your local area

The next questions refer to your wider area. Please think of the area within 15 to 20 minutes' walking distance from your home.

Q19 Overall, how satisfied or dissatisfied are you with your local area as a place to live?

➡ Please cross one box only ☒

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied

Q20 To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?

➡ Please cross one box only ☒

- ☐ Definitely agree
- ☐ Tend to agree
- ☐ Tend to disagree
- ☐ Definitely disagree
- ☐ There are too few people in the local area
- ☐ People in this area are all of the same background

Q21 Do you think that over the past two years your area has...?

➡ Please cross one box only ☒

- ☐ Got better to live in
- ☐ Got worse to live in
- ☐ Not changed much (hasn't got better or worse)
- ☐ Have not lived here long enough to say

Q22 Thinking more widely again, how strongly do you feel you belong to Britain?

➡ Please cross one box only ☒

- | | |
|--|------------------------|
| ☐ Very strongly | Go to Q22b |
| ☐ Fairly strongly | |
| ☐ Not very strongly | Go to Q22c |
| ☐ Not at all strongly | |
| ☐ Don't know | Go to Section 5 |

Q22b. Below are some reasons why people might feel a sense of belonging to Britain. Which of these reflect how you feel?

➡ Please cross all boxes that apply ☒

- ☐ I was born in Britain
- ☐ I have British citizenship or a British passport
- ☐ I have British ancestry
- ☐ I am married to, or in a relationship with, someone British
- ☐ I grew up or was educated in Britain
- ☐ I have contributed to Britain, for example through my work or volunteering
- ☐ I value the freedoms and rights I have living in Britain
- ☐ I identify with British traditions or customs
- ☐ I feel accepted or included in Britain, for example through friendships or my community
- ☐ I feel an emotional connection to Britain as 'home'
- ☐ Another reason (please write in)

Go to Section 5

- ☐ No particular reason
- ☐ Prefer not to say

Q22c. Below are some reasons why people might not feel a sense of belonging to Britain. Which of these reflect how you feel?

➡ Please cross all boxes that apply ☒

- ☐ I was born in another country
- ☐ I have citizenship or a passport for another country
- ☐ I have ancestors who were born in another country
- ☐ I grew up or was educated in another country
- ☐ I have different customs or traditions to typical British ones
- ☐ I do not have the freedoms or rights I would like to in Britain
- ☐ There are parts of the language or culture I am unfamiliar with
- ☐ I do not feel accepted or included in British society
- ☐ I feel my views are overlooked or not taken into account
- ☐ I have been made to feel unwelcome in Britain
- ☐ Another reason (please write in)

- ☐ No particular reason
- ☐ Prefer not to say

Section 5: Local politics and affairs

The next questions are about influencing political decisions and local affairs.

Q23 In the last 12 months have you...?

➡ Please cross all that apply ☒

- ☐ Contacted a local official such as a local councillor, MP, government official, mayor, or public official working for the local council (Please do not include any contact for personal reasons, for example housing repairs or contact through work)
- ☐ Attended a public meeting, rally, or taken part in a public demonstration or protest
- ☐ Signed a paper petition or an online or e-petition
- ☐ None of these ➡ **Go to Q25**

Q24 And over the last 12 months, how often have you done the things you selected at the previous question?

➡ Please cross one box only ☒

- ☐ At least once a week
- ☐ Less than once a week but at least once a month
- ☐ Less often than once a month

Q25 In the last 12 months, have you taken part in a consultation about local services or issues in your local area through any of these ways?

➡ Please cross all that apply ☒

- ☐ Completing a paper or online questionnaire
- ☐ Attending a public meeting
- ☐ Being involved in a face-to-face or online group
- ☐ None of these

Section 6: Activities in your local community

The following questions are about activities in your local community.

Q26 In the last 12 months, have you done any of these things?

Please include any activities you have already mentioned, but not any related to your job.

➡ Please cross all that apply ☒

- ☐ Been a local councillor (for local authority, town, or parish)
- ☐ Been a school governor
- ☐ Been a volunteer special constable or volunteer at a higher rank
- ☐ Been a magistrate
- ☐ None of these

Q27 And again in the last 12 months, have you been a member of any of the following decision making groups in your local area?

Please include online groups and any activities you have already mentioned, but not any related to your job.

➡ Please cross all that apply ☒

- ☐ A group making decisions on local health services
- ☐ A decision making group set up to regenerate the local area
- ☐ A decision making group set up to tackle local crime problems
- ☐ A tenants' group decision making committee
- ☐ A group making decisions on local education services
- ☐ A group making decisions on local services for young people
- ☐ Another group making decisions on services in the local community
- ☐ None of these

Q28 To what extent do you agree or disagree that you personally can influence decisions affecting your local area?

➡ Please cross one box only ☒

- ☐ Definitely agree
- ☐ Tend to agree
- ☐ Tend to disagree
- ☐ Definitely disagree

Section 7: Local facilities

The next few questions are about facilities and amenities in your local area.

Q29 For each of the following, please indicate whether there is at least one within a 15-20 minute walk from your home, further away but still in your local area, or there is not one in your local area at all.

➡ Please give an answer for each row below. You can cross the first two columns in a row if they both apply. ☒

	Yes, within a 15-20 minute walk from my home	Yes, further away but still in my local area	No, not in my local area at all	Don't know
General or grocery shop	☐	☐	☐	☐
Pub or bar	☐	☐	☐	☐
Park	☐	☐	☐	☐
Restaurant or cafe	☐	☐	☐	☐
Community centre or hall	☐	☐	☐	☐
Health centre or GP	☐	☐	☐	☐
Chemist or pharmacy	☐	☐	☐	☐
Post office	☐	☐	☐	☐
Public transport links	☐	☐	☐	☐
Library	☐	☐	☐	☐
Sports facilities	☐	☐	☐	☐
Place of worship for my faith or religion, such as a church, mosque, temple Please leave blank if you do not have a faith or religion	☐	☐	☐	☐
Theatre or concert hall	☐	☐	☐	☐
Cinema	☐	☐	☐	☐
Museum or gallery	☐	☐	☐	☐
Heritage site or place of historic interest	☐	☐	☐	☐

Q30 Generally, how satisfied are you with the facilities and amenities in your local area?

➡ Please cross one box only ☒

☐ Very satisfied

☐ Fairly dissatisfied

☐ Fairly satisfied

☐ Very dissatisfied

☐ Neither satisfied nor dissatisfied

Q31 Which of these local facilities have you visited in person in the last 12 months?

➡ Please cross all that apply ☒

☐ General or grocery shop

☐ Library

☐ Pub or bar

☐ Sports facilities

☐ Park

☐ Place of worship for my faith or religion, such as a church, mosque, temple

☐ Restaurant or cafe

☐ Theatre or concert hall

☐ Community centre or hall

☐ Cinema

☐ Health centre or GP

☐ Museum or gallery

☐ Chemist or pharmacy

☐ Heritage site or place of historic interest

☐ Post office

☐ None of these ➡ Go to Q34

☐ Public transport links

Q32 Thinking about all the local facilities listed in the previous question that you have visited in the last 12 months, overall how satisfied are you with these places?

➡ Please cross one box only ☒

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied



If you chose 'Library' at Q31, please answer Q33. Otherwise, please go to Q34.

Q33 Over the last 12 months, how often have you visited your local library?

➡ Please cross one box only ☒

- ☐ At least once a week
- ☐ Less often than once a week but at least once a month
- ☐ Less often than once a month but at least 3 or 4 times a year
- ☐ Twice in the last 12 months
- ☐ Once in the last 12 months
- ☐ Don't know

Q34 How satisfied or dissatisfied are you with the shops and retailers available in your local area?

➡ Please cross one box only ☒

- | | |
|---|-----------|
| ☐ Very satisfied | Go to Q35 |
| ☐ Fairly satisfied | |
| ☐ Neither satisfied nor dissatisfied | Go to Q37 |
| ☐ Fairly dissatisfied | Go to Q36 |
| ☐ Very dissatisfied | |
| ☐ There aren't any shops or retailers in my local area | Go to Q37 |

Q35 What are the reasons you are satisfied with the shops and retailers available in your local area?

➡ Please cross all that apply

- ☐ Easy to get to
- ☐ They have all the basic essentials I need
- ☐ There are a wide range of goods and services to choose from
- ☐ Reasonably priced
- ☐ Independent or locally run
- ☐ Some other reason (please write in)
- ☐ Don't know



If you answered Q35 please move on to Q37. Otherwise, please answer question Q36.

Q36 What are the reasons you are dissatisfied with the shops and retailers available in your local area?

➡ Please cross all that apply ☒

- ☐ Limited choice
- ☐ Shops keep closing down in my local area
- ☐ Too many chains and not enough independent shops or retailers
- ☐ Too many other types of business such as hairdressers and coffee bars
- ☐ Too many discount or charity shops
- ☐ Too expensive
- ☐ Difficult to get to
- ☐ Some other reason (please write in)
- ☐ Don't know

Q37 Which of the following issues are you most concerned about in your local area?

➡ Please cross up to three issues

- ☐ Crime
- ☐ Anti-social behaviour
- ☐ Housing affordability and supply
- ☐ Road quality, safety and traffic congestion
- ☐ Environment, pollution and air quality
- ☐ A decline in high street amenities
- ☐ Access to healthcare
- ☐ Lack of things to do
- ☐ Lack of a sense of community
- ☐ Availability of good jobs and employment
- ☐ Access to quality and affordable public transport
- ☐ Quality of education and schools
- ☐ None of these

Section 8: Volunteering

The next questions are about your involvement with groups, clubs or organisations.

Q38 Have you been involved with any of the following groups, clubs or organisations during the last 12 months?

That's anything you've taken part in, supported, or that you've helped in any way, either on your own or with others. Please exclude giving money or anything that was a requirement of your job or organised through your employer.

➡ Please cross all that apply ☒

- | | |
|--|--|
| ☐ Children's education or schools (for example, Parent Teacher Associations, School governor, supporting fairs and fundraising, helping in school, running pupils' clubs) | ☐ The environment, animals (for example, national organisations (such as Greenpeace, National Trust, RSPCA), local conservation groups, preservation societies) |
| ☐ Youth or children's activities (outside school) (for example, youth clubs, sports clubs, hobby or cultural groups for children) | ☐ Justice and Human Rights (for example, special constable, magistrate, legal advice centre, victim support, prison visiting or aftercare, justice and peace groups, community or race relations, LGBT groups, national organisations (such as Amnesty International)) |
| ☐ Education for adults (for example, attending or teaching classes, mentoring, cultural groups, Students Union, College governor) | ☐ Local community or neighbourhood groups (for example, Tenants' or Residents' Association, Neighbourhood Watch, community group, local pressure group) |
| ☐ Sport or exercise (taking part, coaching or going to watch) (for example, sports clubs or groups (such as football, swimming, fishing, golf, keep-fit, hiking), Supporter clubs) | ☐ Citizens' Groups (for example, Rotary Club, Lion's Club, Women's Institute (WI), Freemasons) |
| ☐ Religion (for example, attending a place of worship (church, chapel, mosque, temple, synagogue), attending faith-based groups, Saturday / Sunday school) | ☐ Hobbies, Recreation, Arts or Social clubs (for example, clubs or groups for the Arts (such as theatres, museums, amateur dramatics, orchestras), hobby or cultural groups (such as local history club, social club) |
| ☐ Politics (for example, membership of, or involvement with, political groups, serving as local councillor) | ☐ Trade union activity (for example, membership of, or involvement with, a trade union) |
| ☐ Older people (for example, involved with groups, clubs or organisations for older people, such as Age UK, pensioner's clubs, visiting, transporting or representing older people) | ☐ Some other group, club or organisation (Please describe the service rather than the name of the group, club or organisation) |
| ☐ Health, Disability and Social welfare (for example, medical research charities, hospital visiting, disability groups, social welfare (such as Oxfam, NSPCC, Samaritans, Citizens Advice Bureau), offering respite care, self-help groups (such as Alcoholics Anonymous)) | <div style="border: 1px solid black; height: 80px; width: 100%;"></div> |
| ☐ Safety, First Aid (for example, Red Cross, St. John Ambulance, Life Saving, RNLI, Mountain Rescue, helping after a disaster) | ☐ None of these ➡ Go to Section 9 |

Q39 In the last 12 months, have you given unpaid help to any of the groups, clubs or organisations you've just selected in any of the following ways?

➡ Please cross all that apply ☒

- ☐ Raising or handling money or taking part in sponsored events
- ☐ Leading a group or member of a committee
- ☐ Getting other people involved
- ☐ Organising or helping to run an activity or event
- ☐ Visiting people
- ☐ Befriending or mentoring people
- ☐ Giving advice, information or counselling
- ☐ Secretarial, admin or clerical work
- ☐ Providing transport or driving
- ☐ Representing
- ☐ Campaigning
- ☐ Other practical help (for example, helping out at school, shopping)
- ☐ Any other help
- ☐ None of these ➡ **Go to Section 9**

Q40 Over the last 12 months, how often have you helped these groups, clubs or organisations?

➡ Please cross one box only ☒

- ☐ At least once a week
- ☐ Less than once a week but at least once a month
- ☐ Less than once a month

Section 9: Unpaid help to other people

The next section asks about any unpaid help you **as an individual** may have given to other people, that is apart from any help given through a group, club or organisation. This could be help for a friend, neighbour or someone else **but not a relative**.

Q41 In the last 12 months, have you done any of these things, unpaid, for someone who was not a relative?

➡ Please cross all that apply ☒

- ☐ Keeping in touch with someone who has difficulty getting out and about (visiting in person, telephoning or e-mailing)
- ☐ Doing shopping, collecting pension or paying bills
- ☐ Cooking, cleaning, laundry, gardening or other routine household jobs
- ☐ Decorating, or doing any kind of home or car repairs
- ☐ Babysitting or caring for children
- ☐ Sitting with or providing personal care (for example, washing, dressing) for someone who is sick or frail
- ☐ Looking after a property or a pet for someone who is away
- ☐ Giving advice
- ☐ Writing letters or filling in forms
- ☐ Representing someone (for example, talking to a council department or to a doctor)
- ☐ Transporting or escorting someone (for example, to a hospital or on an outing)
- ☐ Some other form of unpaid help
- ☐ None of these ➡ **Go to Section 10**

Q42 Over the last 12 months, about how often have you done any of these things?

➡ Please cross one box only ☒

- ☐ At least once a week
- ☐ Less than once a week but at least once a month
- ☐ Less than once a month

Section 10: Attitudes to local area

For the next questions please think generally about your local area.

Q43 How attractive or unattractive is your local area?

➡ Please cross one box only ☒

- ☐ Very attractive
- ☐ Somewhat attractive
- ☐ Neither attractive not unattractive
- ☐ Somewhat unattractive
- ☐ Very unattractive

Q44 How much do you agree or disagree with the following statements?

➡ Please cross one box per row ☒

After you have crossed the last row, please go to the next question as directed

	Definitely agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Definitely disagree	Don't know
In five years' time I would like to still be living in my local area	☐	☐	☐	☐	☐	☐
I would recommend my local area to others as a good place to live	☐	☐	☐	☐	☐	☐
I am proud to live in my local area	☐	☐	☐	☐	☐	☐
	Go to Q45		Go to Q47	Go to Q46		Go to Q47

Q45 What are the main reasons you agree that 'I am proud to live in my local area'

➡ Please cross all that apply ☒

- ☐ There is a strong sense of community here
- ☐ It is a safe area to live in
- ☐ Because of the green and natural spaces here
- ☐ The people here are respectful and friendly
- ☐ It has good work or job opportunities
- ☐ It has lots of activities and fun things to do
- ☐ Because of the culture, heritage and history of the local area
- ☐ Because of the schools
- ☐ There are good transport links
- ☐ There is a good range of shops and local facilities
- ☐ Some other reason (please write in)

- ☐ No reason in particular



If you answered Q45 please move on to Q47.
Otherwise, please answer question Q46.

Q46 What are the main reasons you disagree that 'I am proud to live in my local area'

➡ Please cross all that apply ☒

- ☐ There is a lack of community here
- ☐ Safety concerns
- ☐ There is a lack of green and natural spaces here
- ☐ Some people here can be disrespectful or troublesome
- ☐ There is a lack of good work or job opportunities
- ☐ There is a lack of activities and fun things to do
- ☐ The area is run down
- ☐ The area lacks culture, history or heritage
- ☐ The schools are poor
- ☐ There is a lack of good transport links
- ☐ There is a lack of shops or local facilities
- ☐ Some other reason (please write in)

- ☐ No reason in particular

Q47 How satisfied or dissatisfied are you with the green and natural spaces in your local area?

➡ Please cross one box only ☒

- ☐ Very satisfied
- ☐ Fairly satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Fairly dissatisfied
- ☐ Very dissatisfied
- ☐ There are no green or natural spaces in my local area
- ☐ Don't know

Section 11: Local area involvement

The next questions are about getting involved in your local area.

Q48 To what extent do you agree or disagree with the following statement?

When people in this area get involved in their local community, they really can change the way that their area is run.

➡ Please cross one box only ☒

- ☐ Definitely agree
- ☐ Tend to agree
- ☐ Neither agree nor disagree
- ☐ Tend to disagree
- ☐ Definitely disagree

Q49 Have you been involved in any of the following activities in the last 12 months?

Please only include those activities that were unpaid. Please don't include anything where you signed a petition but took no further action.

➡ Please cross all that apply ☒

- ☐ Trying to set up a new service or amenity for local residents
- ☐ Trying to stop the closure of a service or amenity
- ☐ Trying to stop something else happening in my local area
- ☐ Running local services on a **voluntary** basis (for example, childcare, youth services, parks, community centres)
- ☐ Organising a community event (for example, a street party)
- ☐ Another local issue (please write in)

- ☐ None of these ➡ **Go to Section 12**

Q50 On how many occasions in the last 12 months have you spent time helping with any of these activities?

➡ Please cross one box only ☒

- ☐ On one occasion only
- ☐ On two or three occasions
- ☐ On four or five occasions
- ☐ More frequently

Section 12: Arts and culture

The following questions are about activities you may have done or events you may have attended in the last 12 months. Some questions refer to England and others to your local area so please read each question carefully.

Q51 In the last 12 months which of the following events have you attended in person in England?

Please don't include places or events you have attended through paid work, school or college or structured academic activities.

➡ Please cross all that apply ☒

- ☐ An exhibition of art, photography or sculptures
- ☐ A theatre play, drama, musical, pantomime, ballet or opera
- ☐ An event connected with literature, books, reading, poetry reading or writing
- ☐ A cinema screening of a film or movie
- ☐ A craft exhibition (not a crafts market; crafts include for example textiles, woodworking or ceramics)
- ☐ A live music event (for example, pop, jazz, electronic, choral, orchestra or folk)
- ☐ An arts festival and or carnival (for example, a food, craft or other cultural event)
- ☐ A street art event
- ☐ A live dance event (for example, contemporary, world, street or ballroom)
- ☐ A fashion show
- ☐ A comedy event
- ☐ An in-person esports contest or video game competition event
- ☐ Some other cultural event in England (write answer in the box)

- ☐ None of these ➡ **Go to Q53**

Q52 Over the last 12 months, how often have you taken part in arts and cultural activities, groups and events in your local area?

➡ Please cross one box only ☒

- ☐ At least once a week
- ☐ Less often than once a week but at least once a month
- ☐ Less often than once a month but at least 3 or 4 times a year
- ☐ Twice in the last 12 months
- ☐ Once in the last 12 months
- ☐ Not in the last 12 months
- ☐ Don't know

Q53 In the last 12 months, which of these things have you done in England either at home or away from home?

Please don't include paid work, school or college or structured academic activities.

➡ Please cross all that apply ☒

- ☐ Written stories, plays, or poetry
- ☐ Read books, graphic novels or magazines
- ☐ Written, practised or performed music
- ☐ Painting, drawing, printmaking, calligraphy, colouring
- ☐ Crafts (textile, sewing, ceramic, sculpting, carving, woodwork)
- ☐ Choreographed or performed a drama or dance routine
- ☐ Designed or programmed video games including on a smartphone or tablet
- ☐ Made films or videos including original video content and animations
- ☐ Photography as a hobby
- ☐ Read news in a national printed newspaper
- ☐ Read news in a local printed newspaper
- ☐ Other art or creative activities (write answer in the box)

- ☐ None of these

Q54 And in the last 12 months which of the following events have you watched online?
Please don't include anything you did through paid work, school or college or structured academic activities.

➡ Please cross all that apply ☒

- ☐ A live arts event including theatre, visual arts or literature
- ☐ A pre-recorded arts event including theatre, visual arts or literature
- ☐ A live music or dance event, watched as it was happening
- ☐ A pre-recorded music or dance event
- ☐ None of these

Q55 In the last 12 months which of the following historic places in England have you visited in person?

By historic we mean a place of exceptional cultural or heritage value.

Please don't include paid work, school or college or structured academic activities.

➡ Please cross all that apply ☒

- ☐ A city or town that you visited specifically for its historic nature
- ☐ A historic, non-religious building open to the public
- ☐ A historic place of worship attended as a visitor (not to worship)
- ☐ A park or garden open to the public with historic or artistic features
- ☐ A place connected with industrial history (such as an old factory, mine or railway)
- ☐ An ancient monument or archaeological site (such as a castle, fort, burial site)
- ☐ A site connected with sports visited for its heritage
- ☐ A site connected with maritime or underwater heritage (such as shipwrecks)
- ☐ A historic landscape or habitat (such as coastline, countryside)
- ☐ Some other heritage site or historic place (write answer in the box)

- ☐ None of these ➡ Go to Q57

Q56 Over the last 12 months, how often have you visited heritage sites and places of historic interest in your local area? For places of historic interest please only include places that you visited specifically for their historic nature.

➡ Please cross one box only ☒

- ☐ At least once a week
- ☐ Less often than once a week but at least once a month
- ☐ Less often than once a month but at least 3 or 4 times a year
- ☐ Twice in the last 12 months
- ☐ Once in the last 12 months
- ☐ Not in the last 12 months
- ☐ Don't know

Q57 In the last 12 months, which of these virtual or online activities have you done?

Please don't include paid work, school or college or structured academic activities.

➡ Please cross all that apply ☒

- ☐ Taken a virtual walking tour of a historic town or city, heritage site, castle or monument in England (not including drone flights)
- ☐ Researched my local history online
- ☐ Viewed documents from an archive in England online
- ☐ Engaged with text, image, audio, video, or animation, games, or podcast content from heritage sites in England
- ☐ None of these

Q58 In the last 12 months, have you visited a museum or gallery in person in England?
Please don't include direct employment within a museum or gallery.

➡ Please cross all that apply ☒

- ☐ Yes, I have visited a museum or gallery in my leisure time
- ☐ Yes, I have visited a museum or gallery as part of my school, college or structured academic activities
- ☐ No, I have not visited a museum or gallery

Go to
Q60

Q59 How often do you visit museums or galleries in your local area?

➡ Please cross one box only ☒

- ☐ At least once a week
- ☐ Less often than once a week but at least once a month
- ☐ Less often than once a month but at least 3 or 4 times a year
- ☐ Twice in the last 12 months
- ☐ Once in the last 12 months
- ☐ Not in the last 12 months
- ☐ Don't know

Q60 In the last 12 months, which of these virtual or online activities have you done?

Please don't include paid work, school or college or structured academic activities.

➡ Please cross all that apply ☒

- ☐ Taken a virtual tour of a museum or gallery in England
- ☐ Researched items from a museum or gallery collection in England online
- ☐ Engaged with text, image, audio, video, or animation, games, or podcast content from museums in England
- ☐ None of these

Q61 Are there opportunities to take part in sport teams, clubs or classes or exercise at sports facilities in your local area?

➡ Please cross one box only ☒

- ☐ Yes, lots
- ☐ Yes, some

Go to
Q62

- ☐ No, none
- ☐ Don't know

Go to
Q63

Q62 How often do you take part in sport teams, clubs or classes or exercise at sports facilities in your local area?

➡ Please cross one box only ☒

- ☐ At least once a week
- ☐ Less often than once a week but at least once a month
- ☐ Less often than once a month but at least 3 or 4 times a year
- ☐ Twice in the last 12 months
- ☐ Once in the last 12 months
- ☐ Not in the last 12 months
- ☐ Don't know

Q63 Thinking about local news. On average, how often do you watch, read or listen to local news? That is, TV or radio that covers local news or a local newspaper, in print or online.

➡ Please cross one box only ☒

- ☐ At least once every 2 weeks
- ☐ Once a month
- ☐ Less often
- ☐ Never
- ☐ I don't know of any local news providers

Section 13: Wellbeing

The next questions ask about your feelings on aspects of your life. They are included to help measure people's wellbeing and the information produced will not identify you or anyone in your household.

There are no right or wrong answers. For each of these questions please give an answer on a scale of 0 to 10, where 0 is 'not at all' and 10 is 'completely'.

Q64 Overall, how satisfied are you with your life nowadays?

➡ Please cross one box only ☒

Not at all
satisfied

Completely
satisfied

☐☐☐☐☐☐☐☐☐☐☐☐

0

1

2

3

4

5

6

7

8

9

10

Prefer not to
say

Q65 Overall, to what extent do you feel the things you do in your life are worthwhile?

➡ Please cross one box only ☒

Not at all
worthwhile

Completely
worthwhile

☐☐☐☐☐☐☐☐☐☐☐☐

0

1

2

3

4

5

6

7

8

9

10

Prefer not to
say

Q66 Overall, how happy did you feel yesterday?

➡ Please cross one box only ☒

Not at all
happy

Completely
happy

☐☐☐☐☐☐☐☐☐☐☐☐

0

1

2

3

4

5

6

7

8

9

10

Prefer not to
say

Q67 Overall, how anxious did you feel yesterday?

➡ Please cross one box only ☒

Not at all
anxious

Completely
anxious

☐☐☐☐☐☐☐☐☐☐☐☐

0

1

2

3

4

5

6

7

8

9

10

Prefer not to
say

Q68 How often do you feel that you lack companionship?

➡ Please cross one box only ☒

- ☐ Often
- ☐ Some of the time
- ☐ Hardly ever or never
- ☐ Prefer not to say

Q69 How often do you feel left out?

➡ Please cross one box only ☒

- ☐ Often
- ☐ Some of the time
- ☐ Hardly ever or never
- ☐ Prefer not to say

Q70 How often do you feel isolated from others?

➡ Please cross one box only ☒

- ☐ Often
- ☐ Some of the time
- ☐ Hardly ever or never
- ☐ Prefer not to say

Q71 How often do you feel lonely?

➡ Please cross one box only ☒

- ☐ Often or always
- ☐ Some of the time
- ☐ Occasionally
- ☐ Hardly ever
- ☐ Never
- ☐ Prefer not to say

Section 14: Anti-social behaviour

For the next questions please think generally about your local area.

Q72 Have you personally experienced or witnessed any sort of anti-social behaviour in your local area in the last 12 months?

Anti-social behaviour is any behaviour that causes people nuisance, annoyance, alarm or distress. This can include behaviours that are aggressive or intimidating or that impact upon a person's quality of life.

- ☐ Yes
- ☐ No

Q73 To what extent, if at all, is anti-social behaviour a problem in your local area?

➡ Please cross one box only ☒

- ☐ A very big problem
- ☐ A fairly big problem
- ☐ Not a very big problem
- ☐ Not a problem at all

Q74 Which, if any, of the following are a problem in your local area?

➡ Please cross all that apply ☒

- ☐ People hanging around or loitering
- ☐ Street drinking or drunken behaviour
- ☐ Vandalism, criminal damage or graffiti
- ☐ Inconsiderate behaviour such as using a football in inappropriate areas, cycling or skateboarding in pedestrian areas or misuse of fireworks.
- ☐ Loud music or other loud noise
- ☐ Drugs or evidence of drugs
- ☐ Public harassment, intimidation or abuse
- ☐ Litter or rubbish (including fly tipping) or dog fouling
- ☐ Nuisance neighbours
- ☐ Abandoned vehicles, speeding, revving engines
- ☐ People asking for money in public
- ☐ Sexual acts in public or sex work
- ☐ Problems with out of control or dangerous dogs
- ☐ Some other type of anti-social behaviour (please write in)
- ☐ None of these

Section 15: About you

The following questions are about you and your circumstances.

Q75 Do you or your household own or rent this accommodation?

➡ Please cross one box only ☒

- ☐ Owns outright
- ☐ Owns with a mortgage or loan
- ☐ Part-owns and part rents (shared ownership)
- ☐ Rents it (with or without housing benefit)
- ☐ Lives here rent-free

**Go to
Q77**

**Go to
Q76**

Q76 Who is your landlord?

➡ Please cross one box only ☒

- ☐ Housing association, housing co-operative, charitable trust, or registered social landlord
- ☐ Council or local authority
- ☐ Private landlord or letting agency
- ☐ Employer of a household member
- ☐ Relative or friend of a household member
- ☐ Other

Q77 Do you personally use the internet, either at home or anywhere else?

➡ Please cross one box only ☒

- ☐ Yes
- ☐ No

Q78 What is your ethnic group?

Choose one option that best describes your ethnic group or background.

➡ Please cross one box only ☒

White

- ☐ English or Welsh or Scottish or Northern Irish or British
- ☐ Irish
- ☐ Gypsy or Irish Traveller
- ☐ Any other White background

Mixed / Multiple ethnic groups

- ☐ White and Black Caribbean
- ☐ White and Black African
- ☐ White and Asian
- ☐ Any other mixed or multiple ethnic background

Asian / Asian British

- ☐ Indian
- ☐ Pakistani
- ☐ Bangladeshi
- ☐ Chinese
- ☐ Any other Asian background

Black / African / Caribbean / Black British

- ☐ African
- ☐ Caribbean
- ☐ Any other Black or African or Caribbean background

Other Ethnic Group

- ☐ Arab
- ☐ Any other ethnic group
- ☐ Don't know
- ☐ Prefer not to say



If you selected any 'other' ethnicity at Q78, please answer Q79. If not, go to Q80.

Q79 Please tell us your ethnic group

- ☐ Prefer not to say

Q80 Are you a citizen of any of the following?

Citizenship means you are entitled to a passport issued by that country

➡ Please cross all that apply ☒

- ☐ The United Kingdom (Great Britain and Northern Ireland)
- ☐ Republic of Ireland
- ☐ Any other member state of the European Union
- ☐ Any other country elsewhere in the world
- ☐ Don't know
- ☐ Prefer not to say

Q81 What is your religion?

➡ Please cross one box only ☒

- ☐ No religion
- ☐ Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
- ☐ Buddhist
- ☐ Hindu
- ☐ Jewish
- ☐ Muslim
- ☐ Sikh
- ☐ Any other religion (please write in)

- ☐ Don't know
- ☐ Prefer not to say

Q82 How is your health in general?

➡ Please cross one box only ☒

- ☐ Very good
- ☐ Good
- ☐ Fair
- ☐ Bad
- ☐ Very bad
- ☐ Prefer not to say

Q83 Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?

➡ Please cross one box only ☒

- ☐ Yes
- ☐ No
- ☐ Don't know
- ☐ Prefer not to say

Go to
Q85

Q84 Does your condition or illness reduce your ability to carry out day-to-day activities?

➡ Please cross one box only ☒

- ☐ Yes, a lot
- ☐ Yes, a little
- ☐ Not at all
- ☐ Prefer not to say

Q85 Which of the following options best describes how you think of yourself?

➡ Please cross one box only ☒

- ☐ Heterosexual or Straight
- ☐ Gay or Lesbian
- ☐ Bisexual
- ☐ Other
- ☐ Prefer not to say

Section 16: Work and employment

The next questions are about your work and employment

Q86 What is your current working status?

➡ Please cross one box only ☒

- ☐ Working full time (30+hours a week)
- ☐ Working part time (less than 30 hours a week)
- ☐ On government supported training
- ☐ Unemployed and available for work
- ☐ On maternity or paternity leave
- ☐ Retired and not working at all

Go to
Q87

- ☐ Full-time education at school, college or University

Go to
Q94

- ☐ Looking after home or family
- ☐ Long-term sick or disabled
- ☐ Doing something else

Go to
Q87

- ☐ Don't know
- ☐ Prefer not to say

Go to
Q94

Q87 Are you at present at school or 6th form college or enrolled on any full-time or part-time education course excluding leisure classes?

- ☐ Yes - full-time
- ☐ Yes - part-time
- ☐ No



If you **are currently** in full-time or part-time employment please go to Q88.

If you **are currently** on government supported training, on maternity/paternity leave, retired, in full-time education, or long-term sick or disabled, please go to Q94.

If neither of the above applies to you, please go to Q93.

Q88 In which of these places do you work in your current job?

If you have more than one job, please think about the main one.

➡ Please cross all that apply ☒

- ☐ At or from home
- ☐ At one or more workplaces, for example office, shop, hospital or school
- ☐ On the move, for example moving goods or carrying out services
- ☐ Somewhere else (please write in)



If you work at one or more fixed workplaces (e.g. office, shop, hospital or school), please go to Q89.

If you work on the move (e.g. moving goods or carrying out services) or somewhere else, but **not** at one or more fixed workplaces, please go to Q90.

If you **only** work at or from home, please go to Q91.

Q89 How far away from your home is your workplace?

If you have more than one workplace please think about the one you travel to most often.

➡ Please cross one box only ☒

- ☐ Within a 15-20 minute walk from my home
- ☐ Further away but still in my local area
- ☐ Not in my local area

Go to
Q92

Q90 How far away from your home do you usually travel when working?

➡ Please cross one box only ☒

- ☐ Within a 15-20 minute walk from my home
- ☐ Further away but still in my local area
- ☐ Not in my local area

Go to
Q92

Q91 How far away from your home is the company you work for based?

➡ Please cross one box only ☒

- ☐ Within a 15-20 minute walk from my home
- ☐ Further away but still in my local area
- ☐ Not in my local area

Go to
Q92

Q92 How many hours in total do you usually work in a week in your job?

Please include both paid and unpaid hours. If you have no usual hours, please give an average.

➡ Please cross one box only ☒

- | | |
|--------------------------------------|--------------------------------------|
| ☐ 0-10 hours | ☐ 41-50 hours |
| ☐ 11-20 hours | ☐ 50+ hours |
| ☐ 21-30 hours | ☐ Don't know |
| ☐ 31-40 hours | |

Q93 These are things which some people have said makes it difficult for them to find work. Which of the following statements apply to you?

➡ Please cross all that apply ☒

- ☐ There aren't many jobs where I live
- ☐ I haven't got the skills or qualifications I need to get a job or training place
- ☐ I don't know how to go about finding a job or training place
- ☐ There aren't enough available courses locally to me
- ☐ I haven't had enough advice or support to find a job or training place
- ☐ If I was in a job or studying, I would be worse off financially compared to now
- ☐ I would need to move away from my local area to find a job I would enjoy
- ☐ There are not any interesting job opportunities where I live
- ☐ There isn't enough public transport where I live for me to get to and from work
- ☐ Childcare is too expensive for me to work
- ☐ Not many of my friends are working or studying
- ☐ I haven't been able to find suitable childcare so I can work or study
- ☐ I'm not interested in getting a job or studying
- ☐ None of these

Q94 Which of the following educational qualifications do you have for which you received a certificate?

➡ Please cross all that apply ☒

Higher education

- ☐ Postgraduate degree (for example Master's or PhD)
- ☐ Undergraduate degree (for example a BA or BSc)
- ☐ Other Higher Education below degree level

AS, A level or equivalent

- ☐ 2 or more A levels, 4 or more AS levels
- ☐ 1 A level, 2-3 AS levels

NVQ or equivalent

- ☐ NVQ level 3, BTEC National, OND or ONC, City and Guilds Advance Craft
- ☐ NVQ level 2, BTEC General, City and Guilds Craft
- ☐ NVQ level 1

GCSEs or equivalent

- ☐ 5 or more GCSEs (A* to C, 1 to 9), O levels (passes) or CSEs (grade 1)
- ☐ Any other GCSEs, O levels or CSEs (any grades) or Basic Skills course

Other or no qualifications

- ☐ Any other qualification, equivalent unknown
- ☐ No qualifications
- ☐ Don't know



If you said 'No qualifications' or 'Don't know' at Q94, please continue with Q95. Otherwise skip to Section 17.

Q95 Do you have any professional, vocational or other work-related qualifications for which you received a certificate?

➡ Please cross one box only ☒

- ☐ Yes
- ☐ No
- ☐ Don't know
- ☐ Prefer not to say

Section 17: Income

The next questions are on income. This includes earnings from employment or self-employment, income from benefits and pensions, and income from other sources such as interest from savings.

It is important for us to collect this so we can understand how it influences people's experiences. Please remember that all the information collected is completely confidential and will only be used for the purposes of producing statistics.

Q96 Please can you tell us your personal total income before any deductions such as income tax or National Insurance. Please include income from earnings, self-employment, benefits, pensions, and interest from savings.

➡ Please give one amount, either weekly, monthly/every four weeks or annually depending on which is easiest

Weekly

£	£	£	£	£	£	.	P	P
---	---	---	---	---	---	---	---	---

Monthly/Every four weeks

£	£	£	£	£	£	£	.	P	P
---	---	---	---	---	---	---	---	---	---

Annually

£	£	£	£	£	£	£	£	.	P	P
---	---	---	---	---	---	---	---	---	---	---

☐ Don't know

☐ Prefer not to say

Q97 Which of these statements best describes your current financial situation?

➡ Please cross one box only ☒

☐ I am saving a lot

☐ I am running into debt

☐ I am saving a little

☐ Don't know

☐ I am just manging to make ends meet

☐ Prefer not to say

☐ I am having to draw on savings

Q98 Next a question about how you feel about your life. Overall, how satisfied or dissatisfied are you with each of the following...

➡ Please cross one box per row ☒

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Prefer not to say	Not applicable
Your income	☐	☐	☐	☐	☐	☐	☐	☐
Your job	☐	☐	☐	☐	☐	☐	☐	☐
Your health	☐	☐	☐	☐	☐	☐	☐	☐

Section 18: Future research

Q99 This survey is conducted by Verian, an independent social research organisation. We may like to contact you again to help with other connected research for the Government or a charity. Would you be willing for us to contact you within the next two years?

This will involve us keeping a secure record of your name, address, and one or both of your email address and telephone number for two years, after which they will be destroyed. Your contact details will only be used for valid research purposes. If you agree to be recontacted, you are giving your permission to discuss taking part in connected research within the next two years. You are not agreeing to take part in any research.

- ☐ Yes – I agree to be recontacted about connected research
- ☐ No – I do not agree to be recontacted about connected research

Q100 If follow-up research related to this survey were carried out by the Government or a charity, would you be happy for Verian to securely share your survey responses linked to your name and contact details with another research organisation so they can contact you within the next two years?

This means:

- Verian will securely store your name, address, email and/or phone number for up to two years.
- Your contact details and survey responses will only be shared for valid research purposes.
- You're agreeing to be contacted, not to take part in any research yet.

- ☐ Yes – I agree to my linked survey responses and contact details being shared
- ☐ No – I do not agree

Q101 If you answered 'yes' at Q99 or Q100, please enter your telephone number, this may be used to contact you to ask questions about this study or invite you to take part in follow up research.

Please do not include spaces.

Telephone number:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Q102 If you answered 'yes' at Q99 or Q100, please enter your email address, this may be used to contact you to ask questions about this study or invite you to take part in follow up research.

Email address:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Q103 As a thank you for returning a completed version of this questionnaire, a £10 shopping voucher will be posted to your address within 21 days.

In order for us to address the voucher to you personally, please enter your title, first name and surname in the boxes below. Your contact details will also be used if you agree to be recontacted.

Title

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

First name

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Last name

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Q104 The Community and Engagement Survey is conducted on behalf of the Government. The quality of data is very important so please confirm below that all your answers were given honestly and represent your own personal views.

I confirm that I answered the questions as accurately as possible and that the answers reflect my own personal views.

- ☐ Yes, all my answers were given honestly and represent my own personal views
☐ No

D	D	M	M	Y	Y
---	---	---	---	---	---

Today's date

**Thank you for completing the questionnaire.
Please return it to us in the envelope provided.**

Some survey questions may have touched on sensitive or upsetting topics. If you feel upset about any of the topics covered, we want to ensure you have access to organisations that can offer support and someone to talk to if needed.

See <https://www.cesurvey.dcms.gov.uk/support> for a list of organisations and resources for support.