



# Local Land Charges news

## July 2026

**The latest information about the Local Land Charges (LLC) Programme.**

### **In this edition**

- Recent migrations to live service
- Gwynedd Council goes live using Idox Cloud
- Supporting you in live service
- How collaboration shapes the Local Land Charges Programme
- Help us to improve our GOV.UK pages
- Last chance! Register now for our originating authority webinar
- Save the date for our regional workshops in November
- Upcoming events
- The LLC Register cost savings
- Useful links



# Recent migrations to live service

**One local authority successfully migrated onto the Local Land Charges Register in June.**

**Hyndburn Borough Council**  
15 June 2026

Migrated local authorities are listed alphabetically on [GOV.UK](https://www.gov.uk)



# Gwynedd Council goes live using Idox Cloud

**Gwynedd Council has made history as the first local authority in Wales to go live on the Local Land Charges (LLC) Register using Idox's Cloud. This marks a significant milestone in HM Land Registry's (HMLR's) effort to centralise LLC services across England and Wales.**

As part of the HMLR migration rollout, local authorities (LAs) can work with a range of contracted suppliers. They provide the technical integration that securely connects local authority systems to the LLC Register. Idox is one of a number of approved suppliers supporting LAs, offering application programming interface (API) integration and data extraction services.

Gwynedd Council used Idox Cloud for planning, building control, local land charges and licensing and successfully went live on 12 May 2026. The secure cloud infrastructure means officers no longer need to review data in one system and re-enter it into the HMLR website. The Idox Cloud API now keeps data synchronised between Gwynedd's

back-office platform and the central register. This approach reduces administration time and minimises the risk of human error.

Tim Jones, Account Manager at Idox, said: **"Gwynedd has moved away from a manual process to a fully automated service, that saves time and supports compliance with national requirements."**

Gwynedd's go-live marks an important step in the wider rollout of the LLC Register. It clearly demonstrates what can be achieved with the right technology and expertise. With more LAs set to migrate in the coming months, LAs are encouraged to explore the technical options available through their own software providers.



# Supporting you in live service

**Migrating your local land charges (LLC) data onto HM Land Registry's (HMLR) LLC Register is a significant milestone – one that does not have to be daunting. From the moment you approach go-live, the Service Performance Integration (SPI) team will be there to help and support your team.**

Here is what you can expect:

## **1. A smooth handover process**

We know that transitions can feel uncertain, which is why we plan the handover carefully with you. A formal handover meeting takes place just before or during the serve notice period to confirm your move into live service. You will meet your dedicated HMLR Relationship Manager who will be your main point of contact. They will help with data queries, process issues and answer any questions about your organisation's performance. They will work with you throughout live service to improve your data quality and safeguard your services.

## **2. Training tailored to your team**

We make sure your staff are confident and ready before you go live. The SPI team delivers hands-on training sessions for HMLR systems, working with you to schedule them at a time that suits your organisation. Your Relationship Manager will walk you through how to add, vary and cancel charges using the HMLR Maintain system. We can provide training and useful resources to make sure your whole team feels equipped to maintain the LLC Register accurately and confidently.

## **3. A Memorandum of Understanding to support internal working**

We provide a template Memorandum of Understanding (MOU) to help you formalise working arrangements between your LLC team and internal council departments. The MOU sets out clear timeframes and responsibilities for registering charges so that your LLC data stays accurate and up to date. It also helps protect your council from compensation liability by making sure all departments understand their

obligations. Getting this in place early helps everything run smoothly from day one.

## **4. Quarterly performance reports to help you improve**

The SPI team issues quarterly performance reports to every live local authority. These reports provide a clear picture of how effectively your LLC data is being maintained on the central register. The report covers time taken to register charges, accuracy of charge entries, search volumes and trends over the quarter. Results are presented in red and green to indicate where things are going well and where there may be room for improvement. These reports are not designed to scrutinise performance. They are a practical tool to help you track progress, identify patterns and maintain high standards for your customers.

In one instance, a sample of a local authority's financial charges were reviewed, and we found that 10 entries were registered a year late. Each charge averaged at £50,000 in value.



Had a homeowner sold their property before registration, the local authority would have faced significant financial loss. In total, over half a million pounds was at risk. By identifying the issue, we helped them fix their process, protected their finances and improved their data quality.

## 5. Recognising excellence

We believe in celebrating the hard work that goes into maintaining a high-quality register. Each year, HMLR judges the Land Data Award for Best Performing Migrated Local Authority. To be considered, a local authority must have been live for at least six months. The award is based on two key measures: the time taken to register a charge and the accuracy of charge entries. In addition to the annual award, certificates of recognition are also presented to local authorities who have excelled in specific areas.

Recognition does not stop there. Your quarterly performance report includes a colour grading of gold, silver or bronze, calculated from your overall

data quality scores. Achieving gold status is something to be proud of. It means your LLC data is accurate, up to date and performing at the highest level. To celebrate this, gold-rated local authorities receive a banner to display on their website, email communications and other channels. It is a visible signal to your customers that they can trust the data they receive from your council. In addition, their status is published on [GOV.UK](https://www.gov.uk).

The progress made by local authorities deserves to be recognised, and we want to make sure your customers know it too.

In this [YouTube video](#) Nick Boddington, SPI Team Leader talks more about life after local land charges migration and how you'll be supported going forward.



# How collaboration shapes the Local Land Charges Programme

From the very beginning of the Local Land Charges (LLC) Programme, collaboration has been fundamental to everything we do. Transforming a service relied on by thousands of people across the property market is not something HM Land Registry (HMLR) can achieve alone. It requires open dialogue, shared ambition and genuine partnership with the people who use and depend on the service every day.

Three important stakeholders in this work are the Council of Property Search Organisations (**CoPSO**), The Association of Independent Personal Search Agents (**IPSA**) and the Digital Property Market Steering Group (**DPMSG**). They play a distinct and important role in helping us build a service for the future of the property market.

## Why this matters

Buying a home or commercial property is one of the most significant transactions most people will make. Often the process is more complex, slower and more stressful than it needs to be. Digital transformation done collaboratively has the power to change that.

By staying close to the search industry, the conveyancing community and the wider property sector, we will ensure the LLC Programme delivers lasting value for everyone.



## Working together with CoPSO and IPSA

Search companies and agents have played an important role since the LLC Programme began. Their input has helped shape a digital service that works for the modern property market. CoPSO and IPSA gives us a direct line to the professionals who interact with LLC data most regularly. Their members are not just users but experts whose practical, day-to-day experience helps us understand what works and where we need to improve. Their annual events always offer a valuable opportunity to speak directly with members.

This year's CoPSO conference welcomed over 100 attendees. Members shared practical feedback on how they use the [LLC search service](#) and the changes they would like to see.

Representatives from the LLC stakeholder, innovation and live service teams attended with the LLC Programme Director Mark Kelso.



[◀ back to contents](#)

This gave attendees direct access to the people driving the programme forward, with the teams able to answer questions and discuss every aspect of the programme on the spot.

The annual IPSA members event took place on 6 July 2026. It gave us the opportunity to update members and key industry suppliers on our progress towards completing the LLC Programme by 2028. We shared the findings and recommendations from the 10-month Ministry of Housing Communities and Local Government property data pilot, thanking the organisations that took part in this work.

The IPSA executive committee remains fully committed to transforming local land charges. They are excited to be part of this journey to improve the home buying and selling process.

If you work in the search industry, we encourage you to get involved and attend an event next year. It is your chance to hear directly from the LLC team and help shape what comes next.



## Our involvement with Digital Property Market Steering Group

The LLC Programme plays an active role in the broader digital transformation of the property market through DPMSG. DPMSG brings together a coalition of government and industry partners united by a shared vision: a property market that is secure, transparent, customer-friendly and fully digital.

As a founding member of DPMSG, HMLR is committed to helping create a more digital, transparent and customer friendly property market. The LLC Programme plays a central role in that ambition. By migrating LLC data to a single, instantly available digital register we are helping to make upfront property information readily available to everyone. That directly supports DPMSG's core focus on removing barriers to digital adoption and improving the experience for consumers and professionals.



# Help us to improve our GOV.UK pages

**Have your say!**

**We want to make our GOV.UK pages easier for you to use. Please take a few minutes to complete a short multiple-choice survey and tell us whether you can find the information you need quickly.**

**Complete our short survey.**

Your feedback will help us to make the improvements that benefit you. All answers will remain anonymous.

Thank you for helping us to improve our service for you.



# Last chance! Register now for our originating authority webinar

**This is your final opportunity to sign up for our originating authority webinar on Tuesday 21 July. This webinar is specifically for national parks, county councils and other originating authorities who are going through migration or have not yet begun.**

**Don't miss out and [register now](#)**

The webinar will provide you with the knowledge and support needed to prepare effectively and work collaboratively with local authorities.

Representatives from the HM Land Registry's local land charges team will cover latest programme updates, legal responsibilities, data quality, preparing for live service and answer your questions.

Hans Bray, Senior Planning Technician from Surrey County Council will also join us and share his personal top tips and insights from his migration experience.



Shutterstock/PeopleImages

# Save the date for our regional workshops in November

**Join us for our upcoming regional workshops this November. We now have confirmed two dates and locations:**

**12 November 2026** – Leeds

**19 November 2026** – London

These workshops are designed for local authorities and originating authorities yet to complete migration. You will learn from subject experts, connect with peers, and speak directly with local land charges teams. With key programme milestones approaching, now is the time to get your migration on track. We would love to see you there.

Feedback from previous events speaks for itself:

**"The whole day was valuable. I have taken away lots of useful pointers and feel confident and excited to begin our migration journey."**

We want the agenda to work for you. If there is a topic or challenge you would like addressed, email [llcproject@landregistry.gov.uk](mailto:llcproject@landregistry.gov.uk) and we will incorporate it into the agenda.

**Venue details, the agenda timetable, and registration links will be shared shortly.**



# Upcoming events

Members of the Local Land Charges Programme will be attending a series of events in the coming months, and we would love to see you there.

These events offer you an opportunity to meet the team and have your questions answered. You can view the full list of events below:

| Event                                         | Date              | Location   |
|-----------------------------------------------|-------------------|------------|
| Property Developer Show                       | 9 September 2026  | Manchester |
| <u>Propertymark Welsh National Conference</u> | 10 September 2026 | Newport    |
| Propertymark Regional Conference              | 15 September 2026 | Manchester |
| <u>A Conveyancing Law Update</u>              | 22 September 2026 | Liverpool  |
| <u>Propertymark Regional Conference</u>       | 24 September 2026 | Birmingham |
| <u>Propertymark Regional Conference</u>       | 1 October 2026    | Harrogate  |
| <u>A Conveyancing Law Update</u>              | 13 October 2026   | Derby      |
| <u>Propertymark Regional Conference</u>       | 13 October 2026   | Sussex     |
| <u>A Conveyancing Law Update</u>              | 15 October 2026   | York       |
| <u>A Conveyancing Law Update</u>              | 21 October 2026   | London     |
| <u>A Commercial Property Update</u>           | 22 October 2026   | London     |

# The LLC Register cost savings

Since it launched in 2018, the LLC Register has

- saved customers over **£4.6 million** in search fees
- saved users an average of **12.6 days** to obtain an LLC search result
- migrated more than **9.6 million** charges from **158 local authorities** to the register.



Figures accurate up to the end of June 2026

[◀ back to contents](#)

# The national LLC Register – total number of searches

Since July 2018,  
we have recorded

**445,077** official  
searches

**2,050,093** personal (free)  
searches

**2,495,170** total searches  
of the register

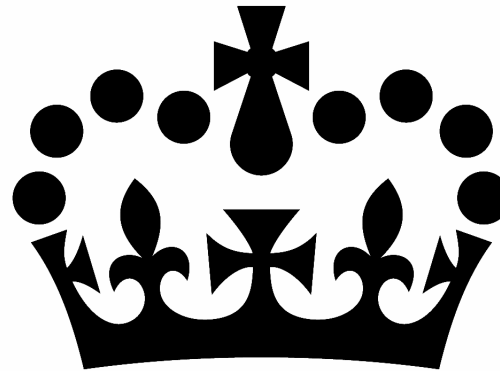
Search figures accurate up to the end of June 2026

# Useful links

- We have numerous [case studies](#) with top tips from previously migrated local authorities.
- The [Local Land Charges Programme](#) page has a list of local authorities who have migrated their data to the LLC Register and further details about the programme.
- [Migrating your local land charges service](#) provides all the migration information local authorities need.
- [Practice guide 79: Local Land Charges](#) explains how to change the register, obtain searches and the compensation protocol for LAs in live service.
- To access the LLC Register, you can [search for local land charges on land and property](#). Business customers can also access it through their portal accounts or Business Gateway.

The [local land charges news](#) page will keep you updated on:

- important updates
- monthly newsletters
- case studies
- blogs
- webinars



GOV.UK