



HM Prison &  
Probation Service



Youth  
Custody  
Service

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His Majesty's Prison and Probation Service  
Youth Custody Service  
Executive Director  
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29 June 2026

Dear Charlie,

### **HMIP report on an Independent Review of Progress at HMYOI Feltham A between 26 - 28 May 2026**

Thank you for your Independent Review of Progress report at HMYOI Feltham A, whereby you followed up on seven concerns and three Ofsted themes from your most recent inspection in May/June 2025.

I am encouraged to note that you found reasonable progress made across one priority concern and two Ofsted themes and note the following:

- The amount of use of force used against children had reduced, outstanding statements had reduced considerably, and body worn camera usage had improved.
- Leaders had broadened the array of vocational training courses they offered and there were sufficient activity spaces for all children to undertake vocational training.
- A reading culture had been promoted well, and initiatives were in place to support children to read during lesson time.

In respect of the six priority/key concerns and one Ofsted theme where you found insufficient or no meaningful progress, I can confirm that the IRP findings have been carefully considered and steps will be taken to address them as appropriate. These will include the following:

- Incentives such as dine out and self-cook facilities already embedded on some wings, will be introduced onto all residential wings. The new incentives policy will also be embedded throughout the site.
- In accordance with year 2 of the roadmap for effective practice, we will continue our sustained focus on workforce stability, regime delivery and improving children's access to education, purposeful activity and resettlement support. The focus on staff sickness and upskilling of line managers will also continue.
- Planned opening of the new healthcare centre in the Autumn, that will assist attendance at appointments and access to planned support and interventions.
- Over-recruitment of Youth Justice Workers will be considered to compensate for the Custodial Manager vacancies and the gaps that are left due to temporary promotions.

- The quality of weekly welfare checks entries has improved, with further work planned to upskill staff in welfare checks and ensure that record keeping is aligned with this.
- Increasing the number of education hours children receive through embedding improvements in timeliness and appropriate challenge of refusals. In addition, the prison is looking at funding opportunities to support additional vocational pathways.

The Governor, with the support of the Deputy Director YCS Operations, will continue to progress the full action plan covering all the original priority/key concerns.

Whilst I acknowledge that there is still much work to be carried out at Feltham, I am encouraged that progress is being made and that our monitoring of the prison is in line with your findings.

Yours sincerely

Alison Clarke  
Executive Director, Youth Custody Service

CC: James McEwen - Director General CEO HMPPS  
Michelle Jarman-Howe – Interim Director General of Prisons HMPPS