

# **The Timms Review of Personal Independence Payment: Interim Report**

**Annex C**

# Theme 1 - Role and purpose of PIP

- the role of PIP in enabling disabled people and those with long-term conditions to live independently and fully participate in society (from the Terms of Reference)
- what role the assessment could and should play in unlocking wider support to better achieve higher living standards and greater independence (from the Terms of Reference)
- the extent to which the purpose of PIP is understood
- what it means to live independently and what this means for PIP
- the role of PIP in enabling and supporting people to do meaningful activity, including employment
- factors that affect the extra costs faced by disabled people
- perceptions of PIP in society and how this affects people's interactions with PIP
- wider vision and ambitions for PIP and disabled people

# Theme 2 - Eligibility, fairness and equity in the award of PIP

- the assessment criteria for both Mobility and Daily Living elements of PIP –including activities, descriptors and associated points – and whether these effectively capture the impact of long-term health conditions and disability in the modern world (from the Terms of Reference)
- whether any other evidence should be considered alongside the functional assessment to fairly reflect the impact of living with a long-term health condition or disability (from the Terms of Reference)
- how the PIP assessment could provide fair access to the right support at the right level across the benefits system (from the Terms of Reference)
- PIP's interactions with other forms of support, and how it may be used to cover gaps in wider support
- the use of evidence in making PIP award decisions
- the additional barriers people, such as those with protected characteristics, from different socio-economic groups, or in different locations, may face
- provisions for people with fluctuating, multiple and episodic conditions
- the use of technology in the evidence gathering process

# Theme 3 - Experience of claiming PIP

- customer trust in the process
- the assessment process and experience
- equity and inclusion in the process
- the public's perception and trust in the PIP system
- communication and accessibility
- professionals' training and skills
- reasonable adjustments throughout the claim process
- use of external assessment providers
- the award review process
- the appeals process
- the role of technology, including the potential use of AI, in the process

# Theme 4 - Changing context and the impact on PIP

- the factors contributing to increased disability prevalence in society including different conditions, ages, people, and terminal illness
- the impact of changes in wider society on disability prevalence and the rising number of PIP claimants
- the impact of changes in the workplace and labour market
- the flexibility of PIP to adapt to future changes in disability and society
- adapting to the future abolition of the Work Capability Assessment (WCA) and other changes to benefits
- how PIP can remain within fixed financial limits