

Ian Gargan
Chief Executive
PHIN

From: Geoff Steadman
Senior Director, Markets

2 July 2026

Dear Ian,

Private Healthcare Market Investigation Order 2014 – Gold milestone

In 2014, the Competition and Markets Authority (CMA) published its [final report](#) following a market investigation on private healthcare. The CMA found that there was a lack of information available to patients on consultant fees and on the performance of consultants and private hospitals. This in turn prevented patients from exercising effective choice in selecting the consultant or private healthcare facilities at which to be treated. In response, the CMA introduced the [Private Healthcare Market Investigation Order 2014](#) (Order). Articles 21 and 22 of the Order require private hospitals to submit performance data and consultants to submit their fee data to the Private Healthcare Information Network (PHIN) for publication on PHIN's website.

The CMA is happy to confirm that the Gold milestone has been achieved by PHIN, meaning that private hospitals and consultants are complying with the transparency provisions of the Order.

The CMA's work with PHIN and many stakeholders – across the private sector and the NHS – ensures that patients have access to important information about hospital and consultant performance and consultant fees, enabling them to choose the hospital and consultant that best meets their needs.

Patients are accessing the PHIN website in increasing numbers – in 2025, there were more than half a million unique users of the PHIN website. This compares favourably to the number of admissions to private hospitals in the same period (around 953,000).

The PHIN website is also providing another route for consultants to offer their expertise to patients. In 2025, there were 57,000 contacts from patients to consultants through the PHIN website.

We congratulate PHIN's Board, team and membership, as well as the hospitals and consultants who are submitting record levels of data to PHIN to achieve the objectives of the Order, on this significant achievement.

Ensuring compliance with the Order remains a priority for the CMA and we look forward to working closely with PHIN, its members and the sector to ensure patients continue to make informed choices about their healthcare.

Yours sincerely

Geoff Steadman

Senior Director, Markets