



Ministry
of Defence

The LGBT Financial Recognition Scheme - Application Status



10 June 2026
Version 4

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Ministry of Defence Main Building illuminated with rainbow colours

Introduction

The LGBT Financial Recognition Scheme intends to keep applicants up to date with the progress of their applicant.

This document consists of five parts:

- Part 1: Application Status Table - which shows the status application with an explanation.
- Part 2: How to find the Status of my Application (Online Applicants).
- Part 3: How to find the Status of my Application (Hard Copy Applicants/Offline Applicants).
- Part 4: Autogenerated Update Emails from the FRS to Applicants.
- Part 5: The FRS App – Functions and Features.

This document should be read in conjunction with the latest version of the LGBT FRS Scheme Rules.

Closure of the Scheme: The LGBT Financial Recognition Scheme will stop accepting applications on 12 December 2026 at 2359 hrs.

Publication

This is version 4.0 of the guidance which was published on 1 May 2026. This document will be kept up to date. Amendments to subsequent versions will be made in the table below.

Version	Date	Title	Summary of change
1.0	13 May 25	Initial issue of document.	N/A
2.0	8 Aug 2025	New Parts 4 and 5 included.	
3.0	13 Nov 2025	Updates to Part 1 - Application Status Table.	Inclusion of Appeal Board process.
	13 Nov 2025	Updates to Part 5 – The FRS App – Functions and Features.	Inclusion of Appeal Board process.
4.0	31 May 2026	Part 1 – Application Status Table. Insertion of missing DD status.	Page 4: Insertion of missing “DD Payment Processing Phase2 status.

		Part 1 – Application Status Table. Removal of Status Type.	Page 5: Removal of “Intention to Raise an Appeal Request – DD Payment”. Status obsolete.
		Part 1 – Application Status Table. Removal of Status Type.	Page 5: Removal of “Intention to Raise an Appeal Request – Impact Payment”. Status obsolete.
		Part 1 – Application Status Table. “Other” Status Type.	Pages 7 and 8: Amendment to wording to align with Scheme Rules v6 and for clarification.
		Part 5 – The FRS App – Functions and Features.	Page 25: Amendment to text box.
		Part 5 – The FRS App – Functions and Features.	Page 26: New text boxes for clarification.
		Part 5 – The FRS App – Functions and Features.	Page 27: New text box for clarification.
		Part 5 – The FRS App – Functions and Features.	Page 28: New screen shot.
		Part 5 – The FRS App – Functions and Features.	Pages 36 and 37: New section: All Actions Complete Status.

A Document Control table, showing version history and the progress of the document.

Part 1 – Application Status Table

An application status table, showing the status with which an LGBT Financial Recognition Scheme and an explanation.

Status of Application	Explanation
Initial Application Check	
Initial Application Check Phase	This phase starts 2 weeks after the submission of the application, when the application is locked down for changes. An applicant can only make minor amendments to their application (such as changes to personal details).
Starting Initial Application Check	This phase checks the application to confirm the identity of the applicant and confirm that the evidence supplied is in a readable format. This phase also includes the call for MOD archived Service records and where necessary, MOD held medical documents (where consent has been given). The phase concludes with the creation of the case file for the applicant.
Initial Application Check – Awaiting Information from Applicant	During the initial application check, the check will be paused should the Scheme reach out to the applicant for information or further evidence required to complete the initial application check.
Initial Application Check - Passed or Initial Application Check - Not Served During the Ban	
Dismissed or Discharged (DD) Payment	
DD Payment Processing Phase	Case awaiting DD eligibility check to commence.
DD Payment Application – Eligibility Check Phase	Post the Initial Application Check Phase, a DD eligibility check is undertaken. Applicants will be informed in writing when there has been a status change to their application.
DD Payment Application – Awaiting Information from Applicant	During the DD Payment Eligibility Check Phase, the eligibility check will be paused <u>should</u> the Scheme reach out to the applicant for information or further

	evidence required to complete the DD Payment Eligibility Check Phase.
DD Decision Letter Issued – Awaiting Response from Applicant	For successful applicants for a DD payment, a DD Decision letter is issued. This invites the applicant to accept the DD payment and confirm their bank account details. The Scheme will pause for the applicant to respond.
DD Payment - Decision Accepted	The applicant has replied to the Scheme, accepted the FR Payment and has confirmed the bank account details which they wish the payment to be made to.
DD Payment – Payment Action Taken	The Scheme has initiated the action for the FR payment to be made to the applicant. Payment should be received within 30 working days.
Impact Payment	
Preparing Case for Independent Panel	The Independent Panel (IP) Secretariat are preparing the casefile for review by the Independent Panel. Applicants will be informed in writing when there has been a status change to their application.
Preparing Case for Independent Panel - Awaiting Information from Applicant	During the preparation phase, the process will be paused <u>should</u> the Scheme reach out to the applicant for information or further evidence.
Application Booked to an IP Sitting	The IP Secretariat has booked the case file into an IP Sitting date. This date still could be subject to change. Impact Payment Determination Outcome letters should be issued within 30 working days of the IP sitting date.
Impact Payment Determination Outcome Letter issued – Awaiting Response from Applicant	The IP have made their determination and have issued an Impact Payment Determination Outcome letter which has been sent to the applicant. The Scheme will pause for the applicant to respond.
Impact Payment Determination Outcome accepted	The applicant has replied to the Scheme, accepted the FR Payment and has confirmed the bank account details which they wish the payment to be made to.
Impact Payment – Payment Action Taken	The Scheme has initiated the action for the FR payment to be made to the

	applicant. Payment should be received within 30 working days.
Appeals	
Appeal Request Submitted	The applicant has raised an Appeal Request to the Scheme.
Appeal Request Accepted	The Appeal Request is confirmed as meeting one or more of the Appeal criteria.
Appeal Request Not Accepted	The Appeal Request is confirmed as not having met at least one of the Appeal criteria. See the Scheme Rules on guidance on next steps if an Appeal Request has not met the Appeal criteria.
Appeal Request Booked to an Appeal Board Sitting Date	The Appeal Board (AB) Secretariat has booked the case file into an AB Sitting date. The date when the AB will sit to review the Appeal Request will be notified to the applicant. The Appeal Judgement Letter should be issued within 30 working days of the AB sitting date.
AB Judgment Letter Issued	The AB has made its determination and have issued an AB Judgment letter to the applicant. This judgement will either uphold the original decision/determination or decide a new judgement.
Decision Superseded by Appeal Board Judgement	The AB has issued a new judgement which supersedes the original decision or determination, the details can be found in the AB Judgement Letter. In order for the FRS to make the FR Payment, the applicant has to accept the New Appeal Board judgement.
Decision Upheld by Appeal Board Judgement	The AB has upheld original DD decision or IP determination. The AB Judgement Letter will contain the reasoning behind the AB judgement. The applicant will revert to the original DD decision or IP determination. Where the DD decision or IP determination offered an FR payment amount, the applicant will need to accept the original DD decision or IP determination before a payment can be processed. Where no FR payment amount was offered, there is no further action for the applicant to take.

New AB Judgment Accepted by the Applicant	The applicant has accepted the new AB judgment as detailed in the AB Judgment Letter.
New AB Judgment – Payment Action	The Scheme has initiated the action for the new AB judgement payment to be made to the applicant. Payment should be received within 30 working days.
Other	
2 Month Review Point - Hold Notice Given	If an applicant, or their legal representative has failed to respond to a request or communication from the FR Scheme for a period of 2 months , the LGBT FR Scheme will, where possible, notify the applicant (or legal representative, or point of contact for a deceased’s estate) in writing that the application is being placed on hold and no further processing will take place until a response has been received.
4 Month Review Point - Consideration of Placing the Application on Permanent Hold.	Following on from the above, at the 4 month point the LGBT FR Scheme will, where possible, notify the applicant (or legal representative, or point of contact for a deceased’s estate) in writing to advise that the application will be placed on permanent hold if within the next 2 months a response is not received. The application will continue to be on hold , and no further processing will take place until a response has been received.
Permanent Hold	Following on from the above, at the 6 month point the LGBT FR Scheme will, where possible, notify the applicant (or legal representative, or point of contact for a deceased’s estate) in writing to advise that due to no contact being made within the last 6 months the application has been placed on permanent suspension and will not be processed any further by the Scheme. Note: On closure of the application window (12 December 2026 at 2359 hrs), the LGBT FR Scheme will, where possible, notify any applicant (or legal

	<p>representative, or point of contact for a deceased's estate) whose application is on hold or suspended, that if no response is received within a further 2 months, the application will be reviewed and permanently closed, regardless of where it is in the suspension process.</p> <p>Before the end of December 2026, the LGBT FR Scheme will, where possible, notify any applicant (or legal representative, or point of contact for a deceased's estate) that has an action outstanding but whose application is not on hold or suspended, that if no response is received within a further 2 months, the application will be reviewed and permanently closed.</p> <p>Where an applicant is sent a written request or communication by the LGBT FR Scheme after the application window has closed (12 December 2026 at 2359 hrs), and the applicant fails to provide the information the FR Scheme has requested, or fails to respond to a request from the FR Scheme (including responses to decision letters or determination outcome letters) within 2 months from the date of the request or communication, the application will be reviewed and permanently closed, without being placed on hold.</p>
All FRS actions complete.	All actions with respect to the application for FR payment(s) have been completed.

Application Status Table for LGBT Financial Recognition applications, showing the status of the application and an explanation. Table is split into five sections: Initial Application Check, Dismissed or Discharged (DD) Payment, Impact Payment, Appeal and Other.

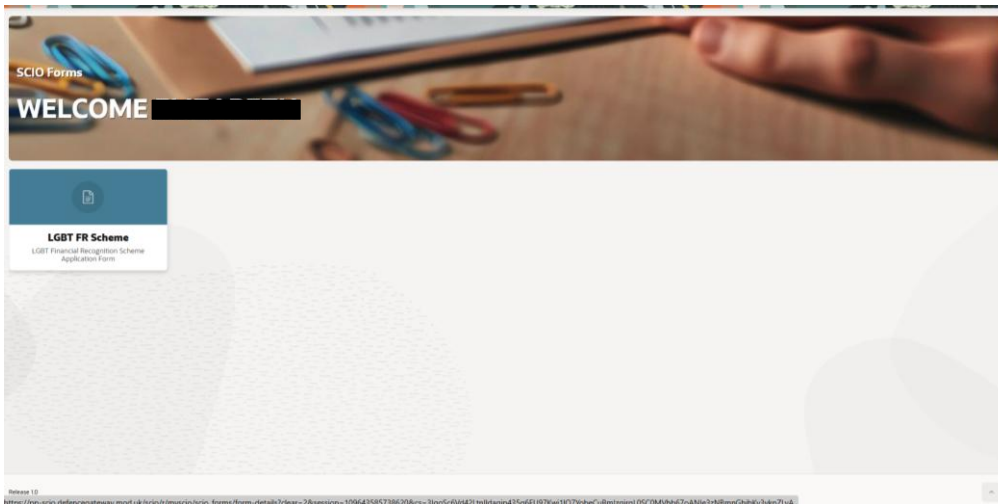


Victory Building at HM Naval Base Portsmouth illuminated with rainbow colours.

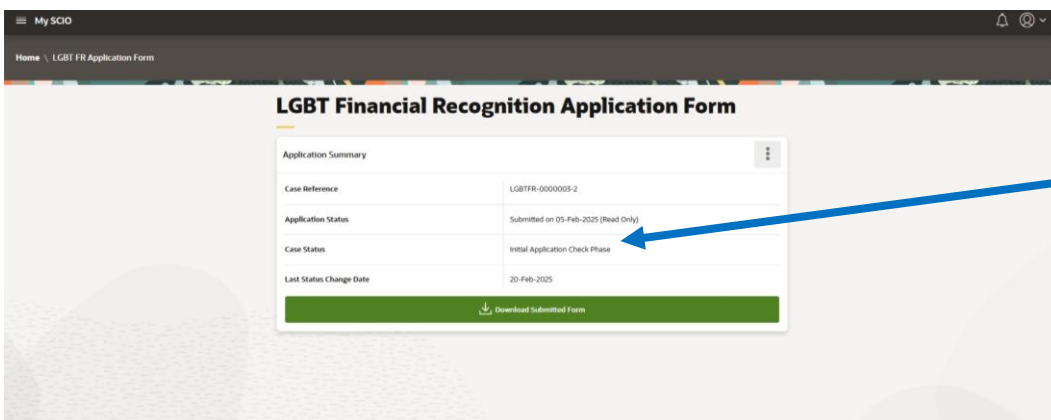
Part 2 – How to find the Status of my Application for Online Applicants

This section is for those applicants who have applied via Defence Gateway only.

LGBT Defence Gateway account holders should sign in to the FRS App on the [Defence Gateway](http://www.defencegateway.mod.uk) (www.defencegateway.mod.uk).



Some applicants may see this as their initial screen, others will drop into the FRS App directly.



You can view your application's status here.

If you have not done so already, you can download your submitted application form via this page in your FRS App.

Part 1 of this document contains details about the status and gives an explanation against each status type.

It is difficult to provide an exact timeline for when Financial Recognition payments will be received by applicants, as it depends on the payment(s) applied for and the ease of accessing the supporting evidence. The Scheme is processing applications, except for those prioritised in accordance with the Scheme Rules, in submission date order.

The details about how online and hard copy applicants (with a communications preference of email) will be updated by automated emails when their status changes can be found in Parts 4 and 5 below.

How to reset a Defence Gateway password.

If you have forgotten your Defence Gateway password, need to reset your password or are having trouble accessing your account, please email the LGBT Financial Recognition Scheme via LGBT-FRScheme@mod.gov.uk who will be able to help you.

You may find the following links useful:

- [Veterans of the LGBT Ban: Financial Recognition Scheme](#) on GOV.UK
- [LGBT Financial Recognition Scheme - Scheme Rules \(PDF Version\)](#)
- [LGBT Financial Recognition Scheme guide](#)
- [Frequently asked questions: LGBT](#)

Part 3 – How to find the Status of my Application for Hard Copy Applicants/Offline Applicants

Applicants who have submitted their applications via a hard copy application form will be contacted by the LGBT Financial Recognition Scheme by email or letter updating them when there is a status change to their application as it is processed.

If hard copy applicants want to request an update on the status of their application at any time, they can contact the LGBT Financial Recognition Scheme.

Email: LGBT-FRScheme@mod.gov.uk

Address: Freepost LGBT FR SCHEME.

Hard copy applicants, with a communications preference of email, will receive autogenerated updates – See Part 4.

For those hard copy applicants who have elected to be contacted by letter, the LGBT Financial Recognition Scheme will send a letter when the status of their application changes.

You may find the following links useful:

- [Veterans of the LGBT Ban: Financial Recognition Scheme](#) on GOV.UK
- [LGBT Financial Recognition Scheme - Scheme Rules \(PDF Version\)](#)
- [LGBT Financial Recognition Scheme guide](#)
- [Frequently asked questions: LGBT](#)

Part 4 – Autogenerated Update Emails from the FRS to Applicants

The FRS will send autogenerated emails to all online and hard copy applicants (who have a communications preference of email) to update them when there is a status change for their application (See Part 1 for the Application Status Table).

The email will be sent from: scio-noreply@defencegateway.mod.uk

For online applicants, the autogenerated emails will provide a link to the FRS App where the online applicant can view the updates. (See Part 5 below)

Your Reference: **LGBTFR-000003-2**

This is an autogenerated email from the LGBT Financial Recognition Scheme.

This email is being sent to update you that your application status has now changed to **Initial Application Check Passed**. The LGBT Financial Recognition Scheme has published an '**Application Status Document**' on the [LGBT Financial Recognition Scheme Gov.UK](#) page. The document gives an explanation of the status and guidance on how to find your application status details in the Defence Gateway FRS App.

You can view the status and download a PDF version of your application by clicking the "Download Submitted Form" button on your application which can be accessed here: [Go to My Application Form](#).

If you do need to make minor amendments to your application, you are advised to email the LGBT Financial Recognition Scheme directly at LGBT-FRScheme@mod.gov.uk. Please ensure you provide your service number, full name and date of birth in any communication to help us locate your details more easily.

If the LGBT Financial Recognition Scheme needs to contact you for any reason, we will do this via the contact details you have provided.

Kind Regards,

The LGBT Financial Recognition Scheme

This email has been sent from a no-reply email address. If you need to get in touch, please contact us at LGBT-FRScheme@mod.gov.uk providing your service number, full name and date of birth.

If you would like to apply for non-financial restorative measures, please complete a separate application form which can be found here: <https://www.gov.uk/government/publications/lgbt-veterans-apply-for-restorative-measures>.

This paragraph will detail the status change.

Autogenerated emails to Online applicants will include a paragraph directing them to their FRS App account on the Defence Gateway.

DD Decision Letter and/or IP Determination Outcome Letter

Online applicants will be directed to go to their FRS App when either a DD decision Letter has been issued and/or an IP Determination Outcome Letter has been issued.

LGBT Financial Recognition Scheme

Your Reference: **LGBTFR-0000003-2**

This is an autogenerated email from the LGBT Financial Recognition Scheme.

This email is being sent to update you that your application status has now changed to **DD Decision Letter Issued - Awaiting Response from Applicant**. The LGBT Financial Recognition Scheme has published an '**Application Status Document**' on the [LGBT Financial Recognition Scheme Gov.UK](#) page. The document gives an explanation of the status and guidance on how to find your application status details in the Defence Gateway FRS App.

You can view the status and download a PDF version of your application by clicking the "Download Submitted Form" button on your application which can be accessed here: [Go to My Application Form](#).

LGBT Financial Recognition Scheme

Your Reference: **LGBTFR-0000003-2**

This is an autogenerated email from the LGBT Financial Recognition Scheme.

This email is being sent to update you that your application status has now changed to **Impact Payment Determination Outcome Letter Issued - Awaiting Response from Applicant**. The LGBT Financial Recognition Scheme has published an '**Application Status Document**' on the [LGBT Financial Recognition Scheme Gov.UK](#) page. The document gives an explanation of the status and guidance on how to find your application status details in the Defence Gateway FRS App.

You can view the status and download a PDF version of your application by clicking the "Download Submitted Form" button on your application which can be accessed here: [Go to My Application Form](#).

The applicant has to access their FRS App account to view their letters.

These letters can be download by the applicant from the FRS App.

All applicants are strongly advised to keep a copy/copies of their Letter(s) for their personal records.

See Part 5 on actions to take on the FRS App.

Hard copy applicants with a communications preference of email, will receive an email from the FRS Team with either their DD Decision Letter and/or their IP Determination Outcome Letter as an attachment to that email. The email from the FRS team and the Letters will advise the applicants on what actions they need to take.

Impact Payment – Independent Panel Sitting Date Notification Autogenerated Email

Applicants who have applied for an Impact Payment or have submitted an Appeal Request will also be informed about the date of the Independent Panel Sitting Date and/or the date of the Appeal Board Sitting Date by autogenerated email. This also applies to hard copy applicants (who have a communications preference of email).

LGBT Financial Recognition Scheme

Your Reference: **LGBTFR-0000003-2**

This is an autogenerated email from the LGBT Financial Recognition Scheme.

This email is being sent to update you that your application status has now changed to **Application Booked to an IP Sitting**. The LGBT Financial Recognition Scheme has published an '**Application Status Document**' on the [LGBT Financial Recognition Scheme Gov.UK](#) page. The document gives an explanation of the status and guidance on how to find your application status details in the Defence Gateway FRS App.

You can view the status and download a PDF version of your application by clicking the "Download Submitted Form" button on your application which can be accessed here: [Go to My Application Form](#).

Applicants will be informed that their application has been booked to an Independent Panel (IP) sitting.

LGBT Financial Recognition Scheme

Your Reference: **LGBTFR-0000802-1**

This is an autogenerated email from the LGBT Financial Recognition Scheme.

Thank you for your application for a LGBT Impact Payment. Your application has now been prepared for the Independent Panel.

At this time, it is planned that your case will be put before the Independent Panel on 18-Jul-2025.

You are reminded that the contact details for the Scheme are:

- **Letter:** Freepost LGBT FR SCHEME
- or **Email:** LGBT-FRScheme@mod.gov.uk

The date of the Sitting will be sent via autogenerated email to the applicant.

Appeal Request – Appeal Board Sitting Date Notification Autogenerated Email

LGBT Financial Recognition Scheme

Your Reference: **LGBTFR-0000003-2**

This is an autogenerated email from the LGBT Financial Recognition Scheme.

Thank you for your Appeal Request. Your Appeal Request has now been prepared for the Appeal Board.

At this time, it is planned that your Appeal Request will be put before the Appeal Board on 31-Jul-2025.

This date cannot be fully confirmed because priority cases will take precedent over non-priority cases and the agenda for the Appeal Board may have to change at short notice. If your Appeal Board sitting date is changed you will be informed accordingly.

The same types of autogenerated emails will be sent when an Appeal Board sitting has been booked for an Appeal Request.

(See above comments).

LGBT Financial Recognition Scheme

Your Reference: **LGBTFR-0000802-1**

This is an autogenerated email from the LGBT Financial Recognition Scheme.

Thank you for your Appeal Request. Your Appeal Request has now been prepared for the Appeal Board.

At this time, it is planned that your Appeal Request will be put before the Appeal Board on 08-Aug-2025.

This date cannot be fully confirmed because priority cases will take precedent over non-priority cases and the agenda for the Appeal Board may have to change at short notice. If your Appeal Board sitting date is changed you will be informed accordingly.

Part 5 – The FRS App – Functions and Features

The FRS App on the Defence Gateway has functionality which enables the applicant to check what status their application is currently at. Applicants also have the ability to download a copy of their application form from the FRS App.

LGBT Financial Recognition Application Form

Application Summary	
Case Reference	LGBTFR-0000003-2
Application Status	Submitted on 05-Feb-2025
Case Status	Initial Application Check Passed
Last Status Change Date	07-Jul-2025

The status of the application will be shown on the FRS App.

LGBT Financial Recognition Application Form

Application Summary	
Case Reference	LGBTFR-0000003-2
Application Status	Submitted on 05-Feb-2025
Case Status	Initial Application Check Passed
Last Status Change Date	14-Jul-2025
LGBT Dismissed or Discharged Payment	
Current Status	DD Payment Processing Phase on 14-Jul-2025
LGBT Impact Payment	
Current Status	Preparing Case for Independent Panel on 14-Jul-2025

[Download Submitted Form](#)

Applicants can update their bank account details by clicking here (**Options:** View Application Form Summary and Update Bank Details).

When an application passes its Initial Application Check, the status on the FRS App will change. Additional information will appear (depending on which FR payments have been applied for. The progress of each FR payment will be updated and shown on the FRS App.

DD Decision Letter – In the FRS App

LGBT Financial Recognition Application Form

Application Summary

Case Reference	LGBTFR-0000003-2
Application Status	Submitted on 05-Feb-2025
Case Status	Initial Application Check Passed
Last Status Change Date	01-Jul-2025

LGBT Dismissed or Discharged Payment

Current Status	DD Decision Letter Issued - Awaiting Response from Applicant on 01-Aug-2025
Decision Outcome	Supported for a DD Payment
Decision Letter	LGBTFR-0000003-2 - 20250801184958-DD Decision Letter.pdf

[Request Appeal](#) [Accept Decision](#)

The applicant should download the DD Decision letter by clicking on the link.

All applicants are strongly encouraged to retain copies of their letters from the FRS for their own records.

The applicant has a choice:

- Accept the Decision


or

- Raise an Appeal

If the applicant accepts the decision, this will open up another window for the applicant to confirm their bank account details.

Bank Account Details: Bank Account Details have to be checked by the applicant before a DD Decision can be accepted.

Bank Details ×



Please check and confirm that the Bank Account details the LGBT FR Scheme holds for you are correct, or make any changes as necessary. Once content, please click/tap the 'Confirm and Accept Decision' button at the bottom of the form.

Name of Bank, Building Society or Account Provider
Barclays

Name on the Account
Miss Charlotte Bronte


Confirm and Accept Decision

Cancel

The applicant can change their bank account details at this point before they **'Confirm and Accept Decision.'**

[The applicant can press **'Cancel'** and this will take them back to the main FRS App screen.]

Confirm Accept Decision? ×



By continuing you are confirming that:

- You wish to accept the decision as detailed in the Decision Letter.
- You have checked your Bank Account details and confirm that they are correct.
- You acknowledge that once accepted you are no longer able to request an Appeal.

If you would like to proceed, please click/tap the 'Continue' button.

Cancel **Continue**

Another box will appear advising the applicant.

All applicants should read the text before making a decision to **'Continue.'**

The applicant can press **'Cancel'** to take them back to Bank Account Details screen.

LGBT Financial Recognition Application Form

Application Summary

Case Reference	LGBTFR-0000003-2
Application Status	Submitted on 05-Feb-2025
Case Status	Initial Application Check Passed
Last Status Change Date	01-Jul-2025

LGBT Dismissed or Discharged Payment

Current Status	DD Payment - Decision Accepted on 01-Aug-2025
Decision Outcome	Supported for a DD Payment
Decision Letter	LGBTFR-0000003-2 - 20250801184958-DD Decision Letter.pdf

Once the applicant has accepted, the status of the DD details will change to reflect this.

Impact Payment – Independent Panel (IP) Sitings and IP Determination Outcomes

LGBT Impact Payment

Current Status	Application Booked to an IP Sitting on 01-Aug-2025
IP Sitting Date	24-Jul-2025

[Download Submitted Form](#)

The date of the IP Sitting will be shown in the FRS App.

LGBT Impact Payment

Current Status	Impact Payment Determination Outcome Letter Issued - Awaiting Response from Applicant on 01-Aug-2025
IP Sitting Date	24-Jul-2025
Decision Outcome	IP Determination Given
Decision Letter	LGBTFR-0000003-2 - 20250801191707-IP .pdf

[Request Appeal](#) [Accept Decision](#)

[Download Submitted Form](#)

The process for informing the applicant about IP Determination Outcomes is the same as per the DD Decision Letter (as detailed above).

All applicants are strongly encouraged to retain copies of their letters from the FRS for their own records.

LGBT Impact Payment

Current Status	Impact Payment - Determination Outcome Accepted on 01-Aug-2025
IP Sitting Date	24-Jul-2025
Decision Outcome	IP Determination Given
Decision Letter	LGBTFR-0000003-2 - 20250801191707-IP .pdf

The FRS App will show that the IP Determination Outcome been accepted by the applicant.

Raising An Appeal Request

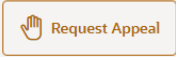
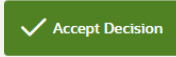
LGBT Financial Recognition Application Form

Application Summary

Case Reference	LGBTFR-0000003-2
Application Status	Submitted on 05-Feb-2025
Case Status	Initial Application Check Passed
Last Status Change Date	01-Jul-2025

LGBT Dismissed or Discharged Payment

Current Status	DD Decision Letter Issued - Awaiting Response from Applicant on 01-Aug-2025
Decision Outcome	Supported for a DD Payment
Decision Letter	LGBTFR-0000003-2 - 20250801184958-DD Decision Letter.pdf

A blue arrow points from the 'Accept Decision' button to the 'Request Appeal' button.

If the applicant does not want to accept a payment offers, they have the right to raise an Appeal Request.

Appeal Requests work in the same way for each FR Payment type.

An Appeal Request Form will appear and needs to be completed and submitted.

This is the Appeal Request form for a DD Payment. The Appeal Request form for an Impact Payment is exactly the same except it has tailored Impact Payment wording.

Appeal Request

×

What is the criteria under which you are submitting an LGBT DD Decision Appeal?

There was a material procedural error in the processing of the application form.

The decision was based on a material error as to the facts.

There is new evidence and it is likely that the decision would have been materially different if the evidence had been made available to the person or panel determining the application.

Please enter the reason(s) why you wish to raise an Appeal Request against an LGBT DD Payment decision.

0 Characters entered.

Supporting Evidence

Drop files here or click to upload.

Cancel

Save as Draft

Submit

An Appeal Request has to meet at least one of the 3 Appeal criteria as detailed on the Scheme Rules to be taken forward to an Appeal Board.

An Appeal Request cannot be submitted without clicking at least one criteria.

The applicant can attach additional documents if they wish to do so. [See below for a list of acceptable file types.]

The applicant can press 'Save as Draft' and return to the Appeal Request later.

The Appeal Request has to be submitted to be considered.

The applicant can press 'Cancel' before they submit which will take them back to the main FRS App

Acceptable **file types** which can be uploaded to the FRS App are: .DOC, .DOCX, .JPG, .KEYNOTE, .MSG, .NUMBERS, .ODP, .ODS, .ODT, .PAGES, .PDF, .PNG, .PPT, .PPTX, .RTF, .TIF, .TIFF, .TXT, .XLS, and .XLSX.

Appeal Request

There was a material procedural error in the processing of the application form.

The decision was based on a material error as to the facts.

There is new evidence and it is likely that the decision would have been materially different if the evidence had been made available to the person or panel determining the application.

Please enter the reason(s) why you wish to raise an Appeal Request against an LGBT DD Payment decision.

kjfhaskjhkajhgakdjhgadkjhgadjh

30 Characters entered.

Supporting Evidence

Drop files here or click to upload.

Sunflower photo.jfif

Cancel Save as Draft Submit

Example of a completed Appeal Request form.

Confirm Submit Appeal Request?

Are you sure that you want to submit this Appeal Request?

Cancel Continue

After pressing 'Submit,' a pop up box will appear to confirm the applicant wants to continue.

Pressing 'Cancel,' will take the applicant back to the Appeal Request form.

LGBT Dismissed or Discharged Payment	
Current Status	Appeal Request Submitted on 02-Aug-2025
Decision Outcome	Supported for a DD Payment
Decision Letter	LGBTFR-0000003-2 - 20250801193001-DD Decision Letter.pdf
Appeal Request Status	Appeal Request Submitted
Appeal Request Submitted Date	02-Aug-2025

[View Submitted Appeal Request](#)

After submitting an Appeal Request form the FRS App will update accordingly to show that an Appeal Request has been submitted for the DD Payment.

If an Appeal Request is raised against an Impact Payment the details will be shown similarly.

The Applicant can view their Submitted Appeal Request. [See below how to cancel an Appeal Request once in the View Appeal Request Screen].

Appeal Requests will be held for 5 working days post submission to permit a period of time for the applicant to make any amendments. After this time period, the AB Secretariat will start the Appeal process and no further amendments (including the submission of any further evidence/documents) to the Appeal Request may be made.

How to Cancel an Appeal Request

Appeal Request

Appeal Submitted Date
02-Aug-2025

What is the criteria under which you are submitting an LGBT DD Decision Appeal?


There was a material procedural error in the processing of the application form.	No
The decision was based on a material error as to the facts.	No
There is new evidence and it is likely that the decision would have been materially different if the evidence had been made available to the person or panel determining the application.	Yes

Please enter the reason(s) why you wish to raise an Appeal Request against an LGBT DD Payment decision.

kjfhaskjhkajhgakdjhgadkjhgadjh

Supporting Evidence

Sunflower photo.jfif

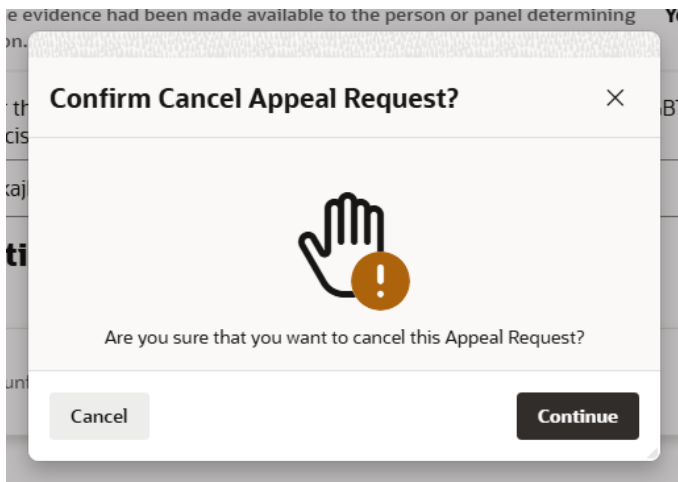
Close 

If the applicant wishes to cancel their Appeal Request they will need to click on this button.

Appeal Requests will be held for 5 working days post submission to permit a period of time for the applicant to make any amendments. After this time period, the AB Secretariat will start the Appeal process and no further amendments (including the submission of any further evidence/documents) to the Appeal Request may be made. After 5 working days the option to Cancel an Appeal request will no longer be actionable until notification of the outcome of your Appeal Request.

If an applicant is informed that their Appeal Request does not meet at least one of the Appeal criteria, they will need to cancel the extant Appeal Request before they can move forward.

The FRS App will then revert to its original status before the Appeal was raised.



After pressing 'Cancel' on the Appeal Request form, a pop up box will appear to confirm that the applicant wants to cancel their Appeal Request.

The FRS App will revert back to the previous offer position for the respective FR payment type.

LGBT Dismissed or Discharged Payment	
Current Status	DD Decision Letter Issued - Awaiting Response from Applicant on 01-Aug-2025
Decision Outcome	Supported for a DD Payment
Decision Letter	LGBTFR-0000003-2 - 20250801184958-DD Decision Letter.pdf

Buttons: Request Appeal, Accept Decision

If your Appeal Request does not meet at least one of the Appeal criteria, the FRS App will show this detail.

Not Meeting At Least One of the Appeal Criteria


LGBT Impact Payment	
Current Status	Appeal Request Submitted on 23-Jul-2025
IP Sitting Date	17-Jul-2025
Decision Outcome	IP Determination Given
Appeal Request Status	Appeal Request Not Accepted
Appeal Request Submitted Date	25-Jul-2025

Button: View Submitted Appeal Request

After being notified that a **FIRST** Appeal Request has not been accepted, the applicant will have to cancel their extant Appeal Request if they wish to submit a **SECOND**.

For a **SECOND** Appeal Request, applicants will get a further 2 weeks from the date of their **FIRST** "Appeal Request – Not Meeting Appeal Criteria" letter to raise their **SECOND** Appeal Request. If an applicant is informed that their **SECOND** Appeal Request does not meet any of the appeal criteria, this will conclude the application and appeal process and there will be no further opportunity to raise an Appeal Request for **that** FR payment type. The time period for Appeals may be extended if there are compassionate or personal reasons why the applicant could not submit in the set time period.

Appeal Requests Which Meet At Least One of the Appeal Criteria

LGBT Impact Payment	
Current Status	Appeal Request Submitted on 04-Nov-2025
IP Sitting Date	02-Nov-2025
Decision Outcome	IP Determination Denied
Appeal Request Status	Appeal Request Accepted 
Appeal Request Submitted Date	04-Nov-2025

[View Submitted Appeal Request](#)

[Download Submitted Form](#)

Applicants will be informed in writing that their Appeal Request has been accepted. The FRS App will be updated.

Note: If the Appeal Request is Accepted, the option to Cancel an Appeal Request will no longer be actionable.

Appeal Request ✕

Appeal submitted date
28-Apr-2026

What is the criteria under which you are submitting an LGBT DD Decision Appeal?

There was a material procedural error in the processing of the application form.	No
The decision was based on a material error as to the facts.	Yes
There is new evidence and it is likely that the decision would have been materially different if the evidence had been made available to the person or panel determining the application.	No

Please enter the reason(s) why you wish to raise an Appeal Request against an LGBT DD Payment decision.

fagadfgdfgdfh

Supporting Evidence ?

No Supporting Documents found...

Close

The option to Cancel is no longer available.

Appeal Board Sitting Date

LGBT Impact Payment	
Current Status	Appeal Request Submitted on 04-Nov-2025
IP Sitting Date	02-Nov-2025
Decision Outcome	IP Determination Denied
Appeal Request Status	Appeal Request Accepted
Appeal Request Submitted Date	04-Nov-2025

[View Submitted Appeal Request](#)

[Download Submitted Form](#)

Applicant will be informed in writing when the Appeal Board will sit to consider their Appeal Request. The FRS App will be updated.

Appeal Board Judgement Notification – New AB Judgement

LGBT Impact Payment	
Current Status	Determination Superseded by Appeal Board Judgement on 04-Nov-2025
Decision Outcome	IP Determination Denied
Appeal Request Status	Appeal Board Judgement Letter Sent
Appeal Request Submitted Date	04-Nov-2025
Appeal Board Judgement Letter	LGBTFR-0000003-2-IP - 20251104135848- Appeal Board Judgement Letter.pdf
Appeal Board Judgement	New Appeal Board Judgement
Appeal Board Judgement Issued Date	04-Nov-2025

[Accept Appeal Board Judgement](#)


[Download Submitted Form](#)

The new AB Judgement letter will be sent to applicants.

The FRS App will be updated and the applicant will have the ability to download the AB Judgement Letter.

Applicants will be required to confirm their bank account details as part of the acceptance process.

Bank Details



Please check and confirm that the Bank Account details the LGBT FR Scheme holds for you are correct, or make any changes as necessary. Once content, please click/tap the 'Confirm and Accept AB Judgement' button at the bottom of the form.


Name of Bank, Building Society or Account Provider
Barclays

[Confirm and Accept AB Judgement](#)

[Cancel](#)

Bank Address

Confirm Accept AB Judgement? ×



By continuing you are confirming that:

- You wish to accept the Appeal Board Judgement as detailed in the Appeal Board Judgement Letter.
- You have checked your Bank Account details and confirm that they are correct.
- You acknowledge that, in accordance with the Scheme rules, there is no appeal against an Appeal Board Judgement.

If you would like to proceed, please click/tap the 'Continue' button.

Cancel
Continue

Confirm and Accept AB Judgement

Another box will appear advising the applicant.

All applicants should read the text before making a decision to 'Continue.'

The applicant can press 'Cancel' to take them back to Bank Account Details screen.

LGBT Impact Payment

Current Status	Determination Superseded by Appeal Board Judgement on 04-Nov-2025
Decision Outcome	IP Determination Denied
Appeal Request Status	New AB Judgement Accepted by the Applicant ←
Appeal Request Submitted Date	04-Nov-2025
Appeal Board Judgement Letter	LGBTFR-0000003-2-IP - 20251104135848- Appeal Board Judgement Letter.pdf
Appeal Board Judgement	New Appeal Board Judgement
Appeal Board Judgement Issued Date	04-Nov-2025
Appeal Board Judgement Accepted Date	04-Nov-2025

Download Submitted Form

After the applicant has accepted the **new AB Judgement** the FRS App will update.

LGBT Impact Payment

Current Status	Determination Superseded by Appeal Board Judgement on 04-Nov-2025
Decision Outcome	IP Determination Denied
Appeal Request Status	AB Judgement - Payment Action Taken
Appeal Request Submitted Date	04-Nov-2025
Appeal Board Judgement Letter	LGBTFR-0000003-2-IP - 20251104135848- Appeal Board Judgement Letter.pdf
Appeal Board Judgement	New Appeal Board Judgement
Appeal Board Judgement Issued Date	04-Nov-2025
Appeal Board Judgement Accepted Date	04-Nov-2025

[Download Submitted Form](#)

Applicants will be informed in writing when payment action has been taken and the FRS App will be updated.

LGBT Impact Payment

Current Status	Determination Superseded by Appeal Board Judgement on 04-Nov-2025
Decision Outcome	IP Determination Denied
Appeal Request Status	AB Judgement - Payment Complete
Appeal Request Submitted Date	04-Nov-2025
Appeal Board Judgement Letter	LGBTFR-0000003-2-IP - 20251104135848- Appeal Board Judgement Letter.pdf
Appeal Board Judgement	New Appeal Board Judgement
Appeal Board Judgement Issued Date	04-Nov-2025
Appeal Board Judgement Accepted Date	04-Nov-2025

[Download Submitted Form](#)

Applicants will be informed in writing when payment action is complete and the FRS App will be updated.

Appeal Board Judgement Notification – Upholds Original Decision or Determination

LGBT Impact Payment

Current Status	Determination Upheld by Appeal Board Judgement on 04-Nov-2025
Decision Outcome	IP Determination Given
Decision Letter	LGBTFR-0000003-2 - 20251104142815-IP Determination Letter.pdf
Appeal Request Status	Appeal Board Judgement Letter Sent
Appeal Request Submitted Date	04-Nov-2025
Appeal Board Judgement Letter	LGBTFR-0000003-2-IP - 20251104143250- Appeal Board Judgement Letter.pdf
Appeal Board Judgement	Upholds Previous IP Determination
Appeal Board Judgement Issued Date	04-Nov-2025

The applicant will be informed in writing that the AB has made its judgement on their Appeal Request.

Where the AB **upholds** the original decision or determination, the FRS App will be updated.

The AB Judgement letter will be available for download.

The FRS App will revert the applicant to their previous position prior to the submission of their Appeal Request.


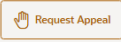
If the original offer was for a FR payment, the applicant will need to accept the original offer to start the payment process, which will include confirmation of bank account details.

If the AB Judgement is to uphold an original decision/determination of **not eligible**, the FRS App will revert to that position.

In accordance with the Scheme Rules, there is no right to submit an Appeal Request against an Appeal Board Judgement.


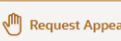
Unsuccessful Applicants.

Applicants who are not successful in their application(s) will also be informed in writing using the same processes and functionality.

Application Status	Submitted on 05-Feb-2025
Case Status	Initial Application Check Passed
Last Status Change Date	14-Jul-2025
LGBT Dismissed or Discharged Payment	
Current Status	DD Decision Letter Issued - Awaiting Response from Applicant on 21-Jul-2025
Decision Outcome	Does not meet Eligibility Criteria 
Decision Letter	LGBTFR-0000003-2 - 20250721071821-DD Decision Letter.pdf
	

The applicant will be able to download a copy of the FRS letter.

All applicants are strongly encouraged to retain copies of their letters from the FRS for their own records.

LGBT Impact Payment	
Current Status	Impact Payment Determination Outcome Letter Issued - Awaiting Response from Applicant on 02-Aug-2025
IP Sitting Date	02-Aug-2025
Decision Outcome	IP Determination Denied 
Decision Letter	LGBTFR-0000003-2 - 20250802100424-IP .pdf
	

Additional Applications

If an applicant has only applied for one of the FR Payment types when they submitted their original application, the applicant can submit an additional application for the 'other' FR payment type. Each of the applications will be processed in submission date order.

Applicants will need to contact the LGBT FR Scheme and request an additional application form. Contact for the FR Scheme are:

Email: LGBT-FRScheme@mod.gov.uk

Address: Freepost LGBT FR SCHEME.

For online applicants, once the Additional Application has been received (allowing for a 2 week amendment period and standard initial checks), the Additional Application will be uploaded to the LGBT FR Application Processing and Management System, which will turn enable the

online applicant to track their Additional Application's progress via the FRS App. The LGBT FRS' autogenerated updates will apply to the Additional Application as it progresses.

Hard copy applicants who submit an Additional Application (allowing for a 2-week amendment period and standard initial checks) will be updated by the LGBT FRS Team via their chosen method of communication.

LGBT Financial Recognition Application Form

Application Summary

Case Reference	LGBTFR-0000003-2
Application Status	Submitted on 05-Feb-2025
Case Status	Initial Application Check Passed
Last Status Change Date	01-Jun-2025

LGBT Dismissed or Discharged Payment

Current Status	DD Payment Processing Phase on 01-Jun-2025
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[Download Submitted Form](#)

LGBT Financial Recognition Application Form

Application Summary

Case Reference	LGBTFR-0000003-2
Application Status	Submitted on 05-Feb-2025
Case Status	Initial Application Check Passed
Last Status Change Date	01-Jun-2025

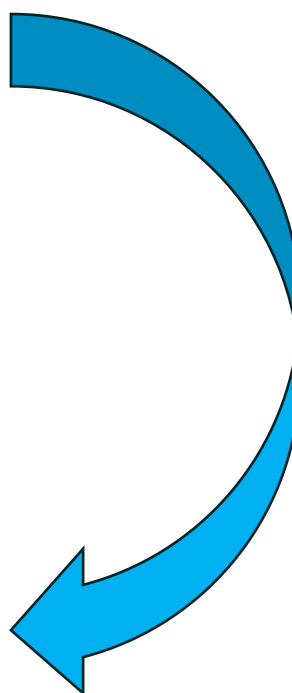
LGBT Dismissed or Discharged Payment

Current Status	DD Payment Application - Eligibility Check Phase on 01-Sep-2025
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LGBT Impact Payment

Current Status	Preparing Case for Independent Panel on 01-Oct-2025
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[Download Submitted Form](#)



Once the Additional Application details have been captured from the hard copy Additional Application form, the FRS App will reflect the additional FR Payment type applied for.

All Actions Complete Status

Once the application has been processed in full the status of the application will change to **All Actions Complete**. For those who have applied for both Dismissed or Discharged and Impact Payments, the status will only change to **All Actions Complete** once both Payment applications have been processed in full.

Processing in full includes:

- Recognition Payment being made.
- The Appeal Request process being exhausted (First and Second Appeal Requests have not met any of the Appeal Criteria, or applicant has received an Appeal Board Judgement letter).
- An Appeal Request not being submitted within 2 months of the DD Payment Not Eligible letter.
- An Appeal Request not being submitted within 2 months of the Impact Payment Determination Outcome letter.
- The application is placed on Permanent Hold following the Scheme receiving no response from the applicant for a period of time – see pages 7 and 8 for further information on Hold rules.

The LGBT FRS Scheme will move all applications that have concluded and received payment, and those who have either exhausted the Appeal process or who have not raised an Appeal within the appropriate timeframe, to a status of “**All Actions Complete**”.

If an application has been moved to a status of **All Actions Complete**, but there are compassionate or personal reasons why an Appeal Request has not been submitted within the set time periods (2 months for first Appeal Request and 2 weeks for second Appeal Request), the applicant should contact the LGBT FRS Team.

The contact details for the LGBT FR Scheme are:

Email:	LGBT-FRScheme@mod.gov.uk
Postal Address:	Freepost LGBT FR SCHEME
	Applicants are advised not to send original documents and they should take a copy of the details they have submitted to the LGBT FR Scheme. (Please put your return address and/or postcode on the back of the envelope).



Photo – Pride London 2025