



HM Prison &  
Probation Service

Action Plan: HMP Long Lartin

Action Plan Submitted: 12 June 2026

A Response to the HMIP Inspection: 15 February - 5 March 2026

Report Published: 1 June 2026

## INTRODUCTION

HM Inspectorate of Prisons (HMIP) and HM Inspectorate of Probation for England and Wales are independent inspectorates which provide scrutiny of the conditions for, and treatment of prisoners and offenders. They report their findings for prisons, Young Offender Institutions, and effectiveness of the work of probation, and youth offending services across England and Wales to Ministry of Justice (MoJ) and His Majesty's Prison and Probation Service (HMPPS). In response to the report HMPPS / MoJ are required to draft a robust and timely action plan to address the priority and key concerns. Action plans provide specific steps and actions to address the priority and key concerns, that are clear, outcome focussed, measurable, achievable, and relevant with the owner and timescale of each step clearly identified. Action plans are sent to HMIP and published on the GOV.UK website. Progress against the implementation and delivery of the action plans will also be monitored and reported on.



## ACTION PLAN: HMIP REPORT

### ESTABLISHMENT: HMP LONG LARTIN

1. Rec No	2. Concerns	3. Response Action Taken/Planned	4. Responsible Owner	5. Target Date
<b>Priority concerns</b>				
1	<b>The rate of assaults was higher than at similar prisons, and leaders had not done enough to understand the underlying causes of violence.</b>	<p>The management of isolated and vulnerable prisoners has been strengthened through improved use of Challenge, Support and Intervention Plan (CSIP) and a more effective multidisciplinary approach to case management, information sharing and early intervention.</p> <p>Six additional staff will be recruited to establish a dedicated local response team, providing the prison with an enhanced capability to respond swiftly to violent incidents, improve stability and support a safer environment for staff and prisoners.</p> <p>An additional Safety Analyst has been appointed to improve the analysis of violent incidents and understand the key drivers behind them. This will help provide evidence-based decisions and improve outcomes.</p> <p>A violence reduction representative scheme will be introduced that will include prisoner forums and consultative meeting which will be evolved to include conflict resolution and mediation.</p> <p>Five Minute Intervention (FMI) reinvigoration is being rolled out across the prison and will be delivered by FMI trainers locally.</p>	<p>The Governor</p> <p>Long Term and High Security Prison Group</p> <p>The Governor</p> <p>The Governor</p> <p>The Governor</p>	<p>Completed</p> <p>August 2026</p> <p>Completed</p> <p>September 2026</p> <p>September 2026</p>
2	<b>There had been four self-inflicted deaths since the last inspection, and the rate of self-harm incidents was higher than at similar prisons. Support for prisoners in crisis was poor.</b>	<p>The Regional Safety Team has increased its support to the establishment through enhanced oversight, specialist advice and operational assurance focused on reducing violence, improving safety outcomes and strengthening support for vulnerable prisoners.</p> <p>Work with national safety leads has been completed to deliver training on suicide and self-harm prevention, with 1:1 coaching taking place for case</p>	<p>Long Term and High Security Prison Group</p> <p>The Governor</p>	<p>Completed</p> <p>Completed</p>



		<p>managers and focused inputs for reception staff to improve early identification of risk at first night and on prisoners arrival at the establishment.</p> <p>Weekly Assessment, Care in Custody and Teamwork (ACCT) quality assurance checks have been improved with Custodial Managers and Governors now providing governance. The ACCT case coordinator allocation process has also been reviewed with improved focus being placed on complex cases and any ACCT that has been open for more than six weeks.</p> <p>Guidance will be issued to improve staff handovers of those prisoners at risk of self-harm with the assurance process also being reviewed.</p> <p>An assurance process to ensure anti ligature knives are in the possession of staff will be introduced.</p>	<p>The Governor</p> <p>The Governor</p> <p>The Governor</p>	<p>Completed</p> <p>August 2026</p> <p>August 2026</p>
3	<b>Many staff failed to engage positively with prisoners, and minority ethnic prisoners reported especially poor relationships with staff.</b>	<p>Residential-based scenario training is now being delivered during monthly staff training days, aimed at improving staff confidence, dynamic security and positive staff-prisoner relationships.</p> <p>Quarterly inclusion forums have now been scheduled with a senior manager identified to lead on the protected characteristic of race &amp; ethnicity.</p> <p>Monthly Use of Force (UoF) and Segregation Monitoring and Review Group meetings now include disproportionality as an agenda item.</p> <p>A new Equalities Advocate Programme has been introduced in conjunction with the Zahid Mubarek Trust, an independent national charity.</p>	<p>The Governor</p> <p>The Governor</p> <p>The Governor</p> <p>The Governor</p>	<p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p>
4	<b>The unhygienic night sanitation system was still in use and many prisoners did not have heating or hot water.</b> These serious issues could not be resolved without substantial and sustained investment.	<p>A proposal to deliver full in-cell sanitation was submitted in 2025. To progress the works, the establishment would need to lose approximately 40% of its operational capacity, as the existing cell sizes are too small to accommodate in-cell sanitation. Because of estate-wide capacity pressures, the proposal cannot be taken forward at this time but will be reconsidered when capacity pressures ease.</p>	<p>MOJ Property</p>	<p>Proposal submitted but not accepted at this time</p>
5	<b>Attendance at workshops was poor.</b>	<p>A resource management plan has been put in place to ensure the prison has the staffing capacity required to improve regime delivery and increase</p>	<p>People and Capability/ The Governor</p>	<p>September 2026</p>



		<p>participation in education, skills and work. These ongoing workforce initiatives include:</p> <ul style="list-style-type: none"> <li>• Targeted recruitment marketing campaigns</li> <li>• Level transfers from other establishments</li> <li>• The use of the internal Operational Support Grade conversion scheme</li> <li>• An alumni programme to encourage former staff to return to service, and the deployment of First Deployment Officers who will commence their service at HMP Long Lartin prior to undertaking duties elsewhere.</li> </ul> <p>To further support capability and retention, all newly recruited officers now receive a training consolidation week alongside an additional two weeks of training.</p> <p>A refreshed Regime Management Plan (RMP) has strengthened the focus on education, skills and work, with improved oversight of attendance, allocation and prisoner engagement in purposeful activity.</p> <p>A recruitment campaign is currently taking place for four new workshop instructors.</p>	<p>The Governor</p> <p>The Governor</p> <p>The Governor</p>	<p>Completed</p> <p>Completed</p> <p>September 2026</p>
<b>Key concerns</b>				
6	<b>Force was used more frequently than in similar prisons and its governance was weak.</b>	<p>HMP Long Lartin has implemented an improved quality assurance process, and data-led learning to reduce the frequency of force and improve decision making.</p> <p>The UoF triage process has been reviewed. The UoF coordinator now triages all incidents within 24 hours, flags any concerns for Governor review (including proportionality, authorisation, de-escalation attempts, and compliance with policy), and tracks actions to completion.</p> <p>Weekly Body Worn Camera scrutiny meetings have been introduced which reviews all incidents to identify good practice and learning; outcomes are recorded, feedback is given to staff, and any required development or refresher inputs are commissioned and monitored.</p> <p>Multi-disciplinary team attendance at the monthly UoF meeting has been improved, the meeting reviews trends (rates, locations, individuals, staff,</p>	<p>The Governor</p> <p>The Governor</p> <p>The Governor</p> <p>The Governor</p>	<p>Completed</p> <p>Completed</p> <p>Completed</p> <p>Completed</p>



		<p>triggers and times), monitors assurance findings, and agrees targeted interventions to reduce force (including de-escalation prompts, management of repeat incidents and unit-based action plans).</p> <p>A debrief is now conducted with prisoners and a Custodial Manager following all UoF incidents, with the Governor providing oversight through the morning operational meeting.</p>	The Governor	Completed
7	<p><b>Many prisoners complained about the quality of the food. The main kitchen remained closed, limiting the range of meals that could be provided.</b></p>	<p>The main kitchen has been re-opened and remodelled to all electric ovens and equipment. Staff have received training and the temporary kitchen is no longer in use.</p> <p>A food survey was completed in March 2026 which showed improvements in quality. The prison has introduced five options per day at lunch and teatime to follow guidelines in the Food in Prisons framework.</p> <p>Catering forums have been introduced, complaints are managed quarterly and results discussed at Senior Management Team (SMT) meetings via the Head of Residential report.</p> <p>The menu of food made available to prisoners over the course of each week will be nutritionally analysed, by an appropriately skilled person. This will ensure that it meets the nutrient standards necessary to meet the needs of the prison's population.</p>	<p>The Governor</p> <p>The Governor</p> <p>The Governor</p> <p>The Governor</p>	<p>Completed</p> <p>Completed</p> <p>Completed</p> <p>September 2026</p>
8	<p><b>Work to support fair treatment and inclusion was inconsistent and poorly coordinated.</b> Senior leaders lacked drive and focus on this area and significant concerns were not being addressed.</p>	<p>A review of SMT protected characteristic (PC) leads has taken place alongside a review of the PC lead forum timetable to ensure regular meetings are taking place. The Deputy Governor assures this process.</p> <p>HMP Long Lartin will implement a monthly reasonable adjustment panel with defined membership to identify and implement additional support actions for prisoners that have additional care needs.</p> <p>Neurodiversity panels will be introduced to identify needs, implement support plans and regime adjustments, and track outcomes and outstanding actions.</p> <p>Internal and external partnership arrangements will be formalised with relevant partners to allow referral pathways to be confirmed, escalation triggers for</p>	<p>The Governor</p> <p>The Governor</p> <p>The Governor</p> <p>The Governor</p>	<p>Completed</p> <p>September 2026</p> <p>September 2026</p> <p>September 2026</p>



		<p>unresolved concerns to be set and safeguarding/equality themes to be reviewed. Actions will be discussed at the monthly Safety Meeting.</p> <p>All local policies will now be updated to include an Equality Impact Assessment at their review point.</p>	The Governor	Commenced and ongoing
9	<b>The poor condition of the health centre posed risks to patients' health and well-being.</b>	A condition survey of the health care unit will be carried out to identify a package of works to improve infection control standards, including reviewing any heating supply issues.	MOJ Property	July 2026
10	<b>Patients waited too long for transfer to hospital under the Mental Health Act.</b> One unwell man had waited for 277 days at the time of the inspection.	<p>The Mental Health Act 2025 introduced a new statutory time limit of 28 days for transfers from prison and other places of detention to hospital. This reform is due to commence 18-24 months post Royal Assent, which was received on 18 December 2025. The NHSE-led National Mental Health &amp; Justice Strategic Advisory Group (MHJSAG) has been established to oversee and monitor the transfer process from prison to hospital and seeks to ensure all transfers are completed within 28-days of referral for individuals who have been assessed as requiring detention under the Mental Health Act.</p> <p>Within the LTHSE estate, the Pathways to Progression framework continues to offer clinical planning support for complex men, including guidance on how establishments can maintain stability and appropriate care while an individual awaits transfer to hospital.</p> <p>Practice Plus Group and Midlands Partnership University NHS Foundation Trust will support all efforts to expedite transfers (prior to any escalation) including:</p> <ul style="list-style-type: none"> <li>• regular liaison with provider collaborative case managers and secure hospitals, providing clinical updates.</li> <li>• engaging in bed management meetings to support with prioritisation.</li> <li>• advocating for alternative (out of area) placements when risks are escalating given that the constraining factor is bed availability.</li> </ul> <p>Where required, bi-weekly calls with NHSE take place to escalate any concerns with patients experiencing a delay in transfer to hospital noting that high secure mental health beds are nationally commissioned and operate within a finite, highly specialised estate, where lengths of stay are typically longer due to the complexity and acuity of patients' need. Nationally, all</p>	<p>Ministry of Justice/NHS England</p> <p>Practice Plus Group/ Midlands Partnership University Foundation Trust.</p>	<p>Legislation fully implemented by December 2027</p> <p>July 2026</p>



		providers of high secure services have action plans in place, overseen by NHSE, to reduce delays and improve throughput across the secure pathway.		
11	<b>Prisoners still had too little time out of cell, especially at the weekends.</b>	<p>A resource management plan has been put in place to ensure the prison has the staffing capacity required to improve regime delivery and increase participation in education, skills and work.</p> <p>A refreshed Reducing Reoffending Management Plan has strengthened the focus on improving time out of cell and prioritising activities on a weekend to improve association periods.</p>	<p>People and Capability/ The Governor</p> <p>The Governor</p>	<p>September 2026</p> <p>Completed</p>
12	<b>Leaders had not ensured sufficient spaces for prisoners to engage in full-time purposeful activity.</b>	Following a review, the establishment can now provide sufficient purposeful activity capacity for eligible prisoners. This is achieved using part-time education provision, which creates additional AM and PM activity spaces alongside employment opportunities. Prisoners undertaking part-time education can now attend work during the remaining part of the day, enabling access to full-time purposeful activity.	The Governor	Completed
13	<b>The quality of education that prisoners received in workshops was not of a consistently high standard.</b>	<p>Curriculum mapping will be completed across education, workshops and prison industries to ensure that English, mathematics and employability skills are embedded into day-to-day work activity. This will ensure that opportunities to develop core skills are consistently built into prisoners' learning journey from the classroom to employment.</p> <p>The Progress in Work booklets will be reviewed and updated as required to improve the quality of learning objectives, target-setting and review. Training will be delivered to improve the use of SMART targets and the recording of meaningful progress. The quality and consistency of booklet use will be monitored through the Quality Assurance calendar and reviewed through the Quality Improvement Group</p> <p>Instructor capability will be strengthened through a structured programme of continual professional development (CPD). All instructors will be supported to complete, or be working towards, a recognised instructor qualification and supporting CPD to ensure the safe and effective running of workshops. Additional training on effective teaching and learning practice will be delivered</p>	<p>The Governor</p> <p>The Governor</p> <p>The Governor</p>	<p>October 2026</p> <p>September 2026</p> <p>December 2026</p>



		and supported through collaboration between education staff and instructors, embedding consistent teaching standards and practices		
14	<b>Family work had deteriorated significantly.</b> Over half the population had not received a social visit in the past year and most of the work to support them had ceased.	<p>The Family and Significant Others strategy will be reviewed, refreshed and relaunched.</p> <p>A peer support visit scheme has been reintroduced, specifically targeting prisoners who do not currently receive social visits; a second session is being planned to build on this support.</p> <p>A recruitment campaign has taken place to reinstate the Official Prison Visitor scheme which continues to operate, overseen by the Chaplaincy team, providing additional support to those without external contact.</p> <p>Alongside the nine scheduled family days, the establishment has introduced additional family days specifically tailored for young adults to strengthen family ties and support age-appropriate engagement.</p> <p>Prison Advice and Care Trust are in the process of upskilling their Family Engagement Manager to enable the resumption of structured casework.</p> <p>Storybook Dads initiative, a national charity involved in maintaining contact between Dads and their children, has been re-advertised across the whole prison to increase awareness and encourage greater prisoner participation.</p> <p>The establishment will be reviewing the prison phone credit system (PIN) policy and ensure it is still meeting the needs of the population.</p> <p>The PIN phone daily allowance has been increased from 60 minutes a day to 90 minutes to increase and improve family contact.</p>	<p>The Governor</p> <p>The Governor</p> <p>The Governor</p> <p>The Governor</p> <p>The Governor</p> <p>The Governor</p> <p>The Governor</p> <p>The Governor</p>	<p>September 2026</p> <p>Completed</p> <p>Completed</p> <p>Completed</p> <p>July 2026</p> <p>Completed</p> <p>September 2026</p> <p>Completed</p>
15	<b>Prisoners did not have enough opportunities to complete the risk reduction work that could help them to progress through sentence.</b>	<p>Access to risk reduction and progression activity is being strengthened through Offender Management in Custody (OMiC) consultancy and joint casework, with Psychology and Prison Offender Managers (POMs) working collaboratively to support sentence progression. This has already been promoted locally, with early indications of good engagement, and will continue</p>	<p>The Governor</p>	<p>August 2026</p>



		<p>to be embedded through individualised joint delivery, case discussion and where appropriate delivery of 1-1 structured session, either via the Keyworker or POM, to support and promote rehabilitative risk reduction.</p> <p>A pilot for long sentenced progression men in the Long-Term High Security Estate will run until October 2026, focusing on improving prisoners' understanding of risk, how risk can be reduced, and what meaningful progression looks like. This will be supported by a prisoner passport to record and evidence progress. The pilot will be evaluated with small cohorts to inform whether the approach should be embedded more widely.</p> <p>Following an OMiC Keywork audit, an improvement plan is being implemented to strengthen Keywork delivery. In addition to an already established and effective quality assurance process which has seen clear improvements in Keywork, this will include daily access for prisoners to a Duty POM for advice and escalation, a monthly Keywork meeting to review delivery and drive improvement, and a Keyworker forum to identify barriers and inform actions to improve outcomes for prisoners.</p>	<p>Long Term and High Security Prison Group</p> <p>The Governor</p>	<p>October 2026</p> <p>October 2026</p>
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