



The Insolvency
Service

Information Rights Team

The Insolvency Service
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www.gov.uk/insolvency-service

Our ref: FOI25/26-2 53
Date: 16 March 2026

Dear [REDACTED]

Re: Freedom of Information Act 2000 (FOIA) Request

Thank you for your email of 25 February in which you requested from the Insolvency Service (the agency):

- 1) *Does the Insolvency Service have any current contract/agreement in place for the supply of temporary agency staff? (Contingent Labour)
If yes, please can you provide the name of agency with contract/agreement to supply?*
- 2) *Does the Insolvency Service have any current contract/agreement in place for the supply of permanent staff via a recruitment agency?
If yes, please can you provide the name of agency with contract/agreement to supply?*
- 3) *If a contract/agreement is currently in place for the supply of either temporary agency staff (Contingent Labour) or permanent staff via a recruitment agency, please can you confirm the contract/agreement expiry dates should these exist?*
- 4) *For the 2024/2025 year, how much money did the Insolvency Service spend on temporary agency staff? (Contingent Labour)*
- 5) *For the 2024/2025 year, how much money did the Insolvency Service spend on permanent staff recruitment via a recruitment agency?*
- 6) *For the 2024/2025 year, how many temporary agency staff members were recruited by the Insolvency Service?*
- 7) *For the 2024/2025 year, how many permanent staff members were recruited by the Insolvency Service?*

Your request has been dealt with under the Freedom of Information Act 2000 (FOIA).

I can confirm the agency holds the information that you have requested and I have provided answers to your questions below.

- 1) *Does the Insolvency Service have any current contract/agreement in place for the supply of temporary agency staff? (Contingent Labour)
If yes, please can you provide the name of agency with contract/agreement to supply?*

Yes, the agency has the following contracts that relate to temporary staff:

- TIS0770 Public Sector Resourcing - Workforce Solutions: Please see link to Contracts Finder Notice providing details on the Contract/Agreement - [Public Sector Resourcing \(Workforce Solutions\) - Contracts Finder](#)
- TIS0679 Criminal Investigators for Companies House: Please see link to Contracts Finder Notice providing details on the Contract/Agreement - [Companies House Criminal Investigators - Contingent Labour - Contracts Finder](#)
- TIS0845 FCMC Delivery Resources: Please see link to Contracts Finder Notice providing details on the Contract/Agreement - [FCMC Delivery Resources - Contracts Finder](#)
- TIS0847 DDaT Delivery Resources: Please see link to Contracts Finder Notice providing details on the Contract/Agreement - [DDaT Delivery Resources - Contracts Finder](#)

2) *Does the Insolvency Service have any current contract/agreement in place for the supply of permanent staff via a recruitment agency?
If yes, please can you provide the name of agency with contract/agreement to supply?*

Yes, the agency has the following contracts that relate to the supply of permanent staff:

- TIS0770 Public Sector Resourcing - Workforce Solutions: Please see link to Contracts Finder Notice providing details on the Contract/Agreement - [Public Sector Resourcing \(Workforce Solutions\) - Contracts Finder](#)
- TIS0856 NED Recruitment Support: Please see link to Contracts Finder Notice providing details on the Contract/Agreement - [NED Recruitment Support - Contracts Finder](#)

3) *If a contract/agreement is currently in place for the supply of either temporary agency staff (Contingent Labour) or permanent staff via a recruitment agency, please can you confirm the contract/agreement expiry dates should these exist?*

This information is reasonably available at the contract finder notices above. As this information is already available it is exempt under s21 of the FOIA.

Section 21 applies when the requested information is already publicly available and therefore the agency is not obliged to provide you with another copy.

4) *For the 2024/2025 year, how much money did the Insolvency Service spend on temporary agency staff? (Contingent Labour)*

Total spend on contingent labour in 24/25 was £11,707,061.61. This includes all temporary agency staff and contractors

5) *For the 2024/2025 year, how much money did the Insolvency Service spend on permanent staff recruitment via a recruitment agency?*

Total spend on permanent staff recruitment via a recruitment agency in 24/25 was £5,760.00. This excludes intergovernmental recruitment costs incurred through CO and ONS, and other recruitment related costs linked to job fairs and advertising

6) *For the 2024/2025 year, how many temporary agency staff members were recruited by the Insolvency Service?*

111 (98 workers under the Public Sector Resourcing Contract and 13 workers from the Non Clinical Staffing Framework)

7) *For the 2024/2025 year, how many permanent staff members were recruited by the Insolvency Service?*

448 permanent appointments

Complaints

If you are not satisfied with the response we have provided to you and would like us to reconsider our decision by way of an internal review (IR), please contact our Information Rights team within 40 working days of this letter at foi@insolvency.gov.uk or by post at:

Information Rights Team
The Insolvency Service
3rd Floor
Cannon House
18 Priory Queensway
Birmingham
B4 6FD
United Kingdom

You also have the right to contact the Information Commissioner's Office (ICO) if you wish for them to investigate any complaint you may have regarding our handling of your request. However, please note that the ICO is likely to expect an IR to have been completed in the first instance.

Yours sincerely

Information Rights Team
The Insolvency Service

The Department for Business and Trade, Official Receivers and the Adjudicator are Data Controllers in respect of personal data processed by the Insolvency Service. For the details about how personal data is processed by the agency, please see the full Insolvency Service Personal Information Charter here: <https://www.gov.uk/government/organisations/insolvency-service/about/personal-information-charter>