



The Insolvency
Service

Information Rights Team
The Insolvency Service
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Birmingham
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Tel: 0300 678 0015

foi@insolvency.gov.uk

[Redacted]

www.gov.uk/insolvency-service

Our ref: FOI25/26-251

Date: 12 March 2026

Dear [Redacted]

Re: Freedom of Information Act 2000 (FOIA) Request

Thank you for your email of 23 February 2026 in which you requested from the Insolvency Service (the agency):

“I'd like to make a request under the Freedom of Information ACT 2000 for the following data:

- *A breakdown of the total Debt Relief Orders completed in 2023 and 2024 in the United Kingdom by individual competent authority.*
- *A breakdown of DRO numbers in the local authority Calderdale for 2023 and 2024 based upon each competent authority.*
- *A breakdown of DRO numbers in the parliamentary constituency of Halifax for 2023 and 2024 based upon each competent authority.”*

Your request has been dealt with under the Freedom of Information Act 2000 (FOIA).

I can confirm the agency holds the information that you have requested and I have provided answers to your questions below.

A breakdown of the total Debt Relief Orders completed in 2023 and 2024 in the United Kingdom by individual competent authority.

AdviceUK	Angel Advance Limited	Benesse Advice Ltd	Christians Against Poverty	Community Money Advice	Moneyplus	National Association of Citizens Advice Bureau	National Debt Line	Payplan Partnership Limited	Shelter	StepChange Debt Charity	The Institute of Money Advisers
1831	84	16333	2546	2881	54	16257	541	1185	49	10445	3065

A breakdown of DRO numbers in the local authority Calderdale for 2023 and 2024 based upon each competent authority.

AdviceUK	Benesse Advice Ltd	Christians Against Poverty	Community Money Advice	National Association of Citizens Advice Bureau	National Debt Line	Payplan Partnership Limited	StepChange Debt Charity
1	69	1	674	38	2	6	38

A breakdown of DRO numbers in the parliamentary constituency of Halifax for 2023 and 2024 based upon each competent authority.

AdviceUK	Benesse Advice Ltd	Community Money Advice	National Association of Citizens Advice Bureau	Payplan Partnership Limited	StepChange Debt Charity
1	45	493	24	2	26

Complaints

If you are not satisfied with the response we have provided to you and would like us to reconsider our decision by way of an internal review (IR), please contact our Information Rights team within 40 working days of this letter at foi@insolvency.gov.uk or by post at:

Information Rights Team
The Insolvency Service
3rd Floor
Cannon House
18 Priory Queensway
Birmingham
B4 6FD
United Kingdom

You also have the right to contact the Information Commissioner's Office (ICO) if you wish for them to investigate any complaint you may have regarding our handling of your request. However, please note that the ICO is likely to expect an IR to have been completed in the first instance.

Yours sincerely

Information Rights Team
The Insolvency Service

The Department for Business and Trade, Official Receivers and the Adjudicator are Data Controllers in respect of personal data processed by the Insolvency Service. For the details about how personal data is processed by the agency, please see the full Insolvency Service Personal Information Charter here: <https://www.gov.uk/government/organisations/insolvency-service/about/personal-information-charter>