



**SYSTEMS  
INSIGHT  
TEAM**

**Who we are, what we do  
and how we can help**



Systems Insight Team

## Who we are

**The Systems Insight Team is a new cross-government unit helping teams tackle complex policy and delivery challenges using systems thinking.**

Building on our work developing the award-winning Net Zero Systems Tool, we apply practical, evidence-based approaches to understand how systems behave and where to intervene for impact.

We operate as an in-house consultancy, offering analysis, advice and training to colleagues across government on a cost-recovery basis.

Get in touch if you'd like to talk to us about a project:

[netzerosystems@energysecurity.gov.uk](mailto:netzerosystems@energysecurity.gov.uk)

## What we do

### **Innovative systems tools**

Policymakers often need better ways to see how complex systems fit together.

Our award-winning tools help users explore connections across systems and test how different policy choices might play out.

### **Cross-cutting systems analysis**

Policy is often shaped by organisational boundaries rather than how systems actually operate. We identify key interdependencies, highlight risks and opportunities, and provide clear frameworks to support stronger governance and delivery.

### **Integrated systems training**

Teams are keen to apply systems thinking, but don't always have the confidence or capability to do so. Our training supports both beginners and experienced practitioners, from core concepts through to practical techniques.



## Analysis

Our team is equipped with a range of systems approaches to deliver the right analysis for the right problem:

- **Strengthening policy and strategy** by revealing system-wide interactions, feedback loops, and leverage points
- **Delivering evaluations and appraisals** with systems-based theories of change
- **Prioritising research** by pinpointing evidence gaps and the relationships that most drive outcomes.

### EXAMPLES

## Government Strategy & Delivery

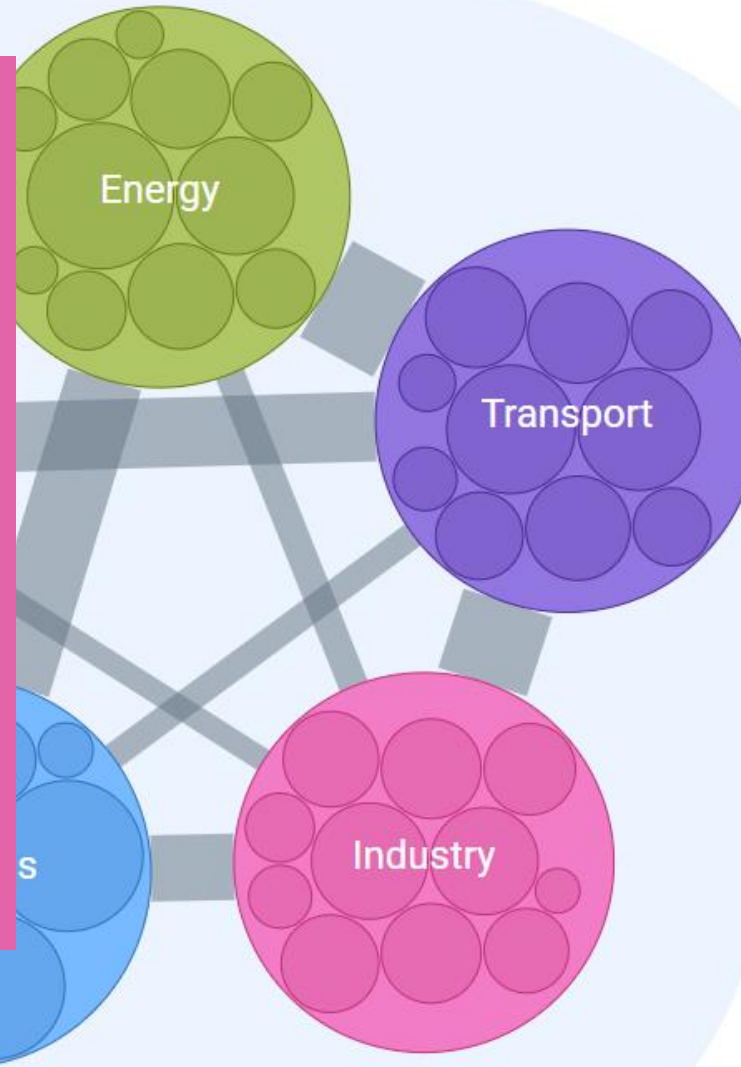
We have brought systems thinking to the foreground of major government strategy and delivery:

- **Set the tone** in critical, high-profile strategy and delivery publications
- **Surfacing cross-cutting impacts** and opportunities that cut across silos and policy boundaries
- **Developing a practical Risk-Opportunity Analysis approach** to support appraisal beyond traditional, linear methods

## Tools

Our sector leading tools help users understand how their complex systems knit together.

- **Systems Pathway Tool:** helps explore the impact of delays or reductions of ambition to policies & milestones to huge strategic plans
- **Systems Narrative Tool:** supporting teams to explore how different futures could affect their system, and to stress-test strategies against



## EXAMPLES

### The Systems Insight Tool

The Systems Insight Tool is a revolutionary cross-government platform that helps policymakers understand the complexity of their policy areas.

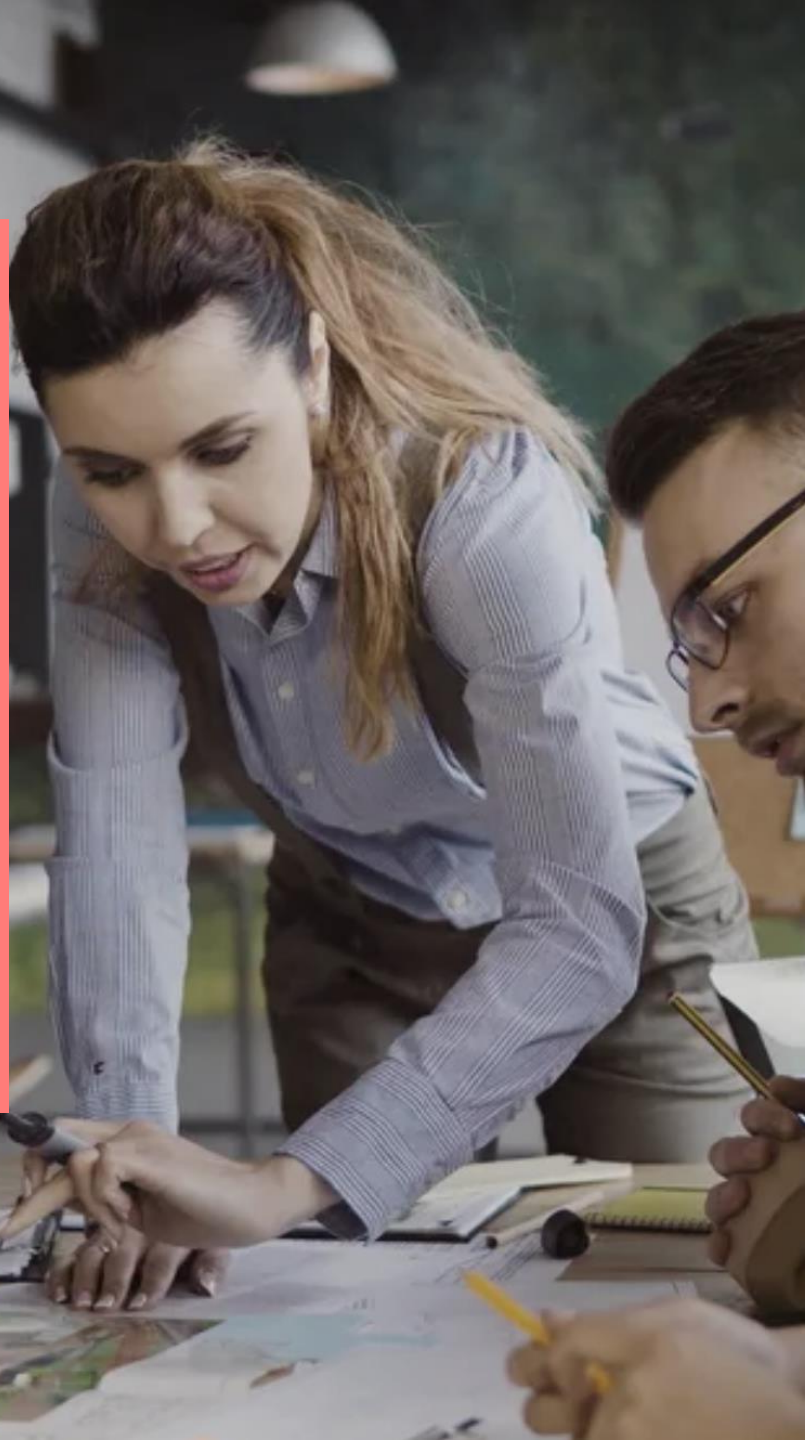
It brings together interdependencies across sectors so decisions can be made with a clearer view of the whole system:

- Reveals **ripple effects, risks, trade-offs, and co-benefits**
- Enables **scenario testing** and smarter **x-govt. collaboration**
- Provides **knowledge management** function

# Training

Our training helps upskill colleagues so they can confidently use systems thinking techniques themselves

- **Our Systems Thinking College course** to build systems capability in your department.
- **Systems Leadership guidance** to support the development of internal champions



## EXAMPLES

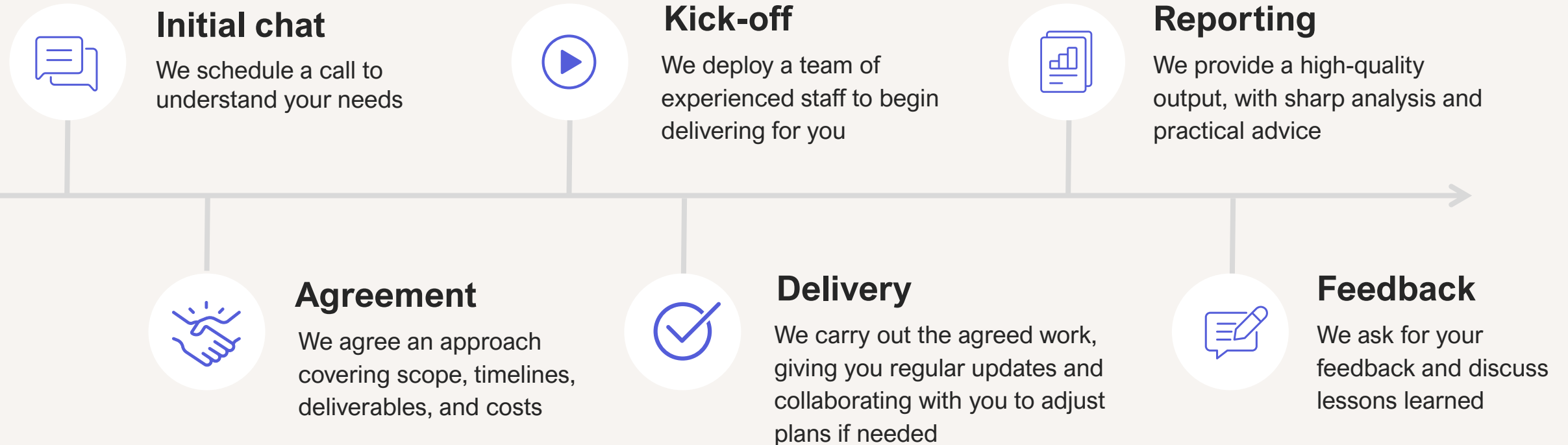
# Cross-Government Training

We have developed several training products to enhance capability across government:

- Worked with **Go-Science** to develop the cross-govt. guidance for **Systems Thinking & Systems Leadership**
- Established and Delivered a **Systems Thinking College** in DESNZ
- Developed a framework to **communicate the different parts of government** where Systems Thinking can be embedded

# How you can **work with us**

We're part of the Civil Service so other government teams can commission us easily, without the need for a complicated procurement process. The process typically begins with a conversation to clarify your needs. It can take as little as a week to scope and agree work.



# Contact Us

If you have a complex challenge and you think we could help, get in touch

✉ [netzerosystems@energysecurity.gov.uk](mailto:netzerosystems@energysecurity.gov.uk)



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