Office for Product Safety & Standards

Product Recall

KTL 2pc Balloon Dog Toy	
Aspect	**Details**
Images	
PSD Number	2603-0188
Product Type	Toys - Action Figures (Non Powered)
Product Identifiers	Brand: KTL (formerly Kandy Toys) Item Number: TY4313 Barcode: 5063389102319
Product Description	Stretchy balloon dog toys filled with sand-like material.
Country of Origin	Unknown
Counterfeit	No
Risk Level	Not provided
Risk Type	Health Risk
Risk Description	The product presents a risk to health as the sand-like material inside the toy may be contaminated with a small quantity of asbestos. Asbestos is a banned substance because it poses a risk to health even at low levels of exposure. The product does not meet the requirements of the Toys (Safety) Regulations 2011.
Corrective Measures	The product has been recalled from end users by KTL (Kandy Toys). Additional distributors may be added to this list, and further instructions provided, as recalls are launched. We recommend owners stop using this product immediately and keep it out of the reach of children. Follow the below instructions for details on disposal and return of the product. For further information, access the KTL website at: https://kandytoys.co.uk/recall-information or call customer service on 01395 234600.
Online Marketplace	N/A
Notifier	Local Authority Trading Standards

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: https://www.gov.uk/guidance/product-recalls-and-alerts

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Disposal instructions

- Stop using the product immediately.
- If the sand is still in its packaging, place in a heavy-duty plastic bag, double tape it securely, label it clearly and store in a secure location out of the reach of children.
- If the sand has been used, clean up sites where the product was used using wet cloths to avoid generating dust. Wear gloves and a mask. Double bag the sand, gloves, mask and cloths.
- Keep children and other people away from areas where the sand has been used until the area has been cleaned.
- Return the product to store where specified by the retailer for a full refund.
- If you are unable to return the product to the retailer, follow the steps above and contact your local authority / access their website for guidance on safe disposal of asbestos in your area.
- For further information, please contact the retailer or visit the OPSS page on asbestos in consumer products.