



Tucson 5m, 6m and 8m Pumps

Aspect	Details
Images	
PSD Number	2510-0040
Product Type	Electrical appliances and equipment – Circulating pumps for heating systems
Product Identifiers	Brand: Tucson Affected models: RS25/5EAQ, RS25/6EAQ, RS25/6EAQ 130SS, RS25/8EAQ Any serial number beginning: S/N D44 02809a (5m models), S/N D32 11233b (6m models), S/N D32 01197c (8m models), S/N C, S/N B, S/N A, S/N 2020, S/N 2019, S/N 2018, S/N 2017, S/N 2016, S/N 2015, S/N 2014, S/N 2013, S/N 2012.
Product Description	Circulating pumps manufactured by Tucson Pumps Ltd between 2012 and 2024.
Country of Origin	China
Counterfeit	No
Risk Level	Serious
Risk Type	Electric shock
Risk Description	The product presents a serious risk of electric shock. The mains cable can be connected to the pump in reverse, allowing the live pin to connect to the earth pin and causing accessible metal parts to become live. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016.
Corrective Measures	An installed pump can remain in operation, but you must take care not to handle affected pumps as there is a serious risk of electrocution. The affected pumps can be identified by the serial number (S/N) on the label affixed to the pump as indicated above. Tucson will arrange for the inspection of installed units of the affected pump models and the installation of an updated electrical connector and adaptor piece on the pump motor. This Product Replacement Programme is free of charge. Installed units should only be replaced by an approved Tucson technician or Tucson service agent. Homeowners in Northern Ireland who have had heating system work completed or who have moved house within the last 14 years should check if their property contains one of the specified pump models. This is an important safety check that requires immediate attention. In April 2026 Tucson Pumps have notified additional production periods of Tucson circulating pumps that were introduced to Northern Ireland in the latter half of 2012 and continued to be supplied through to 2016. These serial numbers begin 2012, 2013, 2014, 2015 and 2016. For further information, please see the Product Safety Information Notice on TucsonPumps.ie , or email productsafety@tucsonpumps.ie or phone +(44) 800 044 3258.
Notifier	Northern Ireland Environmental Health