



Sigenergy SigenStor Energy Controller with quick connect AC plug

Aspect	Details
Images	
PSD Number	2604-0013
Product Type	Electrical appliances and equipment – Adaptors
Product Identifiers	Brand: Sigenergy Model: 8.0kW, 10.0kW and 12.0kW connectors for single phase supply PNs: 1104002700, 1104002800 and 1104002900
Product Description	AC plug for an energy control unit.
Country of Origin	China
Counterfeit	No
Risk Level	Low
Risk Type	Burns
Risk Description	In rare cases, the quick connect AC plug may present a risk of overheating and burns in cases where it has been installed not in accordance with the manufacturer's instructions.
Corrective Measures	<p>The manufacturer has initiated a modification programme to warn customers of the risk and arrange for on-site inspection and repair of affected products.</p> <p>Owners of affected products who require further information should contact: sigenservice.uk@sigenergy.com</p> <p>You do not need to contact Sigenergy if:</p> <ul style="list-style-type: none">• Your EC controller was installed and commissioned after February 2026 (as your product is unaffected)• Your product has already been replaced
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards