



Rural Payments
Agency

Sustainable Farming Incentive (SFI) Query form

Important notes

Please use this form to tell us about your query. Complete the form in full including the 'Your information' section. We may need to contact you if we need more information. We will notify you of the outcome once we have completed the work.

To fill it in electronically:

1. Download the form and save it to your computer.
2. Fill in the form and save it again.
3. Email the form to 'ruralpayments@defra.gov.uk'. Use 'SFI Query form', as the subject of your email.

Your information

I am a (select one) Customer Agent

Please provide the scheme name which your query relates to

Business name

Contact name

Contact number

SBI number

Application/Agreement Reference (If applicable)

Details about your query (tick all that apply)

Pre-Application

Agreement

General

Application

Payment

Annual declaration

Site visit

Evidence checks

Rotational declaration

Description of customer query

Please provide a detailed description of the exact nature of your queries and/or concerns.

Please note: only send one form per email, from an email address registered on Rural Payments service.