



Ministry of Housing,
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By Email

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Dear Commissioners,

I am writing to inform you that I have today published your first report, together with this response. I would like to take this opportunity to thank you for your continued work and the support you are providing to the London Borough of Croydon.

I am pleased to hear that you have established a constructive working relationship with the Council. It is also positive that the Council are reflective, and recognise that there are more steps they can take at a local level to transform their services and operation, and improve their financial sustainability as they move towards embedding continuous improvement and a culture of financial accountability across the organisation.

It is clear that delivery of the Council's transformation plan and associated savings is now essential to help move Croydon away from reliance on Exceptional Financial Support. Whilst it is encouraging that the political and corporate leadership are demonstrating greater ownership of the challenges the Council faces, it is now vital that both members and officers drive forward at pace the necessary changes to help return longer term financial sustainability and improved service delivery to Croydon. I am confident that your support and oversight will help put the Council on a stronger footing for the future.

I am grateful for your continued dedication to Croydon as its improvement journey progresses and look forward to receiving your next report in due course.

Yours ever,

ALISON MCGOVERN MP

Minister of State for Local Government and Homelessness