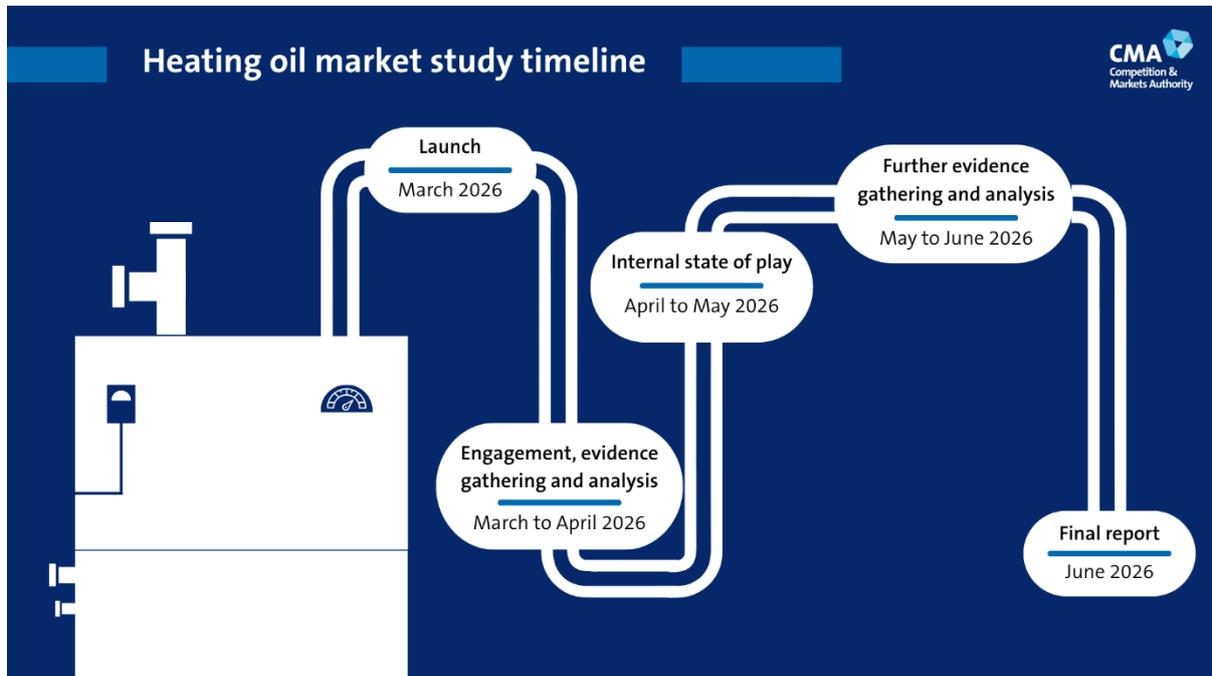


## Heating oil market study

### Project roadmap

#### **Market study timeline**

1. Below we set out our roadmap for the market study, and how you can engage with us. These dates are included as a guide and may be updated.
2. We will conduct the market study in line with the CMA's [4Ps framework: Pace, Predictability, Proportionality, Process](#).



#### **Launch: March 2026**

3. On 20 March 2026, we launched a market study. We are aiming to complete the market study in three months for the reasons set out in our [Statement of Scope](#), although the statutory time limit for our work is 12 months.
4. We published a Statement of Scope, which:
  - (a) explains why we are launching a market study;

- (b) sets out the proposed scope of the market study; and
  - (c) sets out, at a high-level, categories of potential outcomes from the market study ('remedies').
5. We are inviting views on the proposed scope of the market study, and have set out a number of questions to help inform responses in the Statement of Scope. The deadline for responses is 8 April 2026.
  6. We have also published a [market study notice](#), which sets out the legal scope of the study.

***Engagement, evidence gathering and analysis: March to April 2026***

7. We will be engaging and gathering evidence from a range of stakeholders throughout the market study to ensure we can benefit from a variety of perspectives. We will take a targeted and proportionate approach to this phase of work in light of our ambition to complete the study within three months.
8. We expect to engage with, among others:
  - (a) suppliers
  - (b) industry and professional representatives
  - (c) consumers and consumer groups
  - (d) UK and devolved governments
  - (e) regulatory bodies
9. We expect to engage and gather evidence in a number of ways, including through:
  - (a) responses to our statement of scope
  - (b) collecting information using our statutory information gathering powers and through informal information requests
  - (c) meetings with stakeholders
  - (d) analysing available market data
  - (e) working closely with UK and devolved governments, as well as relevant regulatory bodies

***Internal state of play: April to May 2026***

10. We will hold one or more internal state of play meetings to reassess the scope of the market study at key points against the evidence gathered.

***Further evidence gathering and analysis: May to June 2026***

11. We will carry out further evidence gathering and engagement with stakeholders on our thinking as needed following the internal state of play.

***Final report: June 2026***

12. We aim to publish our final report setting out our conclusions from the market study, and any remedies such as recommendations to government, within three months of launch. The statutory deadline for our final report is 19 March 2027.