

List of Brexit Helplines

| THEME | KEY ACTIONS FOR BUSINESS | HELPLINE |
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| BORDERS (IMPORTING + EXPORTING) | Customs declarations Simplified customs procedures Duties and tariffs | Customs & International Trade Helpline TEL: 0300 322 9434 – UK Wide Opening hours: M-F 08.00-20.00, S-S 08.00-16.00 |
| | New Computerised Transit System | New Computerised Transit System Helpline TEL: 0300 322 7095 Opening hours: M-F 8.00 to 17.00 |
| | Trader import & export licences and certificates of free sale | Rural Payments Agency Trader Team TEL: 03300 416500 Opening hours: M-F 8.30-17:00 |
| | For exporting food, drink & agricultural products | Animal, Plant and Health Agency TEL: 0300 020 0301 Opening hours: M-F: 8:30 - 17:00 |
| | Import & export of timber | Cross-Border Plant Health Service TEL: 0300 067 5155 Or email you query to this address . |

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| | Plants & plant products | <p>Animal, Plant and Health Agency Import</p> <p>TEL: 0300 1000 313</p> <p>Opening hours: M-Sun: 6:00 - 24:00</p> <p>Animal, Plant and Health Agency Export</p> <p>TEL: 0300 020 0301</p> <p>Opening hours: M-F: 8:30 - 17:00</p> |
| | Importing & exporting of waste | <p>Environment Agency</p> <p>TEL: 03708 506 506</p> <p>Opening hours M-F: 8.00-18:00</p> |
| | Licensing for the export or international trade in military items, dual-use items, firearms, or items controlled under trade sanctions | <p>Go to this link - you will be taken to a short questionnaire to help direct your query.</p> |
| | <p>Vehicles enquiries</p> <p>Driving licences & International driving permits</p> <p>Importing & exporting vehicle & trailer registration</p> | <p>Driver and Vehicle Licensing Agency Contact Centre</p> <p>TEL: 0300 790 6802</p> <p>Opening hours: M-F: 8-8, Sat 8-4</p> |
| | Operator licence & permits | <p>Driver and Vehicle Standards Agency</p> <p>TEL: 0300 123 9000</p> <p>Opening hours: M- F 07:30 -18:00</p> |

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| | Certificate of Professional Competence (CPC) - RPQ issue | Driver and Vehicle Standards Agency TEL: 0300 123 9000 Opening hours: M- F 07:30 -18:00 |
| | Border Operating Model | HMG operates an e-forum here . |
| ECONOMY | Competition Company mergers | Competition and Market Authority TEL: 020 3738 6000 Opening hours: M-F 8.00-18.00 |
| | Regulation of manufactured goods CE / UKCA marking | The Office for Product Safety and Standards TEL: 0121 345 1201 Opening hours: M-F 8.00-17.00 |
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| | Regulation of medicines and medical devices | Medicines and Healthcare products Regulatory Agency Customer Service Centre TEL: 020 3080 6000 Opening hours: M-F 09:00 -17:00 |
| | Supply of medicinal products | National Supply Disruption Centre TEL: 0800 915 9964 Opening hours: 24/7 |

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| | <p>European Timber Regulations</p> <p>Forest Law Enforcement Governance and Trade Regulation</p> | <p>The Office for Product Safety and Standards</p> <p>TEL: 0121 345 1201</p> <p>Opening hours: M-F 8.00-17.00</p> |
| | <p>Tariffs</p> | <p>Department for International Trade Brexit Enquiry Service</p> <p>Go to this link - you will be taken to a short questionnaire to help direct your query.</p> |
| ENERGY | <p>EU Emissions Trading System</p> <p>Electricity & Gas suppliers & systems</p> <p>Allowances & Carbon emissions</p> <p>UK energy markets</p> <p>Single Electricity Market</p> <p>Civil nuclear (Euratom)</p> <p>Electricity & Gas suppliers & systems</p> | <p>Department for Business, Energy & Industrial Strategy Enquiry Line</p> <p>TEL: 020 7215 5000</p> <p>Opening hours: M-F 9.00-17.00</p> |
| FISH | <p>Fish Exports</p> <p>Catch certificates</p> <p>Processing statements storage documents</p> <p>Prior notification or pre landing declarations</p> | <p>Fish Exports Helpline</p> <p>TEL: 0330 159 1989</p> <p>Opening hours: 24/7</p> |

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| ANIMALS | <p>Exporting of equines (horses and ponies)</p> <p>Import & export of animals, endangered species & animal products</p> | <p>Animal, Plant and Health Agency Import</p> <p>TEL: 0300 1000 313</p> <p>Opening hours: M-Sun: 6:00 - 24:00</p> <p>Animal, Plant and Health Agency Export</p> <p>TEL: 0300 020 0301</p> <p>Opening hours: M-F: 8:30 - 17:00</p> |
| DATA AND INTELLECTUAL PROPERTY | <p>Using & sharing data</p> <p>Personal data</p> | <p>Information Commissioner's Office</p> <p>TEL: 0303 123 1113</p> <p>Opening hours: M-F 9.00-17:00</p> <p>Or use ICO Info Hub or live chat on the website.</p> |
| | <p>Geo-blocking</p> | <p>Business Support Helpline (England)</p> <p>TEL: 0800 998 1098</p> <p>Opening hours: M-F 9.00-18.00</p> |
| | <p>Intellectual property copyright</p> <p>Patents</p> <p>Designs</p> <p>Trade marks</p> <p>IP-protected goods</p> | <p>The Intellectual Property Office</p> <p>TEL: 0300 300 2000</p> <p>Opening hours: M-F 9.00-17.00</p> |
| PEOPLE | <p>Establishing / operating a business</p> | <p>Business Support Helpline (England)</p> <p>TEL: 0800 998 1098</p> <p>Opening hours: M-F 9.00-18.00</p> |

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| | Company restructuring & registration | Companies House TEL: 0303 1234 500 Opening hours: M-F 9.30-18.00 |
| | Accounting Auditing Mutual Recognition of Professional Qualifications | Business Support Helpline (England) TEL: 0800 998 1098 Opening hours: M-F 9.00-18.00 |
| | Consumer rights | Citizen Advice TEL: 0808 223 1133 (England & Wales) TEL: 0808 223 1144 (Welsh language option) Opening hours: M-F 9.00-17.00 |
| PROGRAMMES | COSME Nuclear Fission Fusion 4 Energy EUROFusion | Department for Business, Energy & Industrial Strategy Enquiry Line TEL: 020 7215 5000 Opening hours: M-F 9.00-17.00 |
| DEVOLVED ADMINISTRATIONS | Scotland | Find Business Support Scotland Get business support online, TEL: 0300 303 0660 Textphone: 0800 023 2071 Opening hours: M-F 8:30 - 17:30 |
| | Wales | Business Wales Get help with your business online |

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| | Northern Ireland | <p>TEL: 0300 060 3000 Opening hours: M-F 8:30- 17:30</p> <p>Invest Northern Ireland Find business advice and support</p> <p>TEL: 0800 181 4422 Opening hours: M-F 8:30-17:30</p> |
| OTHER | <p>EU Transition education related</p> <p>Department for International Trade - Brexit Enquiry Service</p> | <p>Department of Education Helpline TEL: 0370 000 2288 or use this contact form</p> <p>Opening hours: M-F 9.00-17.00</p> <p>Go to this link here to complete the enquiry form.</p> |