



Highlife Collection Spas 6-fin Rotary Jet in a Spa

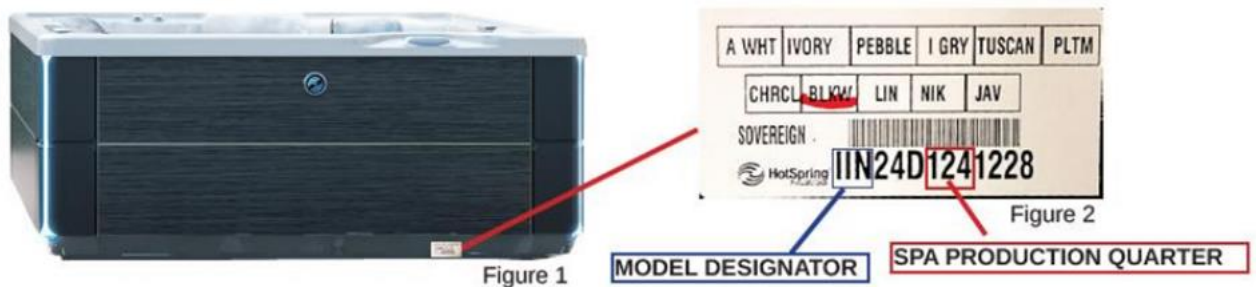
Aspect	Details
Images	
PSD Number	2602-0252
Product Type	Electrical Appliances and Equipment – Hot Tub
Product Identifiers	Brand: Watkins (part), Highlife Collection Spas Spa Models: Highlife Collection spa models: Grandee, Envoy, Vanguard, Aria, Prodigy, Sovereign, Jetsetter, and Jetsetter LX Spa Model Years: 2023, 2024, 2025 Rotary Jet Part Number: 1883501-01 Serial numbers: Please see Annex A for serial numbers, spa configurations and instructions on safe removal/replacement of jets.
Product Description	Hot tub jet that moves in a circular motion to create a massage effect.
Country of Origin	China
Counterfeit	No
Risk Level	Low
Risk Type	Drowning
Risk Description	<p>The product with the 6fin rotary jet concerned presents a risk of drowning because the rotary jet may cause a suction, which in turn may cause hair entanglement and entrapment. This may lead to the user becoming submerged underwater, and drowning.</p> <p>The 6fin rotary jet does not meet the requirements of the General Product Safety Regulations 2005.</p>
Corrective Measures	<p>The product is subject to a modification programme. The manufacturer has stopped sales of the 6fin rotary jet and advised end users (via distributors) to switch off the 6fin rotary jets. End users are encouraged to register with their distributor for a replacement rotary jet. For more information, please contact: eujetrecall@watkinsmfg.com</p> <p>For more information, please see Annex A below, provided by the manufacturer.</p>
Online Marketplace	N/A
Notifier	Office for Product Safety and Standards



Annex A – Consumer Instructions:

Step 1: Identify your spa model

Locate the serial number label on the right side of the base pan (see Figure 1 below). The serial number label will either show the letter D or E. The three numbers following the letter D or E indicates the spa production quarter (see Figure 2). The concerned spas have been produced as from the last quarter of 2022 until the beginning of the last quarter of 2025. If your three numbers are listed in table shown on Figure 3, please proceed to the next steps.



Year	Production Quarter			
2022				(D or E)422
2023	(D or E)123	(D or E)223	(D or E)323	(D or E)423
2024	(D or E)124	(D or E)224	(D or E)324	(D or E)424
2025	(D or E)125	(D or E)225	(D or E)325	(D or E)425

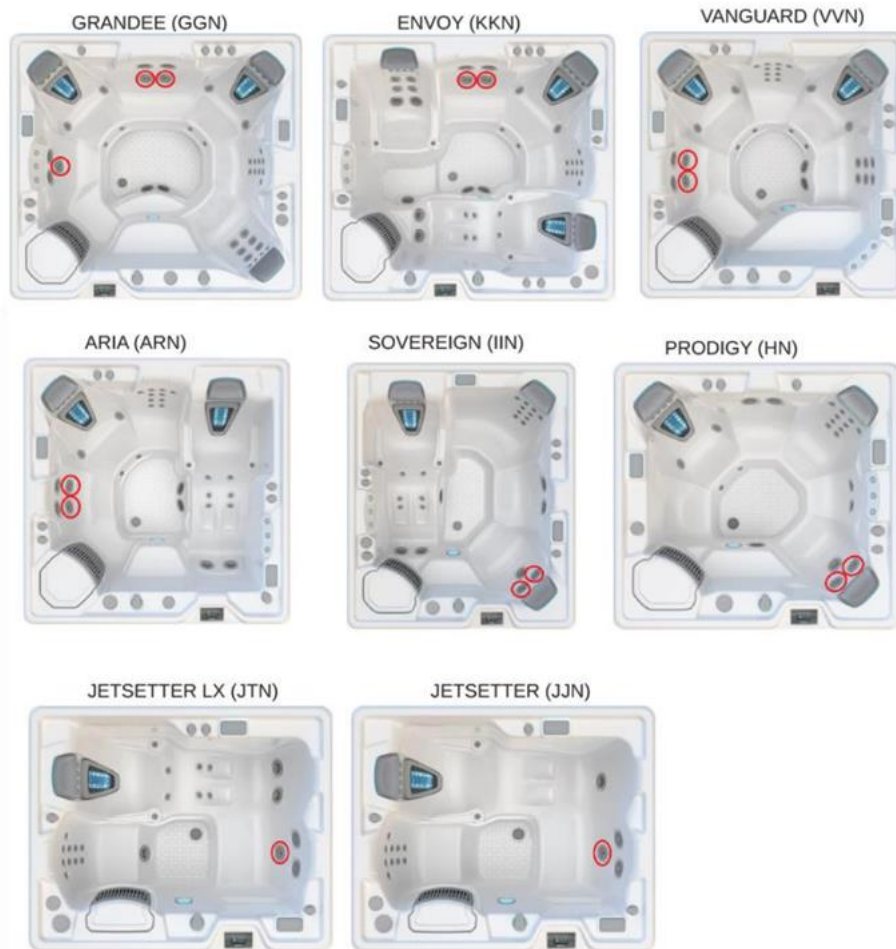
Figure 3

Step 2: Locate the Hydromassage Rotary Jets (6-Fin Jets)

Find your spa model in the images below. Your spa model can be identified using the model designator identifiers of your serial number (see Figure 2 above – GGN, KKN, VVN, ARN, IIN, HN, JTN or JJN). The Hydromassage Rotary Jets (6-fin rotary jets) are highlighted with a **red circle**. Once the jet locations are identified, proceed to the next step.



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Step 3: Turn off the Hydromassage Rotary Jets (6-Fin Jets)

(i) First, turn off the rotary jets using the control panel, then (ii) rotate only the Hydromassage Rotary Jet clockwise until it reaches a hard stop. Next (iii) turn the rotary jets back on from the control panel and check (iv) for any reduction in water flow. Please note that some jets may continue to emit a slight trickle of water even when turned off; this is due to the system pressure and does not indicate a malfunction.



Twist clockwise to turn off jet



After having turned off the Hydromassage Rotary Jet, your Highlife Collection spa can be safely used again while waiting for a Replacement Rotary Jet. When the Hydromassage Rotary Jet has been turned off proceed to the next step.

DCACTIVE 86424196.1

The OPSS Product Safety Alerts, Reports and Recalls Site can be accessed at the following link: <https://www.gov.uk/guidance/product-recalls-and-alerts>



Product Safety Report

Step 4: Register for a Replacement Rotary Jet free of charge

Once the Hydromassage Rotary Jet has been turned off, please contact the distributor that supplied your spa to (i) confirm your Hydromassage Rotary Jet has been turned off and (ii) order with your distributor a Replacement Rotary Jet free of charge. Once you receive the Replacement Rotary Jet, please proceed to the next step.

Step 5: Replace the Hydromassage Rotary Jet with the Replacement Rotary Jet

Once you received the Replacement Rotary Jet, please proceed with the replacement of the Hydromassage Rotary Jet with the newly received Replacement Rotary Jet, per the instructions you will have received with the Replacement Rotary Jet.

Once the Hydromassage Rotary Jet has been removed from your spa, please discard it with your normal household waste.