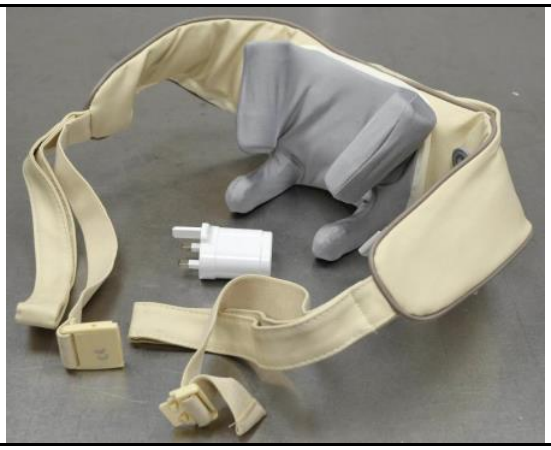
Office for Product Safety & Standards

Product Safety Report

Shoulder and Neck Massager, JBY-820	
Aspect	**Details**
Images	
PSD Number	2601-0318
Product Type	Electrical appliances and equipment - Body Massage/Toning - Replacement Parts
Product Identifiers	Model: JBY-820 Product identifiers: IC950351251009659, 921555291796, 950351-T50, 9023901.
Product Description	Electric shoulder and neck massaging tool with attached wall plug.
Country of Origin	China
Counterfeit	Unknown
Risk Level	High
Risk Type	Fire
Risk Description	The product presents a high risk of fire because the plug pins do not meet the dimensional requirements of BS 1363. As a result, the plug may not fit securely into a socket, leading to overheating and fire. The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016 or the Plugs and Sockets (Safety) Regulations 1994.
Corrective Measures	The import has been rejected at the border and destroyed
Online Marketplace	N/A
Notifier	Local Authority Trading Standards