



**The Insolvency
Service**

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www.gov.uk/insolvency-service

Our ref: FOI25/26-185
Date: 26 November 2025

Dear [REDACTED]

Re: Freedom of Information Act 2000 (FOIA)

Thank you for your email of 30 October 2025 in which you requested the below from the Insolvency Service (the agency):

"Q1. Can you please list the number of devices deployed by your organisation for the following?"

Device Type	Number of Devices
<i>Desktop PCs</i>	
<i>Laptops</i>	
<i>Mobile Phones</i>	
<i>Printers</i>	
<i>Multi Functional Devices (MFDs)</i>	
<i>Tablets</i>	
<i>Physical Servers</i>	
<i>Storage Devices (for example: NAS, SAN)</i>	
<i>Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)</i>	
<i>Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)</i>	

"Q2. Does your organisation have plans to procure any of the below services, if yes then please provide information in the below format?"

	<i>2025/26 Spend/Budget</i>	<i>2026/27 Spend/Budget</i>	<i>27/28 Spend/Budget</i>	<i>28/29 Spend/Budget</i>
<i>Example: Platform as a Service</i>	<i>1,000,000</i>		<i>200000</i>	

a. Cloud computing				
b. Software as a Service (SaaS)				
c. Platform as a Service (PaaS)				
d. Infrastructure as a Service (IaaS)				
e. Anything as a Service (XaaS)				

"Q3. Does your organisation have any plans to procure the below services, if yes then please provide required information in the below format?"

	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
Example: IoT security	50000	50000	80000	
a. Network Security				
b. Cloud Security				
c. Endpoint Security				
d. Mobile Security				
e. IoT Security				
f. Application Security				

"Q4. Does your organisation have any plans to procure below services, if yes then please provide information in the below format?"

	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
Example: Data and Analytics	1750000	2000000		
a. Data and Analytics				
b. AI and Automation				
c. Digital Transformation				
d. ERP Systems				

"Q5. Has your organisation implemented any form of AI or Automation services, and if not, what is the reason for not implementing?"

	Yes	No	Reason
Example: Yes, Example: No, Legacy System			
a. Implemented			

<i>b. Minor implementation with completed AI strategy</i>			
<i>c. Plans to develop implementation</i>			
<i>d. Due to legacy systems</i>			

Your request has been dealt with under the Freedom of Information Act 2000 (FOIA).

I can confirm the agency holds some of the information that you have requested. Where the information is held, it has been provided below.

Question 1: Can you please list the number of devices deployed by your organisation for the following?

Device Type	Number of Devices
Desktop PCs	0
Laptops	2418
Mobile Phones	515
Printers	123
Multi Functional Devices (MFDs)	39
Tablets	0
Physical Servers	0
Storage Devices (for example: NAS, SAN)	0
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	Switches 9 Routers 13 Interfaces 214 Wireless Access points 54
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	13

Questions 2 – 4:

The agency does not procure systems under the recorded categories you have requested, and therefore no recorded information is held.

However, for your information, please see the links below for the Insolvency Service Pipeline and the Government Find a Tender and Contract Finder portals to assist you with researching some of the requested information.

This information is available to you at the website link below:

[Insolvency Service Pipeline January 2025 v0.1.xlsx](#)

Contracts Finder - GOV.UK

Find a Tender

Question 5: Has your organisation implemented any form of AI or Automation services, and if not, what is the reason for not implementing?

The agency does not hold the information you have requested in part 5 of your request, because it does not categorise any AI or automation in the manner your request presumes.

Please note FOIA only applies to recorded information, it does not require public authorities to create information in order to answer a question.

Complaints

If you are not satisfied with the response we have provided to you and would like us to reconsider our decision by way of an internal review (IR), please contact our Information Rights team within 40 working days of this letter at foi@insolvency.gov.uk or by post at:

Information Rights Team
The Insolvency Service
3rd Floor
Cannon House
18 Priory Queensway
Birmingham
B4 6FD
United Kingdom

You also have the right to contact the Information Commissioners Office (ICO) if you wish for them to investigate any complaint you may have regarding our handling of your request. However, please note that the ICO is likely to expect an IR to have been completed in the first instance.

Kind regards

Information Rights Team
The Insolvency Service

The Department for Business and Trade, Official Receivers and the Adjudicator are Data Controllers in respect of personal data processed by the Insolvency Service. For the details about how personal data is processed by the agency, please see the full Insolvency Service Personal Information Charter here:
<https://www.gov.uk/government/organisations/insolvency-service/about/personal-information-charter>