

Remediable Service Statement (RSS) Delivery Update

Thank you for your continued patience as we progress with issuing Remediable Service Statements (RSS).

As of 06 February 2026, we have issued 96,704 RSSs, comprising 44,427 Active (Non-Election), 29 Deferred Leaver, 20,565 Deferred (Non-Election), 20,963 Immediate Choice statements and 10,720 Active Leaver Choice statements.

This marks significant progress since our last update, and we remain steadfast in our commitment to issuing all remaining statements. The outstanding cases are inherently complex and are being prioritised to ensure they are resolved as swiftly as possible. Work is underway to develop a comprehensive schedule for completion, aligned with the recent implementation of an updated commercial framework. We will provide further updates and clarity on timelines as soon as possible.

Our next update will be issued in **April 2026**, with further updates to follow on GOV.UK.

If you are already in receipt of pension benefits, your RSS will provide you with the option to either retain your current benefits or opt for alternative benefits for the Remedy period (1 April 2015 to 31 March 2022). In the meantime, you will continue to receive your current benefits. Should you choose the alternative benefits, any payments due will be backdated with interest to ensure you receive the full value owed.

Please be assured that if you are due to leave service with pension benefits, an RSS should be provided as per usual.

For the latest updates and information, please continue to check our website.