

Grenfell Support (Restorative Justice) Programme Income Tax and benefit exemption factsheet

Overview

This factsheet aims to provide you with information on the Income Tax and benefits exemptions in place for all bereaved, survivors and residents in the immediate community who are eligible for direct payments as part of the Grenfell Support (Restorative Justice) Programme.

Key Facts

The Income Tax exemption legislation ([The Horizon Convictions Redress Scheme \(Amendment\) and Grenfell Support \(Restorative Justice\) Programme \(Income Tax Exemption\) Regulations 2025](#)) came into force on 7 August 2025 and covers all payments already made, as well as any future payments made under the Grenfell Support (Restorative Justice) Programme.

In 2023 the DWP updated its legislation ([The Social Security \(Income and Capital Disregards\) \(Amendment\) Regulations 2023](#)) to disregard Grenfell-related compensation or support payments when assessing entitlement to means-tested benefits. These payments are disregarded indefinitely as capital and income for the purposes of calculating entitlement to means-tested benefits.

Implications

The Income Tax exemption ensures that if you are eligible for payments under the Grenfell Support (Restorative Justice) Programme, you do not have to report the payments to HMRC or pay Income Tax on the amounts received. Your benefits entitlement will not be impacted.

Actions

DWP advise that anyone claiming benefits who has received a Grenfell-related payment, should notify DWP so records can be updated and this payment correctly accounted for. All capital must be reported including Grenfell Support (Restorative Justice) Programme payments when they are received. This will help prevent any misunderstanding later when your benefit claim is reviewed.

If you received tax credits during the 2024-2025 tax year and told HMRC about a Grenfell Support (Restorative Justice) Programme payment, it may have affected how your award was calculated. If this applies to you, please contact HMRC using the number below.

If you didn't tell HMRC about the payment, your award won't have been affected, and you don't need to take any action.

You do not need to do anything for the Income Tax exemption to apply, this is automatic. HMRC will not collect Income Tax on any payments made to individuals under the Grenfell Support (Restorative Justice) Programme.

Contact Information

HMRC

For tax credits, contact the HMRC Helpline: 0345 300 3900 (Monday to Friday: 8am to 5pm)

DWP contact information

Universal Credit helpline Telephone: 0800 328 5644 Textphone: 0800 328 1344
Pension Credit 0800 99 1234 Textphone 0800 169 0133

RBKC contact information

DedicatedServiceEngs@rbkc.gov.uk