



## Other ways to communicate with us

If you need braille, British Sign Language, a hearing loop, translations, large print, Easy Read, audio or something else, please contact us on +44 191 218 7777.

If you use Relay UK dial +44 151 494 1260 and when asked, give our telephone number.

## About this form

Fill in this form to tell us where you want us to send your direct payment using **black ink** and CAPITALS.

If you want more information about anything in this form, please get in touch with us.

The phone number is +44 191 218 7777 and our address is:

The Pension Service 11  
Mail Handling Site A  
Wolverhampton  
WV98 1LW  
United Kingdom

You can email us at **[tvp.internationalqueries@dwp.gov.uk](mailto:tvp.internationalqueries@dwp.gov.uk)** for general enquiries.  
We cannot use email for personal information.

## About you

**01 Title**

Mr, Mrs, Miss, Ms or other

**02 First name****03 Middle names, if you have any****04 Last name****05 National Insurance (NI) number**

If you do not know your NI number, have you ever had one or used one at any time?

No

Yes

## More information about you

**06 All other last names you have been known by or are using now**

Include maiden name, all former married names and all changes of family name.

**07 Date of birth**

DD/MM/YYYY

**08 Phone number**

Add your national and local area code.

**09 What is this number?**

Home

Work

Mobile

**10 Address where you live**

This can not be a PO Box. Include full address and country.

## About the account you want to use

### 11 Name of the account holder

Exactly as it is shown on the chequebook or statement.

### 12 Name of the bank or building society

### 13 Sort code

Tell us all 6 numbers, for example 12-23-56.

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### 14 Account number

This must be between 6 and 10 numbers.

### 15 Building society roll or reference number

### 16 I would like to be paid at the end of every

4 weeks

13 weeks

If you are only entitled to a small amount you may be paid differently.  
We will contact you separately if this is the case.

### 17 You may get other benefits and entitlements we do not pay into an account. To have them paid into this account, please tell us the names of the benefits or entitlements.



**You must tell us straight away when your bank or account details change.  
If you do not, your payments will be delayed.**

# Declaration

## Please read and sign

I have read and understand the information in this form and the **Notes about International Pensions Direct Payment** and wish the benefit to which I am entitled to be paid by Direct Payment into the account shown on **page 3**.

**I understand** that if I knowingly give information that is incorrect or incomplete, I may be liable to prosecution or other action.

**I declare** that the information I have given on this form is correct and complete as far as I know and believe.

**Your signature**

**Date of signature**

## More information

### Treating people fairly

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search 'Equality Act' on [www.gov.uk](http://www.gov.uk)

### How DWP collects and uses information

When we collect information about you we may use it for any of our purposes.

These include:

- social security benefits and allowances
- child maintenance
- employment and training
- investigating and prosecuting tax credits offences
- private pensions policy and
- retirement planning.

We may get information about you from other parties for any of our purposes as the law allows to check the information you provide and improve our services. We may give information about you to other organisations as the law allows, for example to protect against crime.

To find out more about our purposes, how we use personal information for those purposes and your information rights, including how to request a copy of your information, please visit [www.gov.uk/dwp/personal-information-charter](http://www.gov.uk/dwp/personal-information-charter)