



Other ways to communicate with us

If you need braille, British Sign Language, a hearing loop, translations, large print, Easy Read, audio or something else, please contact us on +44 191 218 7777.

If you use Relay UK dial +44 151 494 1260 and when asked, give our telephone number.

About this form

Fill in this form to tell us where you want us to send your direct payment using **black ink** and CAPITALS.

If you want more information about anything in this form, please get in touch with us.

The phone number is +44 191 218 7777 and our address is:

The Pension Service 11
Mail Handling Site A
Wolverhampton
WV98 1LW
United Kingdom

You can email us at **tvp.internationalqueries@dwp.gov.uk** for general enquiries. We cannot use email for personal information.

About you

01 Title Mr, Mrs, Miss, Ms or other <input type="text"/>	04 Last name <input type="text"/>									
02 First name <input type="text"/>	05 National Insurance (NI) number <table border="1"><tr><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td><td><input type="text"/></td></tr></table> <p>If you do not know your NI number, have you ever had one or used one at any time?</p> <p>☐ No ☐ Yes</p>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		
03 Middle names, if you have any <input type="text"/>										

More information about you

06 All other last names you have been known by or are using now. Include maiden name, all former married names and all changes of family name. <input type="text"/>	09 What is this number? <p>☐ Home ☐ Work ☐ Mobile</p>
07 Date of birth DD/MM/YYYY <input type="text"/>	10 Address where you live This cannot be a PO Box. Include full address and country. <input type="text"/>
08 Phone number Add your national and local area code. <input type="text"/>	

About your bank or financial institution

You will be paid directly to your account. It is very important that you give us all the information we ask for and you check with your bank that the details you give us are correct.

If you tell us the wrong account details your payment may be delayed or lost.

11 Bank or financial institution's full name <input type="text"/>	13 Bank Identification Code (BIC) Fill in from the left. This will be 8 or 11 characters. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
12 Bank or financial institution's full address <input type="text"/>	14 Account type ☐ Savings ☐ Checking
	15 I would like to be paid at the end of every ☐ 4 weeks ☐ 13 weeks

16 Name of the final beneficiary Maximum 35 characters including spaces. <input type="text"/>
17 Name of the Credit Union account <input type="text"/>
18 Final beneficiary's Bank Account Number as held in Credit Union No hyphens, slashes or spaces. <input type="text"/> If you have a cheque book for your account please attach a paying-in slip to this form. This will help us to confirm your details.
19 International Bank Account Number (IBAN) 24 characters. No hyphens, slashes or spaces. <input type="text"/>



You must tell us straight away if your bank or account details change. If you do not, your payments will be delayed.

Declaration

Please read and sign.

I have read and understand the information in this form and the **Notes about International Pensions Direct Payment** and wish the benefit to which I am entitled to be paid by Direct Payment into the account shown on **page 3**.

I understand that if I knowingly give information that is incorrect or incomplete, I may be liable to prosecution or other action.

I declare that the information I have given on this form is correct and complete as far as I know and believe.

Your signature

Date

DD/MM/YYYY

More information

Treating people fairly

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search 'Equality Act' on www.gov.uk

How DWP collects and uses information

When we collect information about you we may use it for any of our purposes. These include:

- social security benefits and allowances
- child maintenance
- employment and training
- investigating and prosecuting tax credits offences
- private pensions policy and
- retirement planning.

We may get information about you from other parties for any of our purposes as the law allows to check the information you provide and improve our services. We may give information about you to other organisations as the law allows, for example to protect against crime.

To find out more about our purposes, how we use personal information for those purposes and your information rights, including how to request a copy of your information, please visit www.gov.uk/dwp/personal-information-charter