

Plymouth HLPAS-Specific Information

This document contains:

1. Acts of assistance for In-Court Duty Schemes
2. Corresponding and neighbouring Housing and Debt Procurement Areas
3. HLPAS Area Guide

1. ACTS OF ASSISTANCE FOR IN COURT DUTY SCHEMES

HLPAS Area	Courts Covered in HLPAS	Acts of assistance available for In Court Duty Scheme for 12 months
Plymouth Combined Court Centre	The Law Courts 10 Armada Way Plymouth PL1 2ER	214

2. CORRESPONDING AND NEIGHBOURING HOUSING AND DEBT PROCUREMENT AREAS

HLPAS Area	Corresponding LAA Housing and Debt Procurement Area	Local Authorities included in the Procurement Area	Neighbouring Housing and Debt Procurement Areas
Plymouth	Plymouth	Plymouth City Council	Cornwall Devon

3. HLPAS AREA GUIDES

Housing Loss Prevention Advice Service (HLPAS): Plymouth

This HLPAS Area Guide provides information on the In-Court Duty Scheme stage of the Plymouth HLPAS from 3 December 2025.

About the court location(s) in this HLPAS Area

The court location(s) to be served in this HLPAS Area:

Court covered by the HLPAS Area	Address	Current Possession Listing Days
Plymouth Combined Court	The Law Courts 10 Armada Way Plymouth PL1 2ER	Tuesdays

Applicants will be awarded a number of Matter Starts to deliver Early Legal Advice in each full Schedule period. For this Contract and Schedules, the volume of Matter starts to be issued are as follows:

Schedule dates	Volume of Early Legal Advice Matter Starts
10 March 2026 – 30 August 2026	63
1 September 2026 – 30 August 2026	125
1 September 2026 – 30 June 2027	104

Details of the Acts of Assistance which will be issued to Providers to deliver the In-Court Duty Scheme for this HLPAS area are set out in Section 1 of this HLPAS Specific Information.

Early Legal Advice volumes of Clients advised by the HLPAS Provider:

Time Period	Early Legal Advice Claims	
	1 Sept 2023 – 31 Aug 2024	1 Sep 2024 – 31 Aug 2025
Volume of cases	81	Unavailable*

*Currently unable to access the relevant data due to the cyber incident

In-Court volumes in this HLPAS Area¹

The table below indicates historical data for Plymouth:

Acts of Assistance are numbers of Clients advised by the HLPAS Provider:

Scheme	Acts of assistance undertaken by the previous HLPAS provider	
Time Period	Sept 2023 – Aug 2024	Sept 2024 – Aug 2025
Plymouth County Court and Family Court	228	203

¹ Acts of Assistance data is drawn from the Legal Aid Agency's internal Management Information. Listing information has been provided by HMCTS

Current Possession Listing Information is the number of possession cases listed at each sitting. These figures represent the overall number of clients that could be eligible for HLPAS advice per month. ²

Court	Time period	Total number of Listings ³	Listing Information – Types of Hearing			
			Mortgage	Accelerated landlord	Private landlord	Social Landlord
Plymouth Combined Court Centre	Q1 to Q4 23/24	1518	229	586	412	291
	Q1 to Q4 24/25	1604	272	588	440	304
	Q1 to Q2 25/26	868	184	279	237	168

All information relating to the volume and value of work included within this HLPAS Area Guide is based on information available to the LAA including information that has been reported by HLPAS Providers. This information should not be relied upon by prospective bidders. The LAA gives no guarantees or warranties regarding the accuracy of any information or regarding the actual volume or value of any HLPAS Contract Work during the contract term.

² The number of matters is indicative of footfall in the court and clients eligible for the HLPAS service. However, clients may opt to not utilise the HLPAS service for a variety of reasons.

³ Claims listed and warrants