



Southern Arbor Electric Rechargeable Hot Water Bottle

Aspect	Details	
Images		
PSD Number	2511-0055	
Product Type	Electrical appliances and equipment - Heating System Controls	
Product Identifiers	Brand: Southern Arbor Model: QM-01 Barcode: 69615846554 Serial/ Batch Number: 54513127286	
Product Description	Grey electric rechargeable hot water bottle.	
Country of Origin	China	
Counterfeit	Unknown	
Risk Level	Serious	
Risk Type	Fire	
Risk Description	<p>The product presents a serious risk of fire because there is a lack of thermal protection to prevent overheating when it is subject to misuse. As there are no supplied instructions, it is possible that no water will be added to the product, and whilst it is plugged in and charging, it may ignite whilst the user is not present, causing harm to consumer and home. Additionally, the adaptor supplied with the product has incorrectly sized pins and does not meet the requirements of the relevant standard.</p> <p>The product does not meet the requirements of the Electrical Equipment (Safety) Regulations 2016 or the Plugs & Sockets (Safety) Regulations 1994.</p>	
Corrective Measures	The product has been recalled from end users. Owners are advised to stop using the product immediately and contact the distributor they purchased from to request redress.	
Online Marketplace	TikTok Shop – The listing has been removed by the online marketplace.	
Notifier	Local Authority Trading Standards	