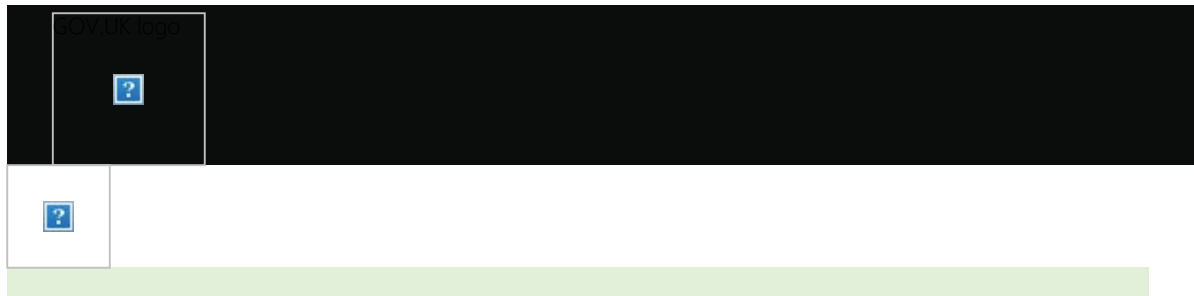


**From:** [ea-resp-noreply](mailto:ea-resp-noreply)  
**To:** [Sophie Murray](#)  
**Cc:** [Graham Hogg](#)  
**Subject:** EPR/HP3538RH/S005 Permit Surrender is Complete CRM:0151373  
**Date:** 01 December 2025 07:45:58

---



Dear Sophie Murray

**Your permit surrender is complete**

**Permit reference: EPR/HP3538RH**

**Operator: MULLER UK & IRELAND GROUP LLP**

**Facility: Kempton Park Raw Milk Processing Plant, Feltham Hill Road, London, TW13 7ND**

I'm pleased to confirm that our determination of your above application is complete.

We're satisfied that you have taken necessary measures to:

- avoid a pollution risk from the operation of the regulated facility; and
- return the site to a satisfactory state, having regard to the state of the site before the facility was put into operation.

We therefore accept the permit surrender, which takes effect from 21/11/2025.

If you're entitled to a pro rata refund of previously paid subsistence fees, our Finance Team will arrange this. For billing queries, please contact the address on your subsistence invoice. You can also find charging information on our website at: <https://www.gov.uk/government/publications/environmental-permits-and-abstraction-licences-tables-of-charges>

If you want to carry out any activities that need an environmental permit you must apply for a new one.

If you have any questions about permitting, please phone our Customer Contact Centre on 03708 506 506. They will put you in touch with a local area officer.

To report a suspected waste crime, please call CrimeStoppers on 0800 555 111, or visit: <https://www.gov.uk/report-an-environmental-incident>

The National Permitting Service is committed to improving its customer service. By completing our customer satisfaction survey you can tell us what we are doing right and what we could do better. The survey should take no more than 10 minutes to complete and you can do so by clicking [NPS Survey](#).

Yours sincerely,

**Rebecca Brough (Becky) CMgr MBA FCI**

Principal Permitting Team Leader – Installations Permitting (Food & Drink sector)

**Environment Agency**

