

Enforcement Undertaking Summary

Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below:

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|--|---------------|
| Date Enforcement Undertaking starts | 12 April 2024 |
| Date by which all actions specified in the Enforcement Undertaking must be completed | 22 July 2024 |

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|---|--|
| Name of business: | Toyota Motor Europe NV/SA (TME) |
| Company registration number: (if applicable) | GB558.611.818 |
| Address: (including postcode) | Bourgetlaan 60 1140 Brussels Belgium |

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|---|
| Model(s) or type(s) of charge point covered by the Enforcement Undertaking |
| 1. Limited to 50 units of Toyota/Lexus HomeCharge Solutions sold to Toyota GB employees |
| Technical requirement(s) addressed in the Enforcement Undertaking |
| 1. Regulation 10 (Off Peak Charging) |
| 2. Regulation 12 (Security) |

Enforcement Undertaking

| Model or Type of charge point | Breach(es) | Action(s) | Completion Date |
|---|--|---|-----------------|
| Action(s) to secure that the breach(es) do not continue or recur. | | | |
| Toyota/Lexus Home-Charge Solution | Regulation 10 Off-peak charging 10.1. Point (b) (c) 10.3 | Develop the option for an owner to accept, decline, adjust or override the default charging hours. | July 2024 |
| Toyota/Lexus Home-Charge Solution | Software 3.3 (c) | Develop a new feature to inform the user by default that a new update is available without the need to open the settings in their mobile app. | July 2024 |
| Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed. | | | |
| Toyota/Lexus Home-Charge Solution | All breaches mentioned | Mobile app (My Toyota & Lexus Link +) update | July 2024 |
| Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es). | | | |
| No actions given | | | |
| How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point: | | | |
| The statement of compliance will reflect the areas shown in the Enforcement Undertaking of non-compliance to the Smart Charging Regulations. As soon as compliance is reached, this document will be modified stating as from which mobile app version the charge point is fully compliant. | | | |