



## Enforcement Undertaking Summary

### Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below:

Date Enforcement Undertaking starts	12 April 2024
Date by which all actions specified in the Enforcement Undertaking must be completed	22 July 2024

<b>Name of business:</b>	Toyota Motor Europe NV/SA (TME)
<b>Company registration number:</b> (if applicable)	GB558.611.818
<b>Address:</b> (including postcode)	Bourgetlaan 60 1140 Brussels Belgium

<b>Model(s) or type(s) of charge point covered by the Enforcement Undertaking</b>
1. Limited to 50 units of Toyota/Lexus HomeCharge Solutions sold to Toyota GB employees
<b>Technical requirement(s) addressed in the Enforcement Undertaking</b>
1. Regulation 10 (Off Peak Charging) 2. Regulation 12 (Security)

# Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
<b>Action(s) to secure that the breach(es) do not continue or recur.</b>			
Toyota/Lexus Home-Charge Solution	Regulation 10 Off-peak charging 10.1. Point (b) (c) 10.3	Develop the option for an owner to accept, decline, adjust or override the default charging hours.	July 2024
Toyota/Lexus Home-Charge Solution	Software 3.3 (c)	Develop a new feature to inform the user by default that a new update is available without the need to open the settings in their mobile app.	July 2024
<b>Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.</b>			
Toyota/Lexus Home-Charge Solution	All breaches mentioned	Mobile app (My Toyota & Lexus Link +) update	July 2024
<b>Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).</b>			
No actions given			
<b>How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:</b>			
The statement of compliance will reflect the areas shown in the Enforcement Undertaking of non-compliance to the Smart Charging Regulations. As soon as compliance is reached, this document will be modified stating as from which mobile app version the charge point is fully compliant.			