



Office for Product
Safety & Standards

Office for Product Safety and Standards

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Enforcement Undertaking Summary

Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below:

Date Enforcement Undertaking starts	08 December 2023
Date by which all actions specified in the Enforcement Undertaking must be completed	30 June 2024

Name of business:	Keba Limited
Company registration number: (if applicable)	13781946
Address: (including postcode)	16 Great Queen Street Covent Garden London WC2B 5AH

Model(s) or type(s) of charge point covered by the Enforcement Undertaking
1. KeContact P30 x-series UK Charger
Technical requirement(s) addressed in the Enforcement Undertaking
1. Regulation 12 (Security)

Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
Action(s) to secure that the breach(es) do not continue or recur.			
KeContact P30 x-series UK Charger	Regulation 12	Develop a software update to implement fully encrypted communication between P30 x-series and load management controller M20, based on OCPP.	30 June 2024
Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.			
KeContact P30 x-series UK Charger	Regulation 12	Notify customers using the M20 in combination with P30 x-series to perform the software update.	30 June 2024
Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).			
No actions offered.			
How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:			
Each quote issued by Keba Limited in the UK including a P30 x-series with M20 load management controller will display a sentence specifying the areas of non-compliance.			