



## Enforcement Undertaking Summary

### Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below:

Date Enforcement Undertaking starts	12 April 2024
Date by which all actions specified in the Enforcement Undertaking must be completed	30 September 2024

<b>Name of business:</b>	IES Synergy
<b>Company registration number:</b> (if applicable)	N/A
<b>Address:</b> (including postcode)	615 Avenue de la Marjolaine 34130 Saint-Aunes

<b>Model(s) or type(s) of charge point covered by the Enforcement Undertaking</b>
1. WBG3 24Kw DC
2. KW50X 50KW DC
<b>Technical requirement(s) addressed in the Enforcement Undertaking</b>
1. Schedule 1 (Security)

# Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
<b>Action(s) to secure that the breach(es) do not continue or recur.</b>			
WBG3 24KW DC, KW50X 50KW DC.	Regulation 12	Software and hardware update	December 2023
<b>Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.</b>			
The programming of the chargers and the factory reset can be done by connecting physically to the chargers or remotely by the customer or manufacturer back end.			
<b>Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).</b>			
Continued monitoring of impact on customers as and when the enforcement periods arise.			
<b>How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:</b>			
IES Synergy will produce a statement of compliance which will be made publicly available to the customer and updated as actions are completed. This will refer to the enforcement undertaking.			