



Office for Product
Safety & Standards

Office for Product Safety and Standards
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Enforcement Undertaking Summary

Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below:

Date Enforcement Undertaking starts	30 December 2022
Date by which all actions specified in the Enforcement Undertaking must be completed	31 July 2024

Name of business:	Free2move eSolutions UK Limited
Company registration number: (if applicable)	14180476
Address: (including postcode)	St Matthews House Quays Office Business Park Conference Avenue Portishead BS20 7LZ

Model(s) or type(s) of charge point covered by the Enforcement Undertaking
1. eProWallbox Range
Technical requirement(s) addressed in the Enforcement Undertaking
1. Regulation 12 (Security)

Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
Action(s) to secure that the breach(es) do not continue or recur.			
EProWall-box Range	Regulation 12	Introducing on the backend the certificate required by the OCA security paper. On the product, using those certificates we will implement the verification of the firmware digital signature.	01 September 2023
EProWall-box Range	Regulation 12	Secure boot mechanism is under implementation using the certificates exchanged via the messages recalled. Notification of unauthorised change to software is under implementation.	
EProWall-box Range	Regulation 12	Hardware integration of the Tamper sensor is ongoing.	
Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.			
No actions offered.			
Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).			
No actions offered.			
How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:			
A technical file will be provided to the customer. The document will contain both compliant and non-compliant parts of the regulation.			