



Enforcement Undertaking Summary

Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below:

Date Enforcement Undertaking starts	30 December 2022
Date by which all actions specified in the Enforcement Undertaking must be completed	31 July 2024

Name of business:	E.ON Energy Solutions Limited
Company registration number: (if applicable)	03407430
Address: (including postcode)	E.ON Drive UK Westwood Way Westwood Business Park Coventry CV4 8LG

Model(s) or type(s) of charge point covered by the Enforcement Undertaking
1. Vestel EVC04 E7
2. Vestel EVC04 E22
3. Vestel REN
Technical requirement(s) addressed in the Enforcement Undertaking
1. Schedule 1 (Security)

Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date	
Action(s) to secure that the breach(es) do not continue or recur.				
Vestel EVC04 E7	Schedule 1	Compliance with Schedule 1: Security will be fully met once E.ON receive fully compliant hardware.	30 September 2023	
Vestel EVC04 E22				
Compleo eBox Smart				
Compleo eBox Professional				
Garo LS4				
Vestel REN				
Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.				
No actions offered.				
Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).				
No action offered.				
How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:				
If agreed, from 30 December 2022 non-compliant hardware will be offered to customers, however, system updates and functionality will be available to customers. Due to this issue being hardware related, E.ON will not correct or replace these installed chargers due to the cost to E.ON and equally the inconvenience this will cause to customers.				